

# AGENDA

# Community, Culture and Events Committee Meeting

# **Open Portion**

Wednesday, 6 February 2019

at 5:30 pm Lady Osborne Room, Town Hall

# THE MISSION

# Our mission is to ensure good governance of our capital City.

THE VALUES								
The Council is:								
about people	We value people – our community, our customers and colleagues.							
professional	We take pride in our work.							
enterprising	We look for ways to create value.							
responsive	We're accessible and focused on service.							
inclusive	We respect diversity in people and ideas.							
making a difference	We recognise that everything we do shapes Hobart's future.							

# ORDER OF BUSINESS

Business listed on the agenda is to be conducted in the order in which it is set out, unless the committee by simple majority determines otherwise.

# APOLOGIES AND LEAVE OF ABSENCE

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#### Community, Culture and Events Committee Meeting (Open Portion) held Wednesday, 6 February 2019 at 5:30 pm in the Lady Osborne Room, Town Hall.

#### **COMMITTEE MEMBERS**

Apologies:

Harvey (Chairman) Sexton Dutta Ewin Sherlock

Leave of Absence: Nil.

# NON-MEMBERS

Lord Mayor Reynolds Deputy Lord Mayor Burnet Zucco Briscoe Thomas Denison Behrakis

# 1. CO-OPTION OF A COMMITTEE MEMBER IN THE EVENT OF A VACANCY

# 2. CONFIRMATION OF MINUTES

The minutes of the Open Portion of the Community, Culture and Events Committee meeting held on <u>Wednesday</u>, 9 January 2019 and the Special Community, Culture and Events Committee meeting held on <u>Monday</u>, 21 January 2019, are submitted for confirming as an accurate record.

# 3. CONSIDERATION OF SUPPLEMENTARY ITEMS

Ref: Part 2, Regulation 8(6) of the Local Government (Meeting Procedures) Regulations 2015.

# Recommendation

That the Committee resolve to deal with any supplementary items not appearing on the agenda, as reported by the General Manager.

# 4. INDICATIONS OF PECUNIARY AND CONFLICTS OF INTEREST

Ref: Part 2, Regulation 8(7) of the Local Government (Meeting Procedures) Regulations 2015.

Members of the Committee are requested to indicate where they may have any pecuniary or conflict of interest in respect to any matter appearing on the agenda, or any supplementary item to the agenda, which the committee has resolved to deal with.

# 5. TRANSFER OF AGENDA ITEMS

Regulation 15 of the Local Government (Meeting Procedures) Regulations 2015.

A committee may close a part of a meeting to the public where a matter to be discussed falls within 15(2) of the above regulations.

In the event that the committee transfer an item to the closed portion, the reasons for doing so should be stated.

Are there any items which should be transferred from this agenda to the closed portion of the agenda, or from the closed to the open portion of the agenda?

# 6. **REPORTS**

#### 6.1 North Melbourne Football Club - Community Partnership Outcome Report File Ref: F18/154304; 17/18

Report of the Acting Associate Director Community and Culture of 31 January 2019 and attachment.

Delegation: Council

### REPORT TITLE: NORTH MELBOURNE FOOTBALL CLUB -COMMUNITY PARTNERSHIP OUTCOME REPORT

#### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. Report Purpose and Community Benefit

- 1.1. This report is presenting the Council with an annual report provided by the North Melbourne Football Club (NMFC) as required as part of the formal Community Engagement Agreement approved by the Council on 23 January 2017.
  - 1.1.1. This report details community engagement outcomes as specified in the key performance indicators.

#### 2. Report Summary

- 2.1. As detailed in the Community Engagement Partnership Agreement with the NMFC, an annual report is required to be provided that addresses a range of key performance indicators across the three program areas including the Community Camp, Next Generation in Schools program and the GOAL! program (formerly called e-Huddle).
- 2.2. NMFC has provided a 12 month progress report that details all activities undertaken and the outcomes against the specified targets. This progress report is shown at **Attachment A** to this report.
- 2.3. The 12 month progress report demonstrates that many of the key performance indicators for the 2018 season were exceeded, particularly in the Next Generation in Schools program.
- 2.4. The report also responds to the Council's request that the General Manager be authorised to negotiate a reduced family membership for each year of the Partnership Agreement. It is noted that 612 free Prep student memberships were provided in 2018. This number has reduced from 2017 as in 2018 NMFC released more than 1,500 free 'Huddle Bay' tickets across the three Hobart games via Primary schools limiting the number of family memberships being purchased.
- 2.5. It is noted that the GOAL! program was only in the early stage of implementation in 2018 with it being anticipated that there will be a significant increase in the schools registered in the Hobart region for this program in 2019.

#### 3. Recommendation

That the North Melbourne Football Club Community Engagement Partnership 12 month report for 2018 be received and noted.

# 4. Background

- 4.1. The Council at its meeting held on 23 January 2017 resolved:
  - "That 1. The Council become a community engagement partner with the North Melbourne Football Club with a value of \$50,000 cash and \$5,000 per annum in-kind support being provided for a period of three years.
    - 2. The General Manager be delegated the authority to negotiate and agree to the terms of the resulting Partnership Agreement with the North Melbourne Football Club, and to execute the Agreement on the Council's behalf, noting that the Partnership Agreement is a three year grant, subject to appropriate performance criteria and annual review requirements to the satisfaction of the General Manager.
      - (i) The General Manager be authorised to negotiate a reduced family membership for each year of the Partnership Agreement.
    - 3. An allocation of \$55,000 be made from general reserves in the current financial year with a further allocation of \$55,000 per annum being included in the draft budget for the 2017/2018 and 2018/2019 financial years.
    - 4. The funding provided by the City of Hobart be recorded in the relevant Annual Reports in accordance with the Council's policy in relation to the disclosure of grants and benefits.
    - 5. The Council develop a policy and criteria to enable consistency around the consideration of future requests."
- 4.2. All items as detailed in the above resolution have been actioned apart from item 5, noting that a policy and criteria will be developed by the City Economy, Tourism and Events Division.
- 4.3. A subsequent Goodwill Agreement (2017-2019) that provides the NMFC with additional access to the City of Hobart Banner Program for all games held in Hobart in exchange for the NMFC providing free community ticketing and promotional opportunities has also been negotiated for the 2019 season in line with the agreed contract.

## 5. Proposal and Implementation

5.1. It is proposed that the North Melbourne Football Club Community Engagement Partnership 12 Month report for 2018 be received and noted acknowledging that many of the key performance indicators for the 2018 season have been exceeded. 5.2. It is noted that the GOAL! program was only in the early implementation phase in 2017 with it being anticipated that there will be several schools registered in the Hobart region for this program in 2019.

# 6. Strategic Planning and Policy Considerations

6.1. A partnership with the NMFC is aligned with the *Capital City Strategic Plan 2015-2025* particularly:

"Goal 1 - Strategic Objective 1.2 Strong national and international relations;

Goal 4 - Strategic Objective 4.1 Support accessible education and lifelong learning opportunities, 4.2. City facilities, infrastructure and open spaces support healthy lifestyles and 4.2.4 Deliver and support recreation, education, social and healthy living programs and activities in city facilities; and

Goal 5 - Strategic Objective 5.4.3 Further enhance engagement activities with the community."

6.2. The community engagement programs also align strongly with the City of Hobart Social Inclusion, Youth, Multicultural and Children and Families Strategies 2014-2019.

### 7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
  - 7.1.1. The funding allocation of \$50,000 cash and \$5,000 in-kind support has been included in the current year's operating budget.
- 7.2. Impact on Future Years' Financial Result
  - 7.2.1. The funding allocation of \$50,000 cash and \$5,000 in-kind support will be included in the 2019-20 financial year's budget preparation in accordance with the previous Council resolution.
  - 7.2.2. It is noted that 2019 is the final year of the current agreement.
- 7.3. Asset Related Implications
  - 7.3.1. Not applicable.

#### 8. Legal, Risk and Legislative Considerations

8.1. There are no legal, risk or legislative considerations as part of this report.

#### 9. Social and Customer Considerations

- 9.1. The community engagement programs support the implementation of several of the Social Inclusion domain areas in the City of Hobart Social Inclusion Strategy 2014-2019, specifically Community Participation, Economic Participation and Health and Wellbeing.
- 9.2. The NMFC activity report demonstrates that there has been significant participation of community members through the community camp program and participation by students in the Next Generation in Schools Program.

#### 10. Delegation

10.1. This matter is delegated to the Council.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

Date:31 January 2019File Reference:F18/154304; 17/18

Attachment A: North Melbourne Football Club Community Engagement Partnership - 12 month progress report I T

#### Brief

Subject: North Melbourne Football Club Community Engagement partnership 12-month report (2018)

#### Date: 23 November 2018

#### Author: Cameron McLeod, General Manager Community Engagement – North Melbourne FC

#### Purpose

To provide Hobart City Council with a 12-month progress report for community engagement initiatives undertaken during the period between January to December 2018.

#### Background

- 1. On 23 January 2017, Hobart City Council approved \$50,000 in funding plus \$5,000 in-kind per annum from 2017-2019 in support of a partnership with the North Melbourne Football Club (NMFC) to (see Appendix A for further information):
  - a. Undertake the annual Community Camp in Hobart, including civic reception and player/coach engagement with schools, community groups and organisations, amongst other initiatives;
  - b. Deliver the Next Generation in Schools program;
  - c. Scope and facilitate partnerships to support the planning of e-Huddle;
  - a. Marketing and promotions to support Community Camp and match day, specifically:
    - Provide access to the Regatta Grounds for match day parking for three games<sup>1</sup> each year;
    - Co-design, produce and install Civic Banners and illuminate Council assets to promote Community Camp and match day; and
    - Provide access and use of sporting ovals and facilities for mass participation events and programs including 'super clinics'.
- 2. Representatives from Council and NMFC have developed Key Performance Indicators to maximise the outcomes for community, see Appendix B for further information.
- 3. In addition to the information detailed in this brief, NMFC created and disseminated e-newsletters highlighting the breadth and depth of activities taking place across Tasmania. Copies were distributed in December 2017, March and October 2018 and are available upon request.

#### Community Camp Achievements

- 4. Below is a sample of achievements undertaken via the 2018 Community Camp.
  - Over two days, players travelled almost 3,000km's across the state, engaging over 6,200 Tasmanian students and community participants in the process.
  - To launch the camp NMFC players, coaches and staff participated in Next Generation Academy Gala Days held in Hobart, Launceston and Devonport.
  - NMFC engaged 58 schools across the State of Tasmania through in-bound visits and superclinics (up 12 schools on 2017's Community Camp). 41% of schools engaged where in the south of Tasmania; Hobart, Greater Hobart and beyond.
  - Hobart City Council hosted Civic Reception for local dignitaries & key community stakeholders.
  - Superclinics hosted at North Hobart Oval for over 200 local participants from five Hobart schools.
  - NMFC players visited 16 community groups including, but not limited to, Physical disABILITY Tasmania, Tassie Mariners State Academy, Tasmanian Aboriginal Council & Hobart Youth Arts & Recreation Centre
  - NMFC players helped primary schools across the Hobart region with their road crossing safety campaigns.
  - Launched GOAL! (formerly known as e-Huddle), a new sports themed curriculum and teacher's resource for Tasmanian schools.

<sup>&</sup>lt;sup>1</sup> In 2019, four games have been scheduled by the Australian Football League at Blundstone Arena.

#### APPENDIX A

- 1 Community Camp
  - (a) North Melbourne agrees to schedule its annual Community Camp in Hobart from 2017 2019. Selected players, coaches and staff will visit a minimum of 30 Community Centres in Hobart & surrounding regions including but not limited to:
    - Primary and secondary schools:
    - Sporting clubs
    - Youth precincts
    - Charity organisations and;
    - Businesses
  - (b) An annual civic reception with players, coaches and distinguished guests, will take place at the Town Hall to launch the Community Camp.
  - (c) North Melbourne Football Club players will engage with the community and promote activities aligned to the Hobart City Council's 2025 Strategic Framework.

#### 2 Next Generation in Schools program

- (a) North Melbourne will deliver its Next Generation in Schools program to 25 schools across the Hobart region, reaching up to 3,500 students from grades three to year nine. Priority will be given to engaging schools located in lower socio-economic communities.
- (b) As part of the Next Generation in Schools program, for each of the three years of the agreement, the Club will provide a minimum of 500 free memberships to Prep students and their families and offer three-game family memberships at a reduced cost to students in grades one to six.
- (c) The Club will donate fifty percent of monies raised through the grade one to six membership offer back to Hobart schools to support their fundraising efforts.

#### 3 GOAL! (formerly e-Huddle)

North Melbourne will develop the GOAL! curriculum across Tasmania from 2017. From 2018, 100 Primary and Secondary Schools across Tasmania will pilot this initiative. Up to 35 Primary and Secondary schools will be engaged in the City of Hobart region each year.

#### 4 Marketing & Promotions

- (a) Hobart City Council will be recognised and publicised by the Club as a partner of all community programs across Hobart including GOAL!
  - (i) Where applicable, the Club will promote the Council's support for community through media releases, joint-media opportunities and social media.
- (b) Hobart City Council will supply in-kind support for:
  - (i) Provision of the Regatta Ground for match parking for three games per year;
  - Provision and installation of Civic banners at the Railway Fountain, trees in Elizabeth Street Mall and Kennedy Lane leading up to and during Community Camp and match days;

- (iii) Use of North Hobart Oval and sports Pavilion facilities for 'super clinics' at selected times during the year; and
- (iv) Scope and facilitate partnerships to support the planning of GOAL!

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#### APPENDIX B

Program	2	2017		2018		2019	
Fiogram	Target	Actual	Target	Actual	Target	Actual	
COMMUNITY CAMP							
Community centres visited (state-wide)	30	60	30	66	30		
Hobart Community centres visited	30	35	30	32	30		
NEXT GENERATION IN SCHOOLS							
Schools registered (state-wide)	90	133	120	139	150		
School visited in the Hobart region	25	41	40	72	40		
Total students engaged (state-wide)	3,500	6,675	6,000	11,795	9,000		
Total students engaged in the Hobart region	3,500	4,900	5,000	7,150	5,500		
Number of free Prep memberships	500	1,560	800	612	1000		
Monies raised through fundraising membership offer	\$1,000	\$1,675	\$2,000	\$250 <sup>2</sup>	\$5,000		
GOAL!							
Total school registrations (state-wide)	0	0	50	25 <sup>3</sup>	100		
Total schools registered in the Hobart region	0	0	35	6	35		

<sup>&</sup>lt;sup>2</sup> Monies raised through fundraising membership offer did not meet the KPIs during this reporting period. In 2018, NMFC released more than 1,500 free 'Huddle Bay' tickets across the three Hobart games via Primary schools limiting the number of family memberships being purchased.

<sup>&</sup>lt;sup>3</sup> The Tasmanian Community Fund has allocated funds to establish GOALI form 2018-2020. The Huddle is seeking Hobart City Council's support to align annual KPIs with the TCF. In 2018, the target is 33 schools (2019, 66 schools;2020;100 schools) registering to use GOAL! The total schools registered in the Hobart region aims to be 25% of the state-wide registrations.

# 6.2 Housing with Dignity Reference Group File Ref: F18/146655; 17/239

Report of the Acting Associate Director Community and Culture of 1 February 2019 and attachment.

Delegation: Council

#### REPORT TITLE: HOUSING WITH DIGNITY REFERENCE GROUP

#### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. Report Purpose and Community Benefit

1.1. The purpose of this report is to respond to the following Notice of Motion from the Council meeting on Monday 3 December 2018:

"That a report be provided to detail the development of a community reference group supported by Council that includes people with a lived experience of homelessness including terms of reference."

1.2. A suggested methodology is detailed in this report in conjunction with draft Terms of Reference for the Housing with Dignity Reference Group.

#### 2. Report Summary

- 2.1. Internationally, and within Australia, good consumer practice shows that:
  - Decisions made in partnership with community members input are more sustainable, transparent and have more weight;
  - Consumer needs and issues change consumer engagement ensures that issues and needs are readily identified and responded to appropriately;
  - Engaging with consumers in planning, co-design, delivery and evaluation results in better programs and services;
  - Better relationships, based on consumers having more control generate in better health and wellbeing outcomes; and
  - Appropriate consumer engagement fulfils a modern, democratic right that of having a say in decisions affecting community life.
- 2.2. In order to strengthen our engagement in the areas of Affordable Housing and Homelessness and to provide a voice to members of our community who may be marginalised or who have personally experienced housing stress, it is proposed that a Housing with Dignity Reference Group be established.
  - 2.2.1. The group would comprise of representatives from the three categories of homelessness, and people with a lived experience of severe rental stress or homelessness who are now housed.
  - 2.2.2. The three categories of homelessness are determined as follows:
    - Primary homelessness where a person has an improvised dwelling, tent or no accommodation at all; also known as 'rough sleeping'.

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- Secondary homelessness where a person is accommodated in a hostel, shelter, refuge or another person's home on a temporary basis.
- Tertiary homelessness where a person is accommodated in a boarding house, shelter or hotel on a medium term basis.
- 2.3. It is proposed that members of the committee self-select, with targeted invitations to ensure that a diverse range of lived experience voices have a voice at the table. The draft Terms of Reference for the Housing with Dignity Reference Group are shown at **Attachment A** to this report.
- 2.4. It is proposed that this reference group work with the Council to review the City of Hobart Housing and Homelessness Strategy 2016-2019. The Reference Group would be a crucial reference point for the Council in this work going forward. The reference group would provide expertise and input into the drafting of the new strategy.
- 2.5. The reference group would also provide an opportunity for deeper consultation with the community experiencing, or having experienced homelessness or severe housing stress. This reference group would provide a mechanism for these often ignored voices to be heard and an opportunity to advocate and lobby State and Federal governments for improved housing opportunities and support.
- 2.6. Due to the nature of homelessness resulting in community members potentially being unsettled and transient, it is envisaged that membership of this committee by some community members may be ad-hoc or irregular.
- 2.7. It is acknowledged that Colony 47 and Bethlehem House currently work with consumer groups and it is proposed that representatives from the Colony 47 Consumer Reference Group, and the Bethlehem House Residents Group be invited to attend the City of Hobart's reference group with a support worker as they may feel they need the consistency of support, and confidence.
- 2.8. Anglicare is the largest provider of homelessness support services in the state, and it is considered that a consumer representative from this organisation would be important.
- 2.9. It would be intended that this group would operate in a similar fashion to the Access Advisory Committee and accordingly, it is proposed that an Elected Member be nominated to be a representative on the group, and a proxy be appointed.
- 2.10. It is proposed that the first meeting of the group be Chaired by the nominated Elected Member. At this first meeting the Chairmanship of the group be discussed with a Chair being selected for the following 12 month period.

- 2.10.1. It is recommended that a review of the group be undertaken after one year of operation.
- 2.11. The reference group would meet bi-monthly and have the scope and opportunity to invite experts to subcommittee meetings, or working groups of interest, for the sharing of relevant information and for policy direction.

#### 3. Recommendation

That:

- 1. Council approve the establishment of a Housing with Dignity Reference Group comprising of community members with lived experience of homelessness or severe housing stress.
- 2. An Elected Member and proxy be nominated to be a member of the reference group.
- 3. The operation of the reference group be reviewed after one year of operation.

#### 4. Background

- 4.1. In 2009, the City of Hobart supported the delivery of a "Homeless Connect" event which was a one day event aimed at fostering social inclusion and access to services providers to people experiencing homelessness in the city. This event was developed as a national program through the Council of Capital City Lord Mayors (CCCLM). This event was delivered for four years.
- 4.2. Over the past ten years, the city has developed and updated a Housing and Homelessness Strategy 2016-2019, with a framework for the organisation to make informed and strategically beneficial decisions in relation to housing and homelessness. This framework operates as a reference for identifying strategic opportunities and planning organisational activities to ensure the best outcomes for the people of Hobart.
- 4.3. The strategy clearly outlines the Council's role and priority areas of activity in housing and homelessness, within a social inclusion framework. These include: planning; park and civic space management; city activation and connection; community development and strategic partnerships.
- 4.4. The city undertakes a range of actions within the identified priority areas of activity in the Hobart municipal area including responses to homelessness. Officers work in collaboration with others to address housing affordability and homelessness issues and promote socially mixed communities and housing diversity.

- 4.5. Some of the current work includes a designated budget to implement homelessness initiatives. This \$15,000 was originally allocated for the delivery of "Homeless Connect", but with the decision to not continue to deliver this event, the Council resolved to continue to provide this annual allocation to support the homelessness sector delivery relevant initiatives.
- 4.6. This allocation was being indexed by CPI increases annually with the allocation of \$15,818 included in the 2018-19 budget. It is noted that there is also a significant amount of staff time involved in supporting homelessness initiatives.
  - 4.6.1. Over the past few years, this funding has supported the provision of homelessness packs (including Metro cards) across the city through several charities; the provision of lockers for homeless people in partnership with Colony 47 and the Link Youth Health Services; curtains for people entering social housing; and the establishment of phone charge stations in a number of local non-government organisations.
- 4.7. Several programs and initiatives that support homelessness services have also been supported through the City of Hobart Grants Program.
- 4.8. Staff have been actively participating in the Southern Homelessness Services Group which is convened by Shelter Tasmania; the Emergency Relief Working Group, convened by Colony 47; and the Southern Regional Reference Group, also convened by Colony 47. Working in partnership with the homelessness sector providers to develop and deliver initiatives has resulted in several successful events/programs and campaigns for: Anti-Poverty Week, Mental Health Week and Homelessness Week.
- 4.9. The TasCOSS, HACC Consumer Engagement program generated the following definition of consumer engagement:

"Consumer engagement is about consumers working together with staff and service providers in equal partnership. Consumers and carers actively participate in decision-making, including whole-of-organisation or program aspects, that affects their lives and their community. It is about the lived experience of consumers and carers, and their related needs, wants and their unique knowledge of current and emerging issues.

Consumer engagement is about forming successful and appropriate partnerships with consumers or consumer groups. Good practice consumer engagement is essential for successful service delivery and achieving good outcomes."

- 4.10. It is noted that there are two consumer groups established in the homelessness sector in Hobart and it would be important to include representatives from these groups in the Council's reference group to ensure we are hearing consistent messages. These groups include:
  - Colony 47 Consumer Consultancy Group. This group meets bimonthly and have a shared focus on improving the housing outcomes for people experiencing housing stress or homelessness in Southern Tasmania. The group identify systems and service gaps and work together to bring attention to the gaps and raise it to the right platforms to be heard and addressed. The group also plays a role in monitoring the progress of the service to achieve its strategic outcomes, and contribute to objectives and encourage improvements where needed. The group can be called for consultation as required.
  - Bethlehem House has a residents group that meet as required. The CEO of Bethlehem House suggested that there were a number of residents, or past residents who would be fantastic as advocates for people who are experiencing, or have experienced homelessness. Bethlehem House is really happy to support this initiative as requested.
- 4.11. The City of Hobart already has a number of community reference groups. These groups have been developed to ensure that the Council has a direct opportunity to engage with community cohort groups. This gives community a voice, the ability to share information, network and have direct input into policy and activity development.
- 4.12. These groups currently include:
  - 4.12.1. Access Advisory Committee (AAC) meet bi-monthly and its role is to provide advice and assistance to the city in relation to access, specifically: the implementation of the Social Inclusion Strategy and Equal Access Strategy; setting priorities for parks and streetscapes; identifying and recommending solutions to access issues; identifying and advising other access issues in the City for which Council has an interest and/or responsibility.
  - 4.12.2. Hobart Older Persons' Reference Group (HOPRG) meet bimonthly. The role of the group is to provide a voice for older people to Council and the wider community; participate in monitoring the Positive Ageing Strategy; provide and support opportunities for consultation with older people; initiate and assist in the development of projects and to promote the value of an ageing population to the community.

- 4.12.3. Hobart Networking for Harmony Multicultural Advisory Group meet quarterly to discuss multicultural issues and develop recommendations for consideration by the Council. The group monitors the Multicultural Strategy and provides a consultation mechanism for updates to the strategy. The group forms working groups to deliver projects throughout the year.
- 4.12.4. Youth Advisory Squad (YAS) meet fortnightly (presently) and provide a diverse range of youth perspectives on issues that affect the young people of Hobart. The group meet to provide advice, host events and support projects and raise awareness about issues experienced by young people.

#### 5. Proposal and Implementation

- 5.1. It is proposed that a Housing with Dignity Reference Group be established and that the group would comprise community members from all categories of homelessness, along with people with a lived experience of homelessness or severe housing stress.
- 5.2. It is proposed that members of the committee self-select, with targeted invitations to ensure that a diverse range of lived experience voices have a voice at the table. The draft Terms of Reference for the Housing with Dignity Reference Group are shown at Attachment A to this report.
- 5.3. It is proposed that this reference group work with the Council to review the Housing and Homelessness Strategy 2016-2019. The reference group would be a crucial reference point for the Council in this work going forward. The reference group would provide expertise and input into the drafting of the new strategy.
- 5.4. The reference group would also provide an opportunity for deeper consultation with the community experiencing, or having experienced homelessness or severe housing stress. This reference group would provide a mechanism for these often ignored voices to be heard and an opportunity to advocate and lobby State and Federal governments for improved housing opportunities and support.
- 5.5. Due to the nature of homelessness resulting in community members potentially being unsettled and transient, it is envisaged that membership of this committee by some community members may be ad-hoc or irregular.
- 5.6. It is acknowledged that Colony 47 and Bethlehem House currently work with consumer groups and it is proposed that representatives from the Colony 47 Consumer Reference Group, and the Bethlehem House Residents Group be invited to attend the City of Hobart's reference group with a support worker as they may feel they need the consistency of support, and confidence.

- 5.7. Anglicare is the largest provider of homelessness support services in state, and it is considered that a consumer representative from this organisation would be important.
- 5.8. It would be intended that this group would operate in a similar fashion to the Access Advisory Committee and accordingly, it is proposed that an Elected Member be nominated to be a representative on the group, and a proxy be appointed.
- 5.9. It is proposed that the first meeting of the group be Chaired by the nominated Elected Member. At this first meeting the Chairmanship of the group be discussed with a Chair being selected for the following 12 month period.
  - 5.9.1. It is recommended that a review of the group be undertaken after one year of operation.
- 5.10. The reference group would meet bi-monthly and have the scope and opportunity to invite experts to subcommittee meetings, or working groups of interest, for the sharing of relevant information and for policy direction.

### 6. Strategic Planning and Policy Considerations

- 6.1. The Council's Community Vision identified the importance of embracing the community who live in and access the city. Pillar 2 is Community Inclusion, Participation and Belonging. This clearly recognises the importance of inclusion, and celebrating our diversity and included each other in city life in action 2.2.
- 6.2. The Social Inclusion Strategy also clearly identifies the importance of the fundamental right of every individual to have equal opportunity to participate socially, culturally, economically, physically, spiritually and politically in society. The exercise of these rights benefit everyone and is the fundamental building block for maintaining healthy and whole communities.
  - 6.2.1. Social exclusion occurs when disadvantage experienced by individuals, families and communities make it difficult for them to participate in community life these can include unemployment, low income, intergenerational poverty, addiction, low literacy or numeracy, lack of access to services, homelessness, disability, poor health, mental health issues, discrimination and/or locational disadvantage.

### 7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
  - 7.1.1. The only budget implication resulting from this proposal is for catering which can be accommodated in an existing budget allocation.

- 7.2. Impact on Future Years' Financial Result
  - 7.2.1. Catering budget would be included in budget preparation for the 2019-20 budget.

### 8. Legal, Risk and Legislative Considerations

- 8.1. There is no foreseen legal or legislative considerations with the development of this reference group.
- 8.2. It is noted that there may be members of the reference group with high needs and a risk assessment will be undertaken prior to the first meeting being held.

### 9. Social and Customer Considerations

- 9.1. The development of the Housing with Dignity Reference Group invites representation of this cohort group and gives them the opportunity for people with a lived experience of homelessness to have appropriate engagement and fulfils a modern, democratic right that of having a say in decisions affecting community life.
  - 9.1.1. The City of Hobart's Community Engagement Framework quotes that "Community engagement is a planned process with specific purpose of working across organisations, stakeholders and communities to shape our decisions or actions in relation to a problem, opportunity or outcome", International Association of Public Participation.

### 10. Community and Stakeholder Engagement

10.1. In the preparation of this report, consultation has taken place with: Shelter Tasmania; Colony 47; Bethlehem House; and TasCOSS.

### 11. Delegation

11.1. This report is delegated to the Council.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

#### Agenda (Open Portion) Community, Culture and Events Committee Meeting 6/2/2019

- Date:
   1 February 2019

   File Reference:
   F18/146655; 17/239
- Attachment A: Draft Terms of Reference Housing with Dignity Reference Group I 🖫

#### DRAFT Housing with Dignity Reference Group Terms of Reference 2019

#### Purpose:

The purpose of the reference group is to offer an opportunity to people with a lived experience of homelessness to have a voice, and a place to be heard.

The group will:

- Support the Council in the review of the Housing and Homelessness Strategy.
- Be a crucial reference point, and place for consultation for decisions made by Council about homelessness.
- Identify priorities for homeless people to advocate and lobby the State and Federal Governments.
- Have the scope to invite experts and develop working groups in areas of interest for sharing relevant information for the policy direction.
- Meet bi-monthly.
- Select a Chair at the first meeting.

#### Membership:

The reference group will comprise representatives and community members and support people where appropriate, from the following groups who have an interest in homelessness issues in the City:

- Primary homelessness where a person has an improvised dwelling, tent or no accommodation at all; also known as rough sleeping.
- Secondary homelessness where a person is accommodated in a hostel, shelter, refuge or another person's home on a temporary basis.
- Tertiary homelessness where a person is accommodated in a boarding house, shelter or hotel on a medium basis.
- People who are housed, but have experienced homelessness or severe housing stress.

An Elected Member (and Proxy) nominated by the Council will participate on this reference group.

The group (maximum 16 people) will be established through self-selection, and then targeted invitation to ensure a diverse range of voices are being heard.

#### Administration:

- Administrative support will be provided by the City of Hobart.
- The reference group will be reviewed after 12 months.

# 6.3 Development of a Reconciliation Action Plan File Ref: F18/154298; 17/225

Report of the Acting Associate Director Community and Culture of 1 February 2019.

Delegation: Council

# REPORT TITLE:

#### DEVELOPMENT OF A RECONCILIATION ACTION PLAN

#### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. Report Purpose and Community Benefit

- 1.1. This report is seeking the Council's endorsement to commence the development of a Reconciliation Action Plan.
  - 1.1.1. A Reconciliation Action Plan will provide a much needed policy setting and action plan to guide the City's work in relation to Aboriginal communities in Tasmania.
  - 1.1.2. Development of a Reconciliation Action Plan would strengthen the Council's work in social inclusion and demonstrate to Tasmanian Aboriginal people that the City of Hobart is a committed partner.
  - 1.1.3. Development of a Reconciliation Action Plan would show leadership on reconciliation in Tasmania and demonstrate the importance and value in reconciliation to the broader community, thereby increasing our reputation as an inclusive, proactive and connected City.
- 1.2. Elected Members will be invited to participate in a workshop to provide input into the draft Reconciliation Action Plan.

#### 2. Report Summary

- 2.1. It is proposed that the Council endorse the development of a Reconciliation Action Plan (RAP) in 2019.
- 2.2. Development of a Reconciliation Action Plan is consistent with the Council endorsed *Hobart: A community vision for our island capital;* the *Capital City Strategic Plan 2015-2025,* the *City of Hobart Social Inclusion Strategy 2014-2019* and the *Aboriginal Strategy 2002.*
- 2.3. The development of a RAP aligns with and supports the Aboriginal Strategy 2002 and is proposed to replace the outdated Aboriginal Strategy moving forward.
- 2.4. A RAP for the City of Hobart would provide a number of opportunities, such as:
  - 2.4.1. Demonstrating to Tasmanian Aboriginal people that the City of Hobart is a committed partner in Reconciliation.
  - 2.4.2. Deepening the Council's engagement with Aboriginal communities, thereby laying the foundations for strong future collaboration.

- 2.4.3. Improving social inclusion and participation outcomes for Aboriginal people in Hobart.
- 2.4.4. Increasing the visibility of the Aboriginal community, language, heritage and culture across Hobart, both for residents of and visitors to our City.
- 2.4.5. Providing a solid policy framework to guide Council's work in this area.
- 2.4.6. Showing leadership on reconciliation in Tasmania and demonstrating the importance and value in reconciliation to the broader community thereby increasing our reputation as an inclusive, proactive and connected City.
- 2.5. The project **timeline** runs from February through December 2019 allowing time for thorough consultations with the community and for the accreditation process with Reconciliation Australia (can take up to three months). A detailed work plan is under development for the project to ensure that the target date for the endorsement and release of the plan is met.
  - 2.5.1. The project to develop a RAP will be led by an in-house project team and supported by a RAP working group and external consultants. A workshop will be held with Elected Members as part of the engagement process.

### 3. Recommendation

#### That:

- 1. The Council endorse the development of a Reconciliation Action Plan which will include an extensive engagement process.
- 2. The draft plan be reported back to the Council for approval at the appropriate time.

### 4. Background

- 4.1. The Reconciliation Action Plan (RAP) program provides a framework for organisations to support the national reconciliation movement.
- 4.2. In Australia, 28 local governments have a current RAP amongst a total of 474 organisations nation-wide. The full list of local government and other agencies can be found at: www.reconciliation.org.au/reconciliation-action-plans/who-has-a-rap
  - 4.2.1. It is noted that a large number of additional local governments, including Melbourne and Sydney, have developed RAPs over previous years that are not currently listed.

- 4.2.2. If the Council supports the development of a RAP, we would be the first Tasmanian local government to do so.
- 4.3. Reconciliation Australia was established in 2001 as the national expert body on reconciliation in Australia.
  - 4.3.1. The Reconciliation Action Plan program provides a framework for organisations to support the national reconciliation movement.
  - 4.3.2. A RAP is a strategic document that supports an organisation's business plan. It includes practical actions that will drive an organisation's contribution to reconciliation both internally and in the communities in which it operates.
  - 4.3.3. The RAP Program contributes to advancing the five dimensions of reconciliation by supporting organisations to develop respectful relationships and create meaningful opportunities with Aboriginal and Torres Strait Islander peoples.
  - 4.3.4. Each of the four RAP types (Reflect, Innovate, Stretch, Elevate) set out the minimum elements required from your organisation to build strong relationships, respect and opportunities within your organisation and community.
- 4.4. The City of Hobart has long been committed to social inclusion, with varying degrees of focus on issues pertaining to Aboriginal people. Work over the past decades has been guided by the Aboriginal Strategy 2002. It is intended that a Reconciliation Action Plan would replace this now out-dated strategy.
  - 4.4.1. Current work includes:
    - consulting with the Aboriginal community on projects of significance;
    - recognising significant events including NAIDOC Week and Reconciliation Week by attending community events, holding City of Hobart events and flying the Aboriginal Flag;
    - providing cultural awareness training to staff and Elected Members;
    - employment of an identified Community Development Officer - Aboriginal;
    - provision of an Acknowledgement of Country or Welcome to Country at all major events;
    - projects to increase Aboriginal content in signage and interpretation across the city;
    - public art installations reflecting Aboriginal history and culture;

- supporting the participation of Aboriginal individuals, groups and organisations in the life of the city, including in major events such as the Christmas Pageant and Taste of Tasmania; and
- supporting Aboriginal community and cultural activity through the grants program.

#### 5. **Proposal and Implementation**

- 5.1. The project to develop a Reconciliation Action Plan (RAP) will be led by an in-house project team supported by a Reconciliation Action Plan working group made up of diverse staff from across the organisation.
- 5.2. The team will be assisted by the appointment of consultants to undertake engagement with internal stakeholders (Elected Members and Council officers); provide expert advice on stakeholder engagement and analysis of findings; and assistance with the drafting and endorsement process of the RAP.
  - 5.2.1. Reconciliation Tasmania will be directly appointed as one key consultant for this project as they are the only body in Tasmania to have undertaken accredited training on the development of RAPs by Reconciliation Australia.
  - 5.2.2. Further consultants will be engaged to provide specific cultural advice on Aboriginal stakeholder engagement, analysis of findings and development of the document including arts and cultural expression.
  - 5.2.3. Consultants will not be responsible for designing the process or writing the RAP itself but will provide expert guidance along the way, in particular in the development of stakeholder lists, engagement methodologies, cultural content, and the delivery of workshops for staff and Elected Members.
- 5.3. A summary of the project plan for the development of the RAP is provided below.
  - 5.3.1. The scope of the project includes:
    - Design and implementation of a program to develop the RAP.
    - Development of project strategies related to engagement internal and external, communications and risk management.
    - Engagement with Aboriginal community groups, organisations and individuals to guide the content, actions and implementation of the Reconciliation Action Plan.

- Engagement with Elected Members and staff to support input into the Reconciliation Action Plan, content, actions and implementation.
- Broader community consultation and stakeholder engagement.
- Submission to Reconciliation Australia for endorsement.
- Implementation and evaluation.
- 5.3.2. The project timeline runs from February December 2019 allowing time for thorough consultations with the community and for the accreditation process with Reconciliation Australia. A detailed work plan is under development for the project to ensure that the target date for the endorsement and release of the plan is met.
- 5.3.3. Effective engagement with staff is vital to ensuring that all staff have the opportunity to have input into the plan which will assist in building acceptance and awareness of the plan and ownership of its actions.
  - 5.3.3.1. Engagement with staff will include the formation of a RAP Working Group with a diverse range of representatives drawn from across a range of Divisions.

### 6. Strategic Planning and Policy Considerations

6.1. The development of a Reconciliation Action Plan (RAP) strongly aligns with and directly responds to the Council endorsed *Hobart: A* community vision for our island capital; in particular, to the following pillars:

"2.1 - We celebrate Tasmanian Aboriginal community, heritage and culture.

2.1.1 - We recognise the Tasmanian Aboriginal community and their heritage and culture as the foundation of this place.

2.1.2 - We acknowledge the darkness of our shared history and work toward authentic reconciliation.

2.1.3 - We support the Tasmanian Aboriginal community to practise their traditions, skills and customs so they may be passed on to future generations.

2.1.4 - Our city learns from the original and continuing custodians of this land. We support projects and programs that educate us all.

3.3.4 - We celebrate Tasmanian Aboriginal culture and creative endeavours, supporting and participating in them as core to this place and community."

6.2. The Council's development of a RAP aligns with the following strategic objectives of the *Capital City Strategic Plan 2015-2025*:

Strategic objective 2.4: Unique heritage assets are protected and celebrated

2.4.4 - Develop a protocol with the Tasmanian Aboriginal community that provides a framework for the care of Aboriginal sites, resources and landscapes.

Strategic Objective 4.1: Community connectedness and participation realises the cultural and social potential of the community

Strategic Objective 4.4: Community diversity is encouraged and celebrated

6.3. Development of a RAP strongly aligns with the City of Hobart Social Inclusion Strategy 2014-2019 and Aboriginal Strategy 2002.

#### 7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
  - 7.1.1. An allocation of \$20,000 for the development of a Reconciliation Action Plan (RAP) has been included in the Inclusive and Resilient Communities budget function of the Annual Plan.
- 7.2. Impact on Future Years' Financial Result
  - 7.2.1. It is expected that resulting actions from the RAP will require some additional funding. This consideration will be included in the budget preparation for the 2019-20 budget allocation process.

#### 8. Legal, Risk and Legislative Considerations

- 8.1. It is noted that engagement on issues relating to Aboriginal culture, language, identity and recognition have the potential to bring strong public opinion and debate.
- 8.2. To mitigate reputational and relational risks, a risk assessment will be prepared for this project and monitored throughout.

#### 9. Environmental Considerations

9.1. There are no environmental implications from this report.

#### 10. Social and Customer Considerations

- 10.1. Development of a Reconciliation Action Plan has the following expected social outcomes:
  - 10.1.1. Demonstrating to Tasmanian Aboriginal people that the City of Hobart is a committed partner in Reconciliation.
  - 10.1.2. Deepening the Council's engagement with Aboriginal communities, thereby laying the foundations for strong future collaboration.
  - 10.1.3. Increasing the visibility of the Aboriginal community, language, heritage and culture across Hobart, both for residents of and visitors to our City.
  - 10.1.4. Showing leadership on reconciliation in Tasmania and demonstrating the importance and value in reconciliation to the broader community thereby increasing our reputation as an inclusive, proactive and connected City.

#### 11. Marketing and Media

- 11.1. It is anticipated that there will be positive media and marketing opportunities aligned with this project as it progresses.
  - 11.1.1. A media and communications plan will be developed for this project in collaboration with the Communications and Marketing Division.

### 12. Community and Stakeholder Engagement

- 12.1. Community engagement and consultation on the Reconciliation Action Plan will be undertaken in collaboration with the Engaged Communities team, project consultants and the Reconciliation Action Plan Working Group.
  - 12.1.1. A variety of engagement methods will be utilised in this project including email, web, social media, workshops, surveys, face-to-face meetings and telephone.
  - 12.1.2. Engagement methodologies will be refined in the early stages of the project in collaboration with project partners.

### 13. Delegation

13.1 This is a matter for the Council's determination.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

 Date:
 1 February 2019

 File Reference:
 F18/154298; 17/225

### 6.4 Welcoming Cities Commitment File Ref: F19/2883; 17/204

Report of the Acting Associate Director Community and Culture of 1 February 2019.

Delegation: Council

#### REPORT TITLE: WELCOMING CITIES COMMITMENT

#### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. Report Purpose and Community Benefit

- 1.1. The purpose of this report is to outline the Welcoming Cities initiative and to propose that the City of Hobart commit to participation in the Welcoming Cities Network.
- 1.2. Participation in the Network aligns with and supports the work of the Multicultural Strategy 2014-2019 and with the Multicultural Council of Tasmania's State Government funded Welcoming Cities Project.
- 1.3. Participation in the Network will strengthen Council's work in social inclusion, demonstrating to our existing multicultural communities that the City of Hobart is a committed partner.
  - 1.3.1. Aligning with Welcoming Cities is likely to increase our reputation as a safe and welcoming city for international visitors, migrants and investors.

#### 2. Report Summary

2.1. It is proposed that the Council sign the following commitment to participate in the Welcoming Cities Network:

"Commitment to Participate in the Welcoming Cities Network:

- 2.1.1. We recognise that cities and municipalities that proactively foster an environment of belonging and participation for receiving communities, as well as new and emerging communities, increase their social cohesion and economic capability and resilience.
- 2.1.2. We therefore resolve to participate as a member of the Welcoming Cities Network and commit to taking the following initial steps toward creating an environment that unlocks the full potential of all members of the community:
  - Join, and participate in, a network of cities and communities that are committed to becoming more welcoming.
  - Identify at least one key staff contact for the project that will liaise directly with the Welcoming Cities team.
  - Communicate regularly with the Welcoming Cities team, through at least three conference calls each year and an annual in-person meeting, to progress planning and share and learn from practices of other welcoming cities and communities.

- 2.1.3. We understand that the Welcoming Cities Network involves a number of key elements:
  - **Knowledge Sharing.** Supporting local councils and communities to learn from each other and access resources, research, policies, and case studies.
  - **Partnership Development.** Brokering meaningful multisector partnerships that foster a sense of belonging and participation for all members of the community.
  - **Celebrating Success.** Showcasing leading practice through case studies and a national award that acknowledges welcoming efforts.
  - **Standard and Accreditation.** Setting the National Standard for cultural diversity and inclusion policy and practice in Local Government.
- 2.1.4. Local councils participate as members of the Welcoming Cities Network, while community organisations, businesses and other agencies are involved as supporters. Both members and supporters can access the key elements of the network."
- 2.2. Initially all that is required is for the Council to make a commitment by publicly announcing its intent to champion the principles of the Welcoming Cities framework. This intent is evidenced by completing the Commitment Form signed by either the Lord Mayor or the General Manager.
- 2.3. Welcoming Cities members can access a knowledge sharing platform, webinars and the advice and support of their peers. As local governments progress through the stages of Welcoming, further benefits and opportunities are made available, including eligibility for awards and inclusion in leadership groups, advisory committees and events.
- 2.4. Participation in the Welcoming Cities Network is consistent with the Council endorsed *Hobart: A community vision for our island capital;* the *Capital City Strategic Plan 2015-2025;* and the City of Hobart Social Inclusion and Multicultural Strategies 2014-2019 and builds upon the City's commitment as a Refugee Welcome Zone.
- 2.5. There are minimal financial implications from participation in the Network.

### 3. Recommendation

That given the strong strategic alignment of the Welcoming Cities Initiative with the City of Hobart's Multicultural Strategy 2014-2019, that the Council sign the commitment to participate in the Welcoming Cities Network.

#### 4. Background

- 4.1. The Welcoming Cities initiative was founded by the Scanlon Foundation and Welcome to Australia in 2016. The model is based on the Welcoming America initiative which has been running the United States since 2009 involving over 90 local government bodies.
  - 4.1.1. Welcoming Cities aims to create a network of cities, shires, towns and municipalities across Australia to develop and support each through knowledge sharing, partnership development and celebrating success when working with migrant and refugee communities.
  - 4.1.2. In Australia, 22 local governments have signed up to Welcoming Cities, including Cities of Sydney and Adelaide. To date, Glenorchy City Council is the only Tasmanian local government council to sign up. The full list of local government and other agencies can be found at: https://welcomingcities.org.au/who
  - 4.1.3. The Australian Standard for Welcoming Cities is a central element of the initiative. The Standard provides a mechanism for local government to benchmark cultural diversity and inclusion policies and practices, identify where and how further efforts could be directed, and assess progress over time.
    - 4.1.3.1. The Standard has six categories: Leadership, Social and Cultural Inclusion, Economic Development, Learning and Skills Development, Civic Participation, and Places and Spaces.
    - 4.1.3.2. Each category contains principles, criteria and indicators that local governments can apply to existing or new policies and practices. Welcoming Cities recognise that local governments will often meet the criteria and indicators through the support of, or in partnership with, local stakeholders. Local governments can make their way through the four levels of the Standard at their own pace.
    - 4.1.3.3. Initially all that is required is for the local government to make a commitment by publicly announcing their intent to champion the principles of the Welcoming Cities framework. This intent is evidence by completing the Commitment Form signed by either the Lord Mayor or the General Manager.

- 4.1.4. Welcoming Cities members can access a knowledge sharing platform, webinars and the advice and support of their peers. As local governments progress through the stages of Welcoming, further benefits and opportunities are made available, including eligibility for awards and inclusion in leadership groups, advisory committees and events.
- 4.1.5. Welcoming Cities acknowledges that local governments are also involved in a range of other complementary works such as Reconciliation Action Plans, Age-friendly Cities, Child-friendly Cities and the Rainbow Tick. Welcoming Cities see their work as intersecting, rather than duplicating, these other similar initiatives.
- 4.2. The Multicultural Council of Tasmania launched a Tasmanian Welcoming Cities project in July 2018. The three year project is funded by the State Government with support from the Local Government Association of Tasmania.
  - 4.2.1. Six councils were chosen to focus on for this project. These are: City of Hobart, City of Launceston, Glenorchy City, Clarence City, Dorset, Kingborough and City of Devonport.
  - 4.2.2. The project aims to support local councils to participate in the Welcoming Cites initiative, with part-time project officers employed in the north and the south of the state to support action.
- 4.3. The Council at its meeting on 25 August 2014, adopted the City of Hobart Social Inclusion Strategy 2014-2019.
  - 4.3.1. The Social Inclusion Strategy recognises that diversity in the community is one of its greatest strengths.
  - 4.3.2. The Strategy focusses on ensuring that the needs and aspirations of the most vulnerable and disadvantaged people in the community are addressed in partnership with other key stakeholders.
  - 4.3.3. The Council's support for this campaign would strongly align with the City of Hobart Social Inclusion and Multicultural Strategies 2014-2019.
- 4.4. In 2004, the Hobart City Council signed the Refugee Welcome Zone Declaration. The Refugee Welcome Zone Declaration is a:

"Commitment in spirit to welcoming refugees into our community; upholding the human rights of refugees; demonstrating compassion for refugees; and enhancing cultural and religious diversity in our community." 4.4.1. Support for this campaign would strongly align with our role as a Refugee Welcome Zone, broadening the commitment to welcome *all* migrants to Hobart.

### 5. Proposal and Implementation

- 5.1. Given the alignment of the proposal with *Hobart: A community vision for our island capital, Capital City Strategic Plan,* Social Inclusion Strategy and Multicultural Strategy, and the City's role as a Refugee Welcome Zone, it is proposed that the Council sign the commitment to participate in the Welcoming Cities Initiative.
- 5.2. Officers will actively participate in the network, drawing upon resources, learning from peers, attending relevant events and sharing our own progress and learnings.
- 5.3. Participation in the Network and work in this area will be guided by the existing Networking for Harmony Multicultural Advisory Group.
  - 5.3.1. The Networking for Harmony Multicultural Advisory Group meets a minimum of four times a year with the following aims:
    - To provide a forum to discuss multicultural issues and develop recommendations for consideration by the Council.
    - To monitor the implementation of the Council's Multicultural Strategy and to provide a consultation mechanism for subsequent updates of the Strategy.
    - To form working groups for multicultural projects such as Harmony Day Welcome, Refugee Week and Human Rights Week.
  - 5.3.2. Membership of Networking for Harmony includes representation from the Multicultural Council of Tasmania, the Migrant Resource Centre, CatholicCare, Red Cross, Multicultural Women's Council of Tasmania, State and Federal Government, greater Hobart councils, education providers, International Student Ambassadors and community leaders.
- 5.4. The City of Hobart is already addressing many items on the Welcoming Cities Standard. If the Council endorses this report, officers would map current work against the standard and explore ways to strengthen and expand our work in this area, with the support of the Networking for Harmony Multicultural Advisory Group, Welcoming Cities and the Multicultural Council of Tasmania.

#### 6. Strategic Planning and Policy Considerations

6.1. Participation in the Welcoming Cities Network aligns with Pillar 2.2.1 of the Council endorsed *Hobart: A community vision for our island capital:* 

"We make Hobart the most inclusive city in the world, a city that welcomes all."

6.2. The Council's Participation in the Welcoming Cities Network aligns with Strategic Objective 4.4 of the *Capital City Strategic Plan 2015-2025*:

"Community Diversity is encouraged and celebrated".

6.3. Participation in the Welcoming Cities Network strongly aligns with the City of Hobart's Social Inclusion Strategy 2014-2019 and Multicultural Strategy 2014-2019.

#### 7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
  - 7.1.1. The financial implications of this commitment are limited to travel costs for an officer to attend one face-to-face meeting with Welcoming Cities staff per year.
    - 7.1.1.1. This cost is covered in an existing budget allocation.
- 7.2. Impact on Future Years' Financial Result
  - 7.2.1. Travel costs for this purpose will be included in the budget preparation for the 2019-20 financial year.
  - 7.2.2. Formal accreditation under The Standard for Welcoming Cities or specific project opportunities may require additional resourcing in future years. This consideration will be included in the budget preparation for the 2019-20 budgetary process.

### 8. Legal, Risk and Legislative Considerations

8.1. There are no legal, risk or legislative considerations from this proposal.

#### 9. Environmental Considerations

9.1. There are no environmental implications from this report.

### 10. Social and Customer Considerations

- 10.1. The City of Hobart's Networking for Harmony Multicultural Advisory Group aim to:
  - provide a forum to discuss multicultural issues and develop recommendations for consideration by the Council;
  - monitor the implementation of the Council's Multicultural Strategy and to provide a consultation mechanism for subsequent updates of the Strategy; and
  - form working groups for multicultural projects such as Harmony Day Welcome, Refugee Week and Human Rights Week.
- 10.2. Members of the Networking for Harmony Multicultural Advisory Group have indicated strong support for joining the Welcoming Cities Network.
- 10.3. Showing leadership on multicultural inclusion in Tasmania through alignment with the Welcoming Cities initiative is likely to increase our reputation, locally and nationally, as an inclusive, proactive and connected city.

#### 11. Marketing and Media

- 11.1. It is anticipated that membership of the Welcoming Cities Network will provide a number of positive media and marketing opportunities.
- 11.2. Opportunities will be sought to brand Hobart as a Welcoming City with the aim of increasing our reputation as a safe and welcoming city for international visitors, migrants and investors.

#### 12. Community and Stakeholder Engagement

- 12.1. The Networking for Harmony Multicultural Advisory Group, Community Participation Coordinator and Community Development Officer - Multicultural and Safety have been consulted in the preparation of this report.
- 12.2. Further community and stakeholder engagement may be appropriate down the track as work progresses on initiatives relating to Welcoming Cities.
- 12.3. The City of Hobart Multicultural Strategy 2014-2019 is due for revision in 2019. It is anticipated that community consultations on the strategy will consider the role of Welcoming Cities and the Welcoming Cities Standard in future multicultural strategy and policy documents.

#### 13. Delegation

13.1. This is a matter for the Council's determination.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

Date:	1 February 2019	
File Reference:	F19/2883; 17/204	

### 6.5 Community Safety Commitment File Ref: F19/10410; 17/90

Report of the Acting Associate Director Community and Culture of 1 February 2019 and attachment.

Delegation: Council

#### **REPORT TITLE:** COMMUNITY SAFETY COMMITMENT

### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. **Report Purpose and Community Benefit**

- This report is seeking the Council's endorsement of the draft 1.1. Community Safety Commitment 2019 - 2020 (Attachment A to this report) and endorse the commencement of community engagement on the document.
  - 1.1.1. The Commitment will provide a policy setting and action plan to guide the City's work in community safety.
  - 1.1.2. The Commitment will demonstrate to the community the positive ongoing work of the City in this area and outline our commitment to collaborative action.

#### 2. **Report Summary**

- 2.1. The City of Hobart Safety Strategy 2004 is now out of date and as such there is the need for a new document that lays out the City's community safety agenda.
- 2.2. The draft Community Safety Commitment will provide a policy setting and action plan to guide the City's work in community safety, demonstrating to the community the positive ongoing work of the City in this area and outlining our commitment to collaborative action.
- 2.3. Council officers have engaged with a wide range of community safety partners on the topic of community safety over an extended period. This engagement has directly informed this draft commitment.
- 2.4. This Community Safety Commitment reflects the community's aspirations articulated through the Community Vision and aligns strongly with the Capital City Strategic Plan 2015-2025 and the Social Inclusion Strategy 2014 - 2019.
- 2.5. There are no financial implications from this report.

#### 3. Recommendation

That:

- 1. The Council endorse the draft Community Safety Commitment 2019 - 2020
- 2. The Council endorse community engagement on the draft Community Safety Commitment 2019 - 2020.

### 4. Background

- 4.1. The City of Hobart Safety Strategy 2004 was developed in conjunction with the State Government under the Capital City Partnership Agreement and was launched in July 2004. As this strategy is now out of date, there is the need for a new document that lays out the City's community safety agenda.
- 4.2. The City of Hobart has continued to provide strategic community safety action over the past decade, building upon the work of the Safety Strategy 2004 and working in collaboration with a wide range of strategic partners.
- 4.3. Council officers have engaged deeply on the topic of community safety with community partners over an extended period. This engagement has directly informed this draft commitment.
- 4.4. The purpose of the City of Hobart Community Safety Commitment 2019

  2020 is to provide information to the community about the actions
  being undertaken to maintain the city's reputation as a safe and liveable
  city, whilst remaining vigilant to emerging issues and trends. The
  Commitment outlines five broad actions by which to achieve this:
  - Partnership and Collaboration
  - Recognition of priority populations
  - Acting locally on global issues
  - Ongoing action
  - Flexibility to respond to new and emerging challenges
- 4.5. This Community Safety Commitment reflects the community's aspirations articulated through the Community Vision, providing a framework from which to examine community safety. The Commitment outlines key partnerships and focus areas and sets out clear goals and priorities for action in the coming year.
- 4.6. The City of Hobart has a range of internal and external partners with whom we collaborate and consult through varying forums to respond to community safety issues. Reference and Advisory Groups form the bedrock of our knowledge and keep us abreast of emerging issues. These forums and partners are identified in the Commitment in order to not only recognise their important work, but to also show the breadth of investment the City of Hobart has in the welfare of its citizens.

- 4.7. Hobart experiences similar community safety challenges as many other Australian and international capital cities. These are global challenges that require nuanced local responses. Three significant global challenges have been identified as having significant impact on our local government area requiring response. These are: safety in public places; alcohol and other drugs; and violence against women and children. The Safety Commitment speaks to what we are already doing in response to these identified issues, as well as listing areas of exploration to enhance the work already being undertaken.
- 4.8. The format of a concise, annual commitment has been chosen to enable yearly revision of the action items, thereby ensuring responsive outputs.
  - 4.8.1. The Commitment format provides a short, accessible document that outlines our approach, partnerships actions for the community.

### 5. Proposal and Implementation

- 5.1. If endorsed by the Council, broad community engagement will commence on the draft Community Safety Commitment in early 2019, in collaboration with the Engaged Communities team.
- 5.2. Revisions will be made to the document based on feedback, and a final Commitment will be prepared.
- 5.3. The final Commitment will be made publicly available on the City of Hobart's website.
- 5.4. Council officers will use the Commitment to guide their work over the coming year.
- 5.5. The Community Safety Commitment will be reviewed annually, with input from community partners and a revised Commitment will be developed for each year.

#### 6. Strategic Planning and Policy Considerations

6.1. The Community Safety Commitment strongly aligns with and directly responds to the Council endorsed *Hobart: A community vision for our island capital;* in particular, to the following:

"Identity Statement 3.4 - Our city feels friendly and safe - but we know not everyone experiences our city this way, and we could do better.

Pillar 1.3.3 - We create and retain spaces where people feel connected with Hobart, each other and the environment, where we are safe, engaged and inspired."

6.2. The Council's development of a Community Safety Commitment aligns with Strategic Objective 4.4 of the *Capital City Strategic Plan 2015 - 2025*:

"Strategic Objective 4.3: Build community resilience, public health and safety."

- 6.3. The Community Safety Commitment strongly aligns with the City of Hobart Social Inclusion Strategy 2014 2019.
- 6.4. The Safety Commitment also aligns with relevant State Government strategies including: Breaking the Cycle A Safer Community, The Tasmanian Drug Strategy 2013 2018 and the Towards Zero Tasmanian Road Safety Strategy 2017 2026.

#### 7. Financial Implications

7.1. There are no financial implications from this report.

#### 8. Legal, Risk and Legislative Considerations

8.1. Legal, risk and legislative considerations are minimal for this proposal. Risks will be monitored throughout the community engagement and implementation period.

#### 9. Environmental Considerations

9.1. There are no environmental considerations in this report.

#### **10.** Social and Customer Considerations

- 10.1. Council staff have engaged with a wide range of community partners over an extended period. This engagement has directly informed this draft commitment.
- 10.2. This Community Safety Commitment reflects the community's aspirations articulated through the Community Vision and aligns strongly with the Social Inclusion Strategy 2014 2019.
- 10.3. The Commitment will demonstrate to the community the positive ongoing work of the City in this area and outline our commitment to collaborative action on community safety issues.

#### 11. Marketing and Media

11.1. It is not anticipated that this project will require further marketing and media engagement

### 12. Community and Stakeholder Engagement

- 12.1. If endorsed, community engagement and consultation on the draft Community Safety Commitment 2019 - 2020 will be undertaken in collaboration with the Engaged Communities team.
  - 12.1.1. Engagement will be undertaken via the City's online engagement tool, Your Say Hobart and directly with key community safety partners.
- 12.2. The final Commitment will be made publicly available on the City of Hobart's website.

#### 13. Delegation

13.1. This is a matter for the Council's determination.

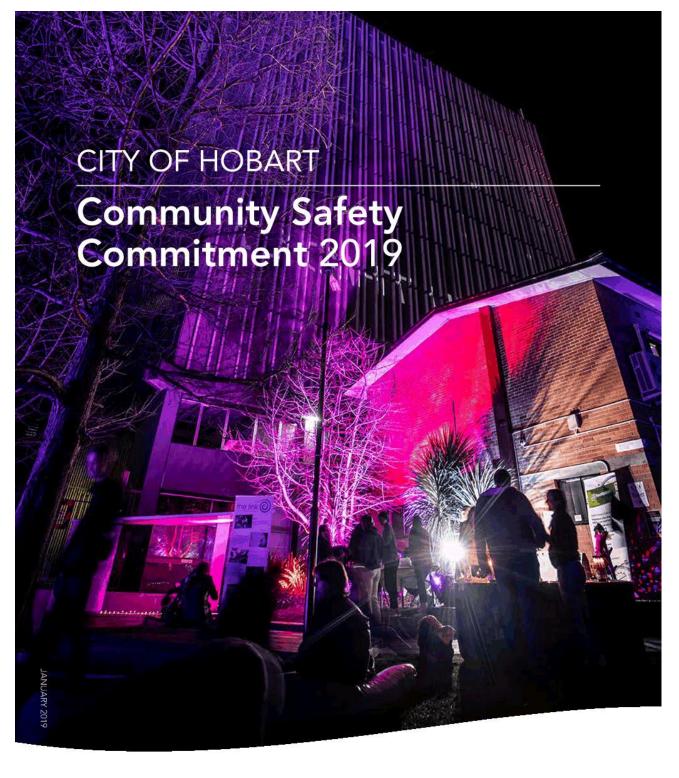
As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

Date:1 February 2019File Reference:F19/10410; 17/90

Attachment A:

Draft City of Hobart Community Safety Commitment 2019 - 2020 I 🖫





## **INTRODUCTION**

Hobart is known as one of the most beautiful, liveable and safe cities in the world. 'Our city feels friendly and safe, but we know not everyone experiences our city this way, and we could do better' (*Identity Statement 3.4\**). We aspire to be a safe city where everyone feels safe and is safe, including in public places; a city in which we look after one another.

This Community Safety Commitment reflects the community's aspirations articulated through the Community Vision, providing a framework from which to examine community safety. The Commitment outlines key partnerships and focus areas and sets out clear goals and priorities for action in 2019. The City of Hobart makes this Commitment in the knowledge that when people are connected to their community, they hear their community, they care for their community; making it a safer place for everyone.

# GUIDING PRINCIPLES FROM THE COMMUNITY VISION FOR OUR ISLAND CAPITAL

Our city feels friendly and safe – but we know not everyone experiences our city this way, and we could do better.

Identity Statement 3.4\*

Diversity in culture, nationality, ethnicity, race, gender, sexuality, ability, age, body, family, recreation, profession, personal strengths, income level, language, education, life experiences and more make up each of us and, together, make up our city. We recognise and embrace the rich complexity diversity brings to our lives—we are all part of creating Hobart's identity.

Pillar 2.2.3\*

We create and retain spaces where people feel connected with Hobart, each other and the environment, where we are safe, engaged and inspired.

Pillar 1.3.3\*

Our connections are one of our biggest assets, and we encourage each other to build strong networks between people, businesses, education and government. We connect industry sectors with jobseekers. We enable clever and resourceful people to find each other and collaborate.

Pillar 4.4.1

We recognise and face inequalities, poverty and disadvantage in our communities.

Pillar 2.2.7\*

We make Hobart the most inclusive city in the world, a city that welcomes all.

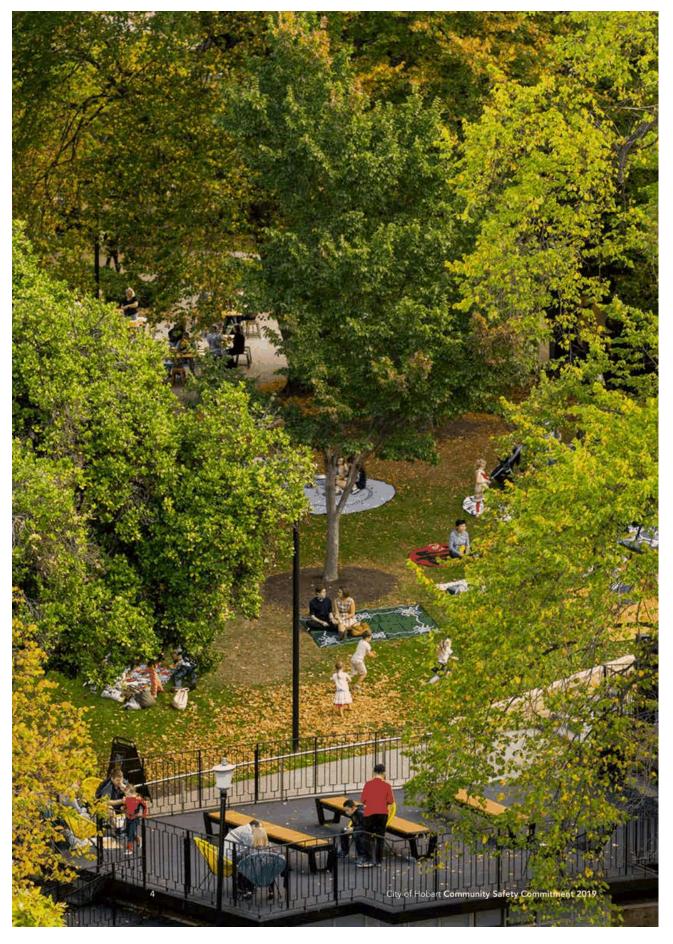
Pillar 2.2.1\*

Hobart's isolation and scale have required resilience. We know that future challenges will demand that we work hard and work together. But we are our best selves in times of adversity and vulnerability. We are caring, helpful and supportive of everyone at all times but especially when things get tough. We flourish in times of hardship.

Pillar 2.6.1\*

\* Denotes reference to the Community Vision for our Island Capital (hobartcity.com.au/Council/Strategies-and-plans)

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# **STRATEGIC ALIGNMENT**

This Commitment aligns with the mission, values and goals of the Capital City Strategic Plan 2015-2025 and the Social Inclusion Strategy 2014-2019 (hobartcity.com.au/Council/Strategies-andplans). In particular, the Commitment responds directly to the following goals from the Capital City Strategic Plan:

- Partner with stakeholders to promote Hobart as a safe and culturally receptive city with a quality urban and natural environment. *Strategic Objective 1.2.2\**
- Implement strategies for positive ageing, youth, equal access, children and families and multicultural programs. *Strategic Objective 4.1.2\**
- Build capacity and resilience so the community is prepared for emergency situations. *Strategic Objective 4.3.1*\*
- Engage and support the community to address safety and social issues within the night-time economy. Strategic Objective 4.3.8

\* Denotes reference to the Capital City Strategic Plan 2015-2025 (hobartcity.com.au/Council/Strategies-and-plans) Agenda (Open Portion) Community, Culture and Events Committee Meeting - 6/2/2019 Page 55 ATTACHMENT A



# **COMMUNITY SAFETY PARTNERS**

We use our connections and networks to enable participation in civic life. Our strong partnerships support collaboration across councils, community organisations, businesses and other levels of government.

The City of Hobart draws upon our reference and advisory groups to guide our community safety action. These groups are integral to our work, providing advice and perspective and partnering actively on projects:

- Access Advisory Committee
- Children and Families Network
- Community Sector Reference Group
- Events Coordination Committee
- Hobart Bicycle Advisory Committee
- Hobart Older Persons' Reference Group
- Networking for Harmony Multicultural Advisory Group
- Youth Action Priorities
- Youth Advisory Squad

The City of Hobart continues to build upon existing partnerships whilst creating new strategic partnerships to enable cohesive, collaborative responses to our local challenges.

Key partners include:

- Alcohol, Tobacco and other Drugs Council
- Bicycle Network of Tasmania
- Business community
- Capital Cities Council of Lord Mayor's, Safe
   Cities Network
- Colony 47
- Council of the Ageing
- Crime Stoppers
- Department of Communities Tasmania
- Department of Education Tasmania
- Department of Police, Fire and Emergency Management
- Department of State Growth Tasmania
- Drug Education Network
- Equal Opportunity Tasmania
- Greater Hobart Councils
- Liquor Licensing Commissioner
- Local Government Association of Tasmania
- Local security agencies
- Local traffic committees (Glebe, Lenah Valley/Mount Stuart, South Hobart, West Hobart)

- Migrant Resource Centre
- Multicultural Council of Tasmania
- National Association for Prevention of Child abuse and Neglect
- RACT
- Road Safety Council of Tasmania
- Salvation Army
- Shelter Tasmania
- Southern Homelessness Sector Network
- Tasmanian Hospitality Association
- Tasmania Police
- Taxi industry
- The Link Youth Health Service
- Tobacco Control Unit, DHHS
- University of Tasmania
- Waterfront Business Association
- Youth Network of Tasmania

# **PRIORITIES FOR ACTION 2019 – 2020**

We think globally and act locally. As local government, it is important that we recognise the significant global safety challenges and consider how they impact us at the local level, responding proactively in collaboration with our partners.

The City of Hobart recognises that not everyone's experience of safety is the same. We acknowledge these particular populations for priority action:

- Aboriginal and Torres Strait Islander people
- Children and young people
- LGBTIQ
- Multicultural Communities

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- Older persons
- People with a disability
- Visitors to the City
- Women

The City of Hobart has chosen three significant global challenges to act locally on during 2019, ensuring that Hobart remains a place where everyone feels safe and is safe. These are detailed below.

GLOBAL CHALLENGES						
Safety in public spaces	Alcohol and other drugs	Violence against women and children				
LOCAL FOCUS AREAS						
<ul> <li>Building security</li> <li>Climate change (including heat stress)</li> <li>Community resilience in disaster recovery</li> <li>Competing road needs of pedestrians/motor vehicles/ bicycles</li> <li>Congestion</li> <li>Graffiti</li> <li>Homelessness/rough sleeping</li> <li>Increased visitation numbers</li> <li>Local terrorism threats</li> <li>Perceptions of safety</li> <li>Personal safety at festivals and events</li> <li>Prejudice, discrimination, vilification, xenophobia</li> <li>Public order</li> <li>Response to disasters</li> <li>Safety at public transport hubs</li> <li>Safety online</li> <li>Seasonality</li> </ul>	Access to treatment services Alcohol and/or drug impairment for road users Community cohesion and inclusion Drug education Drug misuse and trafficking Employment stress Housing stress Late night entertainment Mental health and wellbeing Misuse of alcohol and other drugs at festivals and events Public order	Access to education, information and resources Accommodation sharing Child safety Community cohesion and connection Elder abuse Employment stress Family violence Housing stress Public transport safety and availability Safety in public places Safety online Sexual violence				

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Development of a Reconciliation Action Plan Explore opportunities for multicultural business start- up mentoring Explore opportunities to reduce stigma/negativity of young people in	Build clearer processes for considering safety issues regarding liquor licensing and planning applications Create a network of stakeholders associated with the late night economy to be able to respond collaboratively to associated	<ul> <li>Exploration of collaborative initiatives to directly respond to family violence. Examples of initiatives that will be explored are:</li> <li>Information provision, web and print</li> <li>Training frontline staff to</li> </ul>					
public spaces Formalise work in support of LGBTIQ inclusion Participation in the Welcoming Cities initiative Safety in crowded places project Smart City initiatives including CCTV operations hub	collaboratively to associated challenges Explore opportunities to further reduce the incidence of smoking in the City	recognise and respond to family violence Explore potential for the introduction of Ask for Angela program in licensed premises					

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### 6.6 Social Support Food Programs - Fee Waivers File Ref: F19/10473; 18/279

Report of the Acting Associate Director Community and Culture of 1 February 2019.

Delegation: Committee

#### REPORT TITLE: SOCIAL SUPPORT FOOD PROGRAMS - FEE WAIVERS

#### **REPORT PROVIDED BY:** Acting Associate Director Community and Culture

#### 1. Report Purpose and Community Benefit

- 1.1. This report seeks approval to waive hire fees at Mathers House for the following two social food support programs:
  - 1.1.1. The King's Diner is a local non-profit collective of volunteers who source bakery products which they supply free to the community weekly from Mathers House; and
  - 1.1.2. St Vincent de Paul's Dining with Friends program who provide volunteers to source fresh food and cook a hot meal, once a month, nine months of the year, which they provide for free to the local community at Mathers House.
- 1.2. Waiving the venue hire fee for these programs supports the sustainability of these extremely valuable initiatives that deliver food services to the most disadvantaged members of our community.

#### 2. Report Summary

- 2.1. The King's Diner program has operated from Mathers House since December 2017 and has developed a following among people marginalised in society through homelessness, a lack of healthy food and social isolation.
- 2.2. The King's Diner is run by volunteers who collect excess food products from a city bakery every Wednesday at close of business. This food is used to provide a free sit-down meal at Mathers House every Wednesday evening at 7.15 pm. Hot and cold beverages are provided. Patrons are provided with bakery products to take away with them if they wish. Everything is provided free of charge.
- 2.3. Dining with Friends is run through the St Vincent de Paul youth volunteer program. It has operated from Mathers House for eight years. It is currently supported through a one-off grant. Waiving of the fee ensures continuity and stability as a venue. The community served recognise Mathers House as the centre of this program and recommend it to others in the community.
- 2.4. Once a month for ten months of the year they provide a three course sit down meal for vulnerable members of the community. The evening also provides opportunities for immediate and emergency health care with heath service providers, free flu vaccinations and hearing checks.
- 2.5. Both organisations have developed a loyal clientele of up to 40 people in Hobart many of whom are homeless or at risk of homelessness.

- 2.6. Mathers House Dining Room is rarely booked on evenings during the week so this is an ideal use of the facility as it cements the reputation of the building as a community facility.
- 2.7. The ongoing viability of these programs rely on the availability of an affordable and preferably free venue as no income is made by the groups.
- 2.8. An annual review of this arrangement will be undertaken and the value of the fee waiver will be included as a grant and benefit in the annual report.

#### 3. Recommendation

That:

- 1. The Council waive the hire fee of \$376 per month for the non-profit community group, King's Diner to use Mathers House. The group provides a free weekly meal with drinks and a take home facility for excess produce.
- 2. The Council waive the \$321 monthly fee for the St Vincent de Paul's Dining with Friends program. This program provides a free three course meal once a month, nine months of the year.
- 3. This agreement be ongoing with an annual review.
- 4. The value of the support be recorded in the 'Grants, Assistance and Benefits Provided' section of the City of Hobart's Annual Report.

#### 4. Background

#### The King's Diner

4.1. The King's Diner is run by volunteers who collect excess food products from a city bakery every Wednesday at close of business. This food is used to provide a free sit-down meal at Mathers House every Wednesday evening at 7.15 pm. Hot and cold beverages are provided. Patrons are provided with bakery products to take away with them if they wish. Everything is provided free of charge. The Kings Diner has been operating from Mathers House on Wednesdays for over 12 months and has grown its reputation as a friendly non-judgemental food provision service. It has the advantage over similar projects in that they provide food to take away so attendees can also have breakfast and lunch wherever they are.

#### **Dining with Friends**

- 4.2. St Vincent de Paul Society has been running Dining with Friends at Mathers House for eight years. The venue is perfect for their needs as it is central and easily accessible to the people they are providing assistance to. Once a month they hold a three course sit-down meal for vulnerable members of the community. Their aim is to provide a nutritious meal for people who are amongst the most socially isolated and financially vulnerable members of the community who have limited housing options. The evening also provides opportunities for immediate and emergency health care with health service providers supplying free flu vaccinations and hearing checks.
- 4.3. All raw materials used in the programs are donated free of charge.
- 4.4. Both groups have been operating out of Mathers House. The King's Diner for slightly over a year and Dining with Friends for over eight years. There is an excellent synchronicity in supporting both groups as they cross promote and provide a variety of foodstuffs and opportunities for social connection which leads to friendships and support from within the community itself.

#### Venue Hire

- 4.5. Mathers House has become well recognised as a welcoming community space for all people and especially older people.
- 4.6. During weekdays between 9 am to 5 pm, the venue is primarily used for Council organised positive ageing programs. Outside of these times, the venue is available for casual and regular hire by both the private and non-profit sectors.
- 4.7. In most cases, groups would be encouraged to apply for a grant through the City of Hobart Grants Program for one-off programs, but as these are ongoing activities where the cost of venue is an ongoing operational cost, it would not be eligible under the program.

#### 5. Proposal and Implementation

- 5.1. It is proposed that the Council waive the hire fees of \$376 per month for the non-profit community group, King's Diner and \$321 a month for the St Vincent de Paul's Dining with Friends program. These groups will provide free food to community members weekly on Wednesday evenings and monthly on Thursday evenings.
- 5.2. This arrangement be ongoing as long as it continues to attract community members and will be subject to an annual review.
- 5.3. The funding provided by the City of Hobart be recorded in the relevant Annual Reports in accordance with the Council's policy on the disclosure of grants and benefits.

### 6. Strategic Planning and Policy Considerations

6.1. This aligns with the *Capital City Strategic Plan 2015-2025* Goal 4 -Strong, Safe and Healthy Communities "Our communities are resilient, safe and enjoy healthy lifestyles."

Strategic Objective 4.1 - Community connectedness and participation realises the cultural and social potential of the community.

"4.1.4 - Facilitate and support local community groups to enhance community programs and reduce social isolation."

#### 7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
  - 7.1.1. Under the current Fees and Charges schedule, the monthly hire waiver would be \$376 for King's Diner and \$321 for St Vincent de Paul.
- 7.2. Impact on Future Years' Financial Result
  - 7.2.1. It is anticipated that there would be minimal impact on future financial year's result as this is a fee waiver proposal.
- 7.3. Asset Related Implications
  - 7.3.1. There are no asset implications from this report.

#### 8. Legal, Risk and Legislative Considerations

8.1. A standard booking agreement will be entered into that covers all risk factors associated with any hire of the space.

#### 9. Environmental Considerations

9.1. The King's Diner and Dining with Friends operate with strong environmental ethics, utilising food that would otherwise go to landfill and supporting the Council's Zero Waste to Landfill policy.

#### **10.** Social and Customer Considerations

10.1. Both programs have developed a regular following through their welcoming and inclusive approach. The benefits to both users of the service, the volunteers themselves and the wider community are aligned with promoting social potential and encouraging community diversity.

#### 11. Marketing and Media

11.1. If a fee waiver is granted, a media release relating to the support will be prepared and the Council's support of the project will be promoted.

#### 12. Community and Stakeholder Engagement

12.1. The Mathers House Coordinator and Community Programs Coordinator have been consulted in the preparation of this report.

#### 13. Delegation

13.1. This matter is delegated to the Committee for consideration.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

Date:	1 February 2019
File Reference:	F19/10473; 18/279

#### 6.7 Applications Approved Under the Delegated Authority of the Acting Associate Director Community Development for Quick Response Grants File Ref: F19/11050; 18/279

Report of the Acting Associate Director Community and Culture of 31 January 2019 and attachment.

Delegation: Committee



## MEMORANDUM: COMMUNITY, CULTURE AND EVENTS COMMITTEE

## Applications Approved Under the Delegated Authority of the Acting Associate Director Community Development for Quick Response Grants

The Acting Associate Director Community and Culture submits for information the attached table of Quick Response Applications approved under delegated authority.

#### RECOMMENDATION

#### That the information be received and noted.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Kimbra Parker ACTING ASSOCIATE DIRECTOR COMMUNITY AND CULTURE

Date:30 January 2019File Reference:F19/11050; 18/279

Attachment A: Quick Response Applications Approved Under Delegated Authority I 🖺

#### APPLICATIONS APPROVED UNDER THE DELEGATED AUTHORITY OF THE ACTING ASSOCIATE DIRECTOR COMMUNITY DEVELOPMENT FOR QUICK RESPONSE GRANTS – FILE REF: 18/279

Applicant	Project Description	Grant Stream	Value of Grant \$ excl	Date of Approval
Tasmanian Aboriginal Centre 26/1/2019	Change the Date march and rally The Tasmanian Aboriginal community and the TAC invited friends and supporters to join with them in nipaluna / Hobart for a march and rally to CHANGE THE DATE of Australia's national day to one that unites, rather than divides.	Community	\$500	21/1/2019

### 7. MOTIONS OF WHICH NOTICE HAS BEEN GIVEN

#### **7.1 Food Van Program FILE REF:** F19/10685; 13-1-9

#### Alderman Zucco

#### Motion

"That the council undertake a review of the Food Van Program to ensure:

- The guidelines and food and hygiene regulations are contemporary and preserve a 'level playing field', especially when permanent food vans are located near established businesses that pay rates and other fees;
- 2) The relevant planning schemes are contemporary and that the use categories in the schemes respect the fact that temporary and permanent food vans may be located close to existing businesses.

In preparing the report, an analysis be included of trends and requirements in other cities that operate food truck programs."

#### Rationale:

"In recent times, there have been occasions where both temporary and permanent food vans have been approved by the Council either as planning authority or under the Food Van Program which have raised concerns from established businesses.

The Food Van Program is an excellent initiative that encourages activation of our city and also facilitates people moving safely around our city, especially late at night.

Nevertheless, some businesses have raised concerns about permanent food vans and the fact that there is not a level playing field when it comes to complying with environmental health regulations. Food vans are classified differently under these regulations to restaurants and cafes and other eating establishments that have kitchens. For instance, food vans are not required to be plumbed into the sewer, nor are they required to provide toilets and a number of other features that permanent establishments are required to provide. Permanent establishments are also required to pay rates.

The planning schemes also treat food vans as mobile food vans and make these uses permitted even when they are located close to established food premises."

### The General Manager reports:

"In line with the Council's policy in relation to Notices of Motion, I advise that the matter is considered to be within the jurisdiction of the Hobart City Council as it relates to the current Hobart Food Trucks Program."

# 8. COMMITTEE ACTION STATUS REPORT

## 8.1 Committee Actions - Status Report

A report indicating the status of current decisions is attached for the information of Elected Members.

### RECOMMENDATION

That the information indicating the status of current decisions be received and noted.

Delegation: Committee

Attachment A: Status Report

## COMMUNITY, CULTURE AND EVENTS COMMITTEE – STATUS REPORT OPEN PORTION OF THE MEETING

January 2019

Ref	Meeting	Report / Action	Action Officer	Comments
1	RAINBOW FLAG Council, 21/8/2017, Item 15	A report be prepared canvasing the cost of purchasing and installing additional flag poles for the Hobart Town Hall's Elizabeth Street frontage.	Director Corporate Services	The installation of additional flagpoles will be addressed as part of the resurfacing of the Town Hall parking deck. Design preparation for these works is progressing.

Ref	Meeting	Report / Action	Action Officer	Comments
2	LATE NIGHT TOILET PROVISIONS - SALAMANCA / WATERFRONT PRECINCT Council, 23/10/2017, Item 15 and Council, 19/3/2018, Item 17	<ol> <li>That:         <ol> <li>The operating hours of the Salamanca Square public toilets be extended to 3 am on Friday and Saturday nights, and during limited special events (such as pre-Christmas extended trading in Sullivans Cove and New Year's Eve) for a further year from 30 March 2018 to 30 March 2019 inclusive, with a review after 3 months and a report to Council identifying potential cost savings and efficiencies.</li> </ol> </li> <li>The costs of cleansing, security, and related maintenance associated with this continued trial be met by an additional budget allocation of \$18,286 within the Community Planning and Coordination function of the 2017-18 Annual Plan, and a further new budget allocation of \$53,939 within the Community Planning and Coordination function, to be considered as part of the preparation of the 2018-19 draft budget.</li> <li>A further report be prepared exploring options for the longer term provision of late night public toilets to service the Salamanca/Sullivans Cove precinct, with this being informed by further engagement with key community, government and business stakeholders.</li> </ol>	Associate Director Community and Culture	Item 1 is completed. A further report exploring options for the longer term provision of late night public toilets is not being progressed until the new Parliament Square Development (that includes public toilets) is completed and impact on the adjacent area determined. There is no change at this time.

Ref	Meeting	Report / Action	Action Officer	Comments
3	SIGNAL BOX RETENTION Council, 4/12/2017, Item 11	<ul> <li>Motion</li> <li>"That if Council agrees in-principle that the Signal Box Project has been a great success for livening the streets of Hobart and reducing the impact of tagging graffiti, a further report be prepared outlining what steps will be needed to continue the painting of Signal Boxes beyond the funded Signal Box</li> <li>Project, either to renew or place new art, including but not limited to:</li> <li>(a) If Council will need to take over managing the project from Urban Smart Projects;</li> <li>(b) Exploring a range of funding possibilities including part or calling for crowdfunding of future re-paints;</li> <li>(c) The involvement of current artists; and</li> <li>(d) The need for any agreement with the Department of State Growth (or its future iterations) in continuing the painting of the Signal Boxes."</li> </ul>	Associate Director Community and Culture	A response to this matter will be provided as part of an overall report looking at the entire public art program as a result of the current review of the Public Art Strategy. An Aldermanic Workshop with the Public Art Consultant to discuss the review outcomes is planned for March/April.
4	LOCAL FOOD STRATEGY Council, 18/12/2017, Item 6.2 and Council, 23/7/2018, Item 15	<ol> <li>That:</li> <li>The Council endorse the development of a draft food strategy or framework.</li> <li>The draft strategy or framework be reported back to the Council for approval at the appropriate time.</li> </ol>	Associate Director Community and Culture	This matter is being progressed.

Ref	Meeting	Report / Action	Action Officer	Comments
5	REVIEW OF CHRISTMAS CAROL GRANT PROGRAM Council, 19/3/2018, Item 15	A further report in relation to the use of other venues, including the Amphitheatre at the Soldier's Memorial Oval, being utilised for community and/or Council events be provided to the Community, Culture and Events Committee meeting.	Associate Director Community and Culture	A further report in relation to the use of other venues, including the Amphitheatre at the Soldier's Memorial Oval, being utilised for community and/or Council events be provided at the March 2019 meeting. It is noted that the Amphitheatre at the Soldier's Memorial Oval is of a small scale and will only cater for smaller events.
6	CITY OF HOBART ART PRIZE REVIEW Council, 23/4/2018, Item 15	<ul> <li>That:</li> <li>1. The Council endorse the replacement of the existing City of Hobart Art Prize with a new model of a biennial creative sector exhibition to be staged at TMAG and other locations around the city commencing in 2020, with a total Council contribution of \$216,412 over a two year development and implementation period to be funded from: <ul> <li>(i) The existing budget allocation within the City of Hobart Art Prize draft budget allocation of \$78,206 per annum.</li> <li>(ii) The current plant and equipment budget allocation for the City of Hobart Art Prize of \$30,000, being reallocated to the draft operational budget allocation.</li> </ul> </li> <li>2. A jointly coordinated Council and TMAG project media launch and communication plan be implemented at the appropriate time.</li> </ul>	Associate Director Community and Culture	Marketing collateral and website development for the new project is nearing completion. A jointly coordinated Council and TMAG media launch is planned to be held early in 2019.

Ref	Meeting	Report / Action	Action Officer	Comments
7	INCLUSION ZONING Council, 18/6/2018, Item 13 and Council, 8/10/2018, Item 11	<ul> <li>That:</li> <li>1. A report be prepared that provides options for the Council to seek State Government support for legislative changes that gives the Council a "Head of Power" under the Local Government and/or Land Use Planning and Approvals Acts specifically allow the Council to require the provision of affordable and/or long term rental apartments/housing in certain developments and or precincts. That the report also consider: <ul> <li>(a) Further planning incentives such as bonuses to density, building envelopes, dwelling unit factors or permitted height allowances similar to those within the Commercial Zone of the Hobart Interim Planning Scheme 2015 for affordable and/or long term rental accommodation;</li> <li>(b) Guidelines for binding agreements between the Council, developers and/or social housing providers to manage any affordable housing provided in accordance with any new head of power outlined above; and</li> <li>(c) Options to require any dwellings approved under bonus provisions to remain on the rental market for a minimum of 5 to 10 years depending on the development or planning bonuses.</li> </ul> </li> <li>2. The matter be included as part of the Council's review of its Housing and Homelessness Strategy.</li> </ul>	Associate Director Community and Culture	This matter will be considered as part of the Council's review of its <i>Housing and Homelessness</i> <i>Strategy.</i> Planning for the review is underway with engagement to commence in February 2019.

Re	f Meeting	Report / Action	Action Officer	Comments
8	HOUSING WITH DIGNITY REFERENCE GROUP Council, 3/12/2018, Item 12	Motion "That a report be provided to detail the development of a community reference group supported by Council that includes people with lived experience of homelessness including terms of reference."	Associate Director Community and Culture	A draft report and Terms of Reference have been prepared for presentation to the February meeting. A report on this matter is included on this agenda.

Ref	Meeting	Report / Action	Action Officer	Comments
9	CITY OF HOBART GRANTS PROGRAM - AUGUST 2018 RECOMMENDATIONS Council, 3/12/2018, Item 15	<ul> <li>That:</li> <li>1. The Council approve the recommended level of funding to the respective applicants for assistance under the 2018-19 Community Development Grants Program under the streams of Community, Creative Hobart, and Events as outlined below: <ul> <li>(i) The projects recommended for full funding and partial funding from round one 2018-19 of the Community Development Grants Program as detailed in Attachment A to item 4.1 of the Open Special Community Culture and Events</li> <li>2. The Council note the projects not recommended for funding from round one 2018-19 of Hobart Grants Program as detailed in Attachment A to item 4.1 of the Open Special Community Culture and Events</li> <li>2. The Council note the projects not recommended for funding from round one 2018-19 of the City of Hobart Grants Program as detailed in Attachment A to item 4.1 of the Open Special Community Culture and Events Committee agenda of 3 December 2018.</li> </ul> </li> <li>3. The value of the recommended projects is \$40,070.73 for Community Grants, \$59,985 for Creative Hobart Medium, \$14,650 for Creative Hobart Small Grants, and \$95,000 for Event Grants.</li> <li>4. The Tasmanian Theatre Council be approved for \$10,000 for the Tasmanian Theatre Awards to be funded from within the Community and Culture operational surplus for 2018/19. <ul> <li>(i) An annual allocation under the Community Development Partnership Program be created at the value of \$10,000 per annum.</li> <li>(ii) The Community Development Partnership Program be created at the value of \$10,000 per annum.</li> </ul> </li> </ul>	Associate Director Community and Culture	All applicants have been notified of the grant outcomes. A draft partnership agreement with the Tasmanian Theatre Council has been developed. A report reviewing the Community Development Partnership Program to determine if other partnerships should be included in future years will be prepared for the March meeting.

Ref	Meeting	Report / Action	Action Officer	Comments
		<ol> <li>Any funds from any grant program will be rolled into the following equivalent grant round within this financial year.</li> <li>The funding for the grants be attributed to the Community Development Policy Management activity in the 2018-19 Annual Plan.</li> <li>All funding applicants be advised accordingly.</li> <li>The total grant provision be recorded in the 'Grants, Assistance and Benefits Provided' section of the City of Hobart's Annual Report.</li> </ol>		
	SANDY BAY SENIOR	That:	Associate	A draft lasse agreement is being developed and
	CITIZENS CLUB - LEASE Council,	<ol> <li>A lease to the Sandy Bay Senior Citizens Club over the community facility located at 23 Lambert Avenue for a</li> </ol>	Director	A draft lease agreement is being developed and advertising will be undertaken over coming weeks.
	21/1/2019,	period of five (5) years, with an option for a further five	Community and	
	ltem 15	(5) years, be approved, subject to no objections being received during the statutory community engagement process required under Section 178 of the Local	Culture	
		Government Act 1993.		
10		<ul> <li>Should any objections be received during the community engagement period, a further report will be provided to the Council.</li> </ul>		
		<ol> <li>The leased area be provided at a nominal annual rent (\$50 per annum).</li> </ol>		
		<ol> <li>The General Manager be authorised to finalise the terms and conditions of the lease.</li> </ol>		
		<ol> <li>In accordance with the Council Policy 'Grants and Report Disclosure' the henefit recognized to the</li> </ol>		
		Benefits Disclosure' the benefit recognised to the Sandy Bay Senior Citizens Club by way of reduced		
		rental as part of the new lease be disclosed in the City's Annual Report.		

#### Agenda (Open Portion) Community, Culture and Events Committee Meeting - 6/2/2019

Ref	Meeting	Report / Action	Action Officer	Comments
11	ENGLISH LANGUAGE CLASSES IN HOBART Council, 21/1/2019, Item 12	Motion "That a report be provided to detail the current provision of English language classes in Hobart; to provide examples of services provided in other cities; and to explore the possibilities for increased provision of intensive English language services in Hobart in collaboration with the State Government."	Associate Director Community and Culture	This matter is being progressed.

# 9. QUESTIONS WITHOUT NOTICE

Section 29 of the *Local Government (Meeting Procedures) Regulations 2015.* File Ref: 13-1-10

An Alderman or Councillor may ask a question without notice of the Chairman, another Alderman, Councillor, the General Manager or the General Manager's representative, in line with the following procedures:

- 1. The Chairman will refuse to accept a question without notice if it does not relate to the Terms of Reference of the Council committee at which it is asked.
- 2. In putting a question without notice, an Alderman or Councillor must not:
  - (i) offer an argument or opinion; or
  - (ii) draw any inferences or make any imputations except so far as may be necessary to explain the question.
- 3. The Chairman must not permit any debate of a question without notice or its answer.
- 4. The Chairman, Aldermen, Councillors, General Manager or General Manager's representative who is asked a question may decline to answer the question, if in the opinion of the respondent it is considered inappropriate due to its being unclear, insulting or improper.
- 5. The Chairman may require a question to be put in writing.
- 6. Where a question without notice is asked and answered at a meeting, both the question and the response will be recorded in the minutes of that meeting.
- 7. Where a response is not able to be provided at the meeting, the question will be taken on notice and
  - (i) the minutes of the meeting at which the question is asked will record the question and the fact that it has been taken on notice.
  - (ii) a written response will be provided to all Aldermen and Councillors, at the appropriate time.
  - (iii) upon the answer to the question being circulated to Aldermen and Councillors, both the question and the answer will be listed on the agenda for the next available ordinary meeting of the committee at which it was asked, where it will be listed for noting purposes only.

# 10. CLOSED PORTION OF THE MEETING

### RECOMMENDATION

That the Committee resolve by majority that the meeting be closed to the public pursuant to regulation 15(1) of the *Local Government (Meeting Procedures) Regulations 2015* because the items included on the closed agenda contain the following matters:

- Information that was provided to the Council on the basis that it be kept confidential;
- Information that was kept confidential to protect a trade secret.

The following items are listed for discussion:-

- Item No. 1 Minutes of the last meeting of the Closed Portion of the Council Meeting
- Item No. 2 Consideration of supplementary items to the agenda
- Item No. 3 Indications of pecuniary and conflicts of interest
- Item No. 4 Questions Without Notice