



CITY OF HOBART

# **AGENDA**

## **Council Meeting**

### **Open Portion**

**Monday, 9 November 2020**

**at 5:00 pm**

## **SUPPLEMENTARY ITEMS**

### **ORDER OF BUSINESS**

#### **SPECIAL REPORTS – GENERAL MANAGER**

- |   |          |
|---|----------|
| <b>16. Council Meetings COVID-19 Format .....</b>   | <b>3</b> |
| <b>17. Elected Member Use of Social Media .....</b> | <b>6</b> |

**The General Manager reports:**

“That in accordance with the provisions of Part 2 Regulation 8(6) of the *Local Government (Meeting Procedures) Regulations 2015*, these supplementary matters are submitted for the consideration of the Committee.

Pursuant to Regulation 8(6), I report that:

- (a) information in relation to the matters was provided subsequent to the distribution of the agenda;
- (b) the matters are regarded as urgent; and
- (c) advice is provided pursuant to Section 65 of the Act.”

**SPECIAL REPORTS – GENERAL MANAGER**

**16. Council Meetings COVID-19 Format**  
**File Ref: F20/114872**

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Memorandum of the General Manager of 6 November 2020.

Delegation: Council



City of **HOBART**

## **MEMORANDUM: COUNCIL**

### **Council Meetings COVID-19 Format**

At its meeting of 12 October 2020, the Council resolved to resume physical meetings in one month and requested the General Manager to prepare a report addressing the implementation of appropriate measures to facilitate this within a COVID safe environment.

In response to the Council decision, the Council Chamber, Town Hall Ballroom, Lord Mayor's Courtroom and Lady Osborne Room have been assessed for their suitability to accommodate Council meetings in observance of both Public Health recommendations regarding physical distancing and density capacity of 1.5m and 1 person per 2m<sup>2</sup>, respectively, and the technology required to provide suitable audio, livestreaming as well as the potential for video capacity.

Of these spaces, the Council Chamber can accommodate the distancing and density requirements for the Council and support staff. The room is also specifically purposed for audio and livestreaming.

In the event that the Council wishes to add video to the livestream, as currently occurring through the Zoom platform, this could be accommodated in the Chamber through the addition of suitable video equipment to the existing microphone/streaming system. The cost of this equipment would be minimal.

In terms of the capacity for public attendance at the meetings, as the Chamber cannot accommodate a public gallery and still meet the Public Health recommendations, it is proposed to address this issue by providing dedicated gallery space in the Lady Osborne Room which could livestream and video the meeting on the existing screen provided in that room. Public question time would still occur in the Chamber, with people asking questions being ushered to the room to facilitate their questions and responses, and returning afterwards to the gallery.

Officers will put appropriate measures in place to address Covid-19 issues. These will include adherence to social distancing, the usual health related questions for admission to public spaces and the collection of contact details to enable tracing, if required.

To facilitate the revised meeting arrangements, a Covid-19 safety management plan will be prepared to address all relevant actions and strategies to ensure the safety of elected members, employees and the public and the efficient operation of meetings.

In accordance with the Council decision of 12 October, an item will now be included on each Committee Agenda to facilitate a decision in respect to either their continued use of Zoom or return to physical meetings.

### **RECOMMENDATION**

- That***
- 1. In accordance with the Council resolution of 12 October 2020, the Council resume physical Council meetings in the Council Chamber from 23 November 2020 noting the following;***
    - (i) In accordance with Public Health advice, both the Council Chamber and the Lady Osborne Room will be configured to ensure the Public Health recommendations of 1.5m physical distancing and 1 person per 2m<sup>2</sup> is maintained.***
    - (ii) A dedicated gallery will be established in the Lady Osborne Room for members of the public to listen and subject to Council approval, watch the meeting proceedings.***
    - (iii) The Public Question Time Forum occur in the Council Chamber and appropriate arrangements be made for this to occur in observance of Covid-19 safety measures.***
  - 2. The Council approve the addition of video to the livestreaming of Council meetings in the Council Chamber.***
  - 3. The General Manager finalise and circulate to elected members the finalised Covid Safe Plan for the return to physical meetings as soon as practicable.***

*As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.*



N D Heath  
**GENERAL MANAGER**

Date: 6 November 2020  
File Reference: F20/114872

**17. Elected Member Use of Social Media**  
**File Ref: F20/118751**

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Memorandum of the General Manager of 6 November 2020 and attachments.

Delegation: Council



City of **HOBART**

## **MEMORANDUM: COUNCIL**

### **Elected Member Use of Social Media**

#### **Introduction**

The purpose of this memorandum is to address issues that have been raised about public posts on the corporate Facebook account, to support the appropriate use of social media by Elected Members, and to reinforce policies, codes of conduct and legislated obligations.

#### **Background**

Issues have been raised about public posts made by Elected Members on the City of Hobart social media accounts, in particular the corporate Facebook account.

The City's social media accounts are a critical tool for corporate communications, distribution of information, and community engagement. Research shows Australians are among the most active social media users in the world, with Facebook and YouTube each engaging more than 15 million active users, or the equivalent of eight in every 10 Australians. Statistics show that 56 per cent of Australians consume news via social media, with almost 40 per cent accessing news through Facebook<sup>1</sup>. The increasing popularity of video-enabled platforms like Facebook, Instagram and TikTok, demonstrates the incredible engagement and audience potential of video content in particular, and shows how video can be used effectively to convey important messaging in concise, relatable and easy to digest grabs.

The use of social media and video content by local government agencies in other jurisdictions has proven to be very effective, enhancing community understanding, informing public debate, emphasising the City's priorities, and providing clarity on complex issues. Examples of how social media is being used in other jurisdictions in Tasmania and Australia are provided at Attachment A. These examples show the effectiveness of video content, and the ways it can be used to directly address community concerns, provide context for planning decisions, and communicate other key issues of council.

#### **Legislated Obligations, Council Policies and Codes of Conduct**

Elected Members are subject to a number of policies and obligations relating to social media, including communications responsibilities outlined in the *Local Government Act 1993*, the Elected Member Code of Conduct, and other policies adopted by the Council.

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<sup>1</sup> Digital News Report: Australia 2020, University of Canberra

The obligations of Elected Members in communicating to the community are clearly articulated in the *Local Government Act 1993* (the Act). Section 27(1) of the Act states the functions of the mayor as being *inter alia* “to act as the spokesperson of the council”. Section 27(2A) makes provisions for the mayor to delegate, for a specified period, the function of spokesperson to any other Elected Member”.

Elected Members will also recall that at the Council meeting of 9 September 2019, it was resolved that:

1. “*The Council adopt the Elected Member Social Media Guidelines*”; and
2. “*Elected Member Social Media Guidelines be developed into a Council Policy at the appropriate time.*”

The social media guidelines have been incorporated into the Development and Support Policy (included at section T of **Attachment B**).

### **RECOMMENDATION**

***That the Council receives and notes this report and agrees that:***


1. ***The Lord Mayor, as legislated spokesperson for the Council, or her delegate, will feature in social media content to report on decisions of the Council;***
2. ***City of Hobart employees will only feature in social media posts with the approval of the employee and the General Manager;***
3. ***Elected member engagement with the City of Hobart’s corporate social media accounts should be factual and/or in accordance with the Elected Member Social Media Guidelines (outlined at section T of the Development and Support Policy, included as Attachment B).***

*As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.*



N D Heath  
**GENERAL MANAGER**


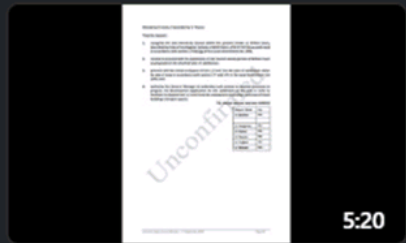





Date: 6 November 2020  
File Reference: F20/118751








Attachment A: Local Government Use of Social Media - Australian Examples  
↓ 

Attachment B: Elected Members' Development and Support Policy ↓ 




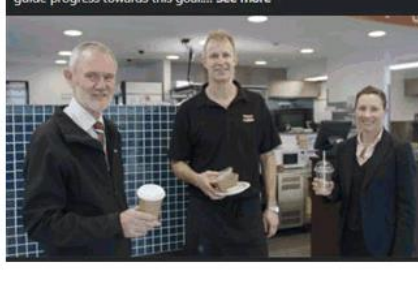














A desktop review of Tasmanian and Australian council social media accounts has found that many official city pages regularly feature communications from mayors as the organisation's spokesperson. Pages often feature photos, media releases and quotes from the mayor, as well as regular video posts to provide project updates, recap council meetings, or provide a brief overview of key decisions.









Examples of effective use of social media by local government in Tasmania			
 Derwent Valley @dvctas	 <b>Derwent Valley Council Mayor's Message October 2020</b> 3 weeks ago • 677 views 14	 <b>Derwent Valley Council Mayor's Message September 2020</b> 8 weeks ago • 1.1K views 24	 <b>Derwent Valley Mayor's Message April 2019</b> a year ago • 2.4K views 42
	 <b>Mayor Kristie Johnston: October 2020 Council Meeting Summary</b> a week ago • 590 views 20	 <b>Mayor's 1-Minute Council Meeting Wrap-up</b> 5 weeks ago • 459 views 19	 <b>Mayor Kristie Johnston: June Council meeting summary</b> 18 weeks ago • 921 views 15

 <p>Devonport City Council @devonportcity</p>	 <p><b>Mayor's Message 22 October 2020</b> a week ago • 332 views 3</p>	 <p><b>Mayor's Message Wednesday, 9 September 2020</b> 7 weeks ago • 692 views 8</p>	 <p><b>Mayor's Message Wednesday, 26 August 2020</b> 9 weeks ago • 705 views 7</p>
<p>Kingborough</p> <p>Kingborough Council @kingboroughtas</p>	 <p><b>The Mayor of Kingborough, Cr Dean Winter provides an update on the...</b> a week ago • 1.2K views 20</p>	 <p><b>Coningham Toilets News</b> 7 weeks ago • 1.9K views 57</p>	 <p><b>Flood studies in Kingborough</b> 12 weeks ago • 1.8K views 17</p>



 <p>City of Launceston @cityoflauncestonofficial</p>	<p><b>City of Launceston Official</b> 9 September · 🌐</p> <p>FOGO rolling out to Dilston, Winderemere and Swan Bay</p> <p>More than 9,500 Launceston households have opted in to the city's Food Organics &amp; Garden Organics kerbside collection service, making it the largest kerbside organics service in Tasmania — and it continues to grow.</p> <p>Launceston's FOGO service was launched in 2017 with the goals of diverting organic material away from landfill, reducing greenhouse gas emissions and extending the life of landfill cells.... <a href="#">See more</a></p> 	<p><b>City of Launceston Official</b> 9 July · 🌐</p> <p>Launceston residents have recycled more than 300 old mobile phones at the Town Hall's recycling hub over the past 12 months, weighing a total of more than 35kg.</p> <p>As a result, the City of Launceston has received Tasmania's Top Recycler Award in Mobile Muster's 2020 Awards for the recycling of mobile phone components.</p> <p>The Council has collected old electronics for recycling at the Town Hall for several years.... <a href="#">See more</a></p> 	<p><b>City of Launceston Official</b> 23 June · 🌐</p> <p>The City of Launceston will this week consider a proposed policy for phasing out single-use plastics at events, markets and other activities held on Council-managed land.</p> <p>Last year, the Council approved a motion by Cr Andrea Dawkins signalling its intent to phase out single use plastics within Council facilities and at events held on Council-managed land, by the year 2022.</p> <p>Since then the Council has been developing a draft policy to help guide progress towards this goal.... <a href="#">See more</a></p> 
Examples of effective use of social media by local government elsewhere in Australia			
 <p>CITY OF MELBOURNE</p> <p>City of Melbourne @cityofmelbourne</p>	 <p>Lord Mayor Sally Capp</p> <p><b>Restoring Queen Vic Market's sheds</b> 14 weeks ago · 23.2K views 👍❤️👎 853</p>	 <p>Lord Mayor Sally Capp</p> <p><b>Support for residents in hard lockdown</b> 16 weeks ago · 7K views 👍❤️👎 295</p>	 <p>Lord Mayor Sally Capp</p> <p><b>New park in the city</b> 17 weeks ago · 8.7K views 👍❤️👎 419</p>

 <p>City of Adelaide @cityofadelaide</p>	 <p><b>Council Business Update 10 September 2020</b> 8 weeks ago · 148 views 3</p>	 <p><b>Climate Change Risk Assessment Report</b> 9 weeks ago · 241 views 12</p>	 <p><b>City of Adelaide Outdoor Activation Grants</b> 10 weeks ago · 1.8K views 12</p>
 <p>Ballarat Council @ballaratcity council</p>	 <p><b>June 23 Council Meeting re-cap</b> 19 weeks ago · 2.2K views 26</p>	 <p><b>June 17 Council Meeting recap</b> 20 weeks ago · 929 views 8</p>	 <p><b>April 1 Council Meeting wrap-up</b> 31 weeks ago · 2.7K views 20</p>

 <p>Knox City Council @knox council</p>	 <p><b>World Elder Abuse Awareness Day</b> 20 weeks ago · 3.3K views 42</p>	 <p><b>February Council Meeting Recap</b> a year ago · 1.1K views 16</p>	 <p><b>2019-20 Annual Budget</b> <b>Homelessness Policy and Procedure.</b> <b>Knox Advocacy</b> <b>June 2019 Council Meeting Recap</b> a year ago · 963 views 17</p>
 <p>Blacktown City Council @blacktowncity council</p>	 <p><b>Mayor of Blacktown City Tony Bleasdale, OAM with an important...</b> a day ago · 2.5K views 15</p>	 <p><b>Get to know the Mayor - Part 4</b> 5 weeks ago · 1K views 16</p>	 <p><b>Mayor Tony Bleasdale OAM update</b> 26 weeks ago · 2.8K views 22</p>





City of Hobart

# Policy

**Title:** Elected Members' Development and Support

**Category:** Corporate Governance

Date Last Adopted: 18 November 2019

## 1. Objectives

This policy sets out the benefits and entitlements available to elected members in support of their roles as elected representatives of the City of Hobart.

They are summarised below:

- |  |   |
|--|---|
| A. Certificate of service  | K. Expenses Reimbursement                             |
| B. Insurance   | L. Claims Processing                                  |
| C. Elected Member Professional Development   | M. Benefits   |
| D. Representing Council as a Conference Speaker                                      | N. Disclosure of Expenses and Benefits                |
| E. Representation of the Council in Local Government and Related Business Activities | O. Facilities   |
| F. Study and Inspection Tours  | P. Loan of Equipment                                  |
| G. International Relationships   | Q. Reimbursement of Legal Expenses                    |
| H. General Provisions  | R. Use of Vehicle and Drive – Lord Mayor              |
| I. Allowances  | S. Retirement Function – Long Serving Elected Members |
| J. Sponsorships  | T. Elected Member Use of Social Media Guidelines      |

## 2. Background

This policy provides a consolidated point of reference for the identification of benefits and entitlements for elected Members.

## 3. Policy

In the interest of good governance, the Council has resolved to formally endorse its policy in relation to elected members development and support, on an annual basis, in advance.

Elected members will also individually attest their compliance with the policy on an annual basis

### A. CERTIFICATES OF SERVICE

Upon election to the Council the Lord Mayor, Deputy Lord Mayor and each elected member will be presented with an unframed Certificate of Election signed by the General Manager.

Upon retirement from the Council, each elected member is to be presented by the Lord Mayor with a framed Certificate of Appreciation under the seal of the Council and the signatures of the Lord Mayor and General Manager.

Upon retirement from the role of Lord Mayor or Deputy Lord Mayor, the General Manager will present a framed Certificate of Appreciation to the retiree on behalf of the Council.

### B. INSURANCE

Elected members will be covered, on a 24 hour a day basis by insurance taken out by the Council against the risk of death, disablement or accident whilst they hold office.

The amount of cover is to be reviewed annually as part of the organisation's review of its insurance portfolio.

### C. ELECTED MEMBERS PROFESSIONAL DEVELOPMENT

In order to meet the obligations of their Oath of Office, taken upon election, elected members are to engage in ongoing professional development in order to maintain and improve their skills and effectiveness and to stay in touch with issues relevant to the City.

Continuing professional development for elected members is an investment which enhances the effectiveness of the City's performance in achieving its goals. Well trained and informed elected representatives are best placed to represent their community.

It is important that activities relate to the role of elected members and the Council as a whole, as defined within the *Local Government Act 1993*.

In considering professional development requirements, it should be noted that, as decision and policy makers, elected members are not expected, or required to hold specialist technical knowledge regarding Council activities, as the provision of qualified advice is the responsibility of the General Manager, in accordance with Section 65 of the *Local Government Act 1993*.

The primary function of elected members' professional development activities is to improve the operations and capacity of the Council; with a residual professional benefit to the individual elected member from undertaking the training and development.

This policy provides the framework for the delivery and management of elected member's participation in professional development activities which are provided by the City via the following framework:

- Post-election induction program;
- Ongoing in-house training and awareness activities; and
- Elective professional development activities.

The maximum expenditure for individual elected members on elective professional development activities is \$5000 per annum and is subject to review annually.

The total cost of funding for elected members activities, as described within this policy, will be attributed to the annual operating budget as approved by the Council



Any expenditure in excess of the annual budget must be approved by the Council.

#### **1. Post-Election Induction Program**

Following their election elected members will be supported in their roles through access to a comprehensive induction program which will be offered as soon as possible after the induction of a new Council, and normally occur during the first months of office.

An effective induction program provides the opportunity for elected members to become familiar with the structure of the organisation and how it interacts with its community and assists the newly elected Council build effective working relationships.





Induction programs are normally delivered in-house by the City, local government related entities such as the Local Government Association of Tasmania, Local Government Office; or subject matter specialists such as the Integrity Commission.

Topics include, but are not limited to the following issues:

- (i) Organisational structure and operations; including the structure and cycle of Council business delivery, meeting procedures and the role of Chairperson;
- (ii) Roles and responsibilities of the Lord Mayor, Deputy Lord Mayor and elected members of the Council, including Code of Conduct, conflict of interest, ethical decision making and building effective working relationships;
- (iii) The Council's role as the planning authority;
- (iv) Community engagement;
- (v) Strategic business planning including annual plans, policy development, delegations, strategic plan, financial management plans, budgetary framework and asset management;
- (vi) Briefings on specific issues affecting the City of Hobart at the time.

## 2. Ongoing In-house City of Hobart Training & Awareness Activities

The legislative provisions of the *Local Government Act 1993* provide the formal framework for the presentation and discussion of the business of Council, via an approved schedule of meetings.\*

In addition to the formal legislative structure which governs the flow of Council business through meetings of the Council and its appointed committees, there is a need for elected members to be aware of a wide range of issues relating to their roles as elected representatives of the City.

Matters may include legislative updates, City specific projects and inter- government matters, as well as refresher training and awareness on issues including WH&S responsibilities, ethical decision making and Code of Conduct.

Information on such matters will be presented to elected members as the need arises, using the most appropriate forums, including training sessions, briefings, presentations and workshops.

### 3. Individual Elective Professional Development Activities

In keeping with the elected member's Oath of Office, ongoing professional development will involve participation by elected members in training and development activities to improve their knowledge, competence and effectiveness. Activities may be provided through a number of avenues which suit individual needs, including:

- (i) *formal study;*
- (ii) *workshops; briefings, seminars and business forums;*
- (iii) *peer programs;*
- (iv) *local government sector activities; and*
- (v) *conferences.*

All professional development activities must be conducted within Australia.

The Lord Mayor\* will approve an annual professional development plan for the Council, having discussed individual needs with elected members, in accordance with the policy guidelines.

In support of individual planning, elected members may access a training needs facilitator should they so wish, in accordance with the policy guidelines.

In determining individual requirements for professional development, the Lord Mayor will be mindful of the available budget; equity of expenditure and distribution of activities; and any other issues considered to be relevant at the time.

The Lord Mayor will inform the Council of the annual professional development plan, for noting purposes only, together with any approved variations as they occur.

Elected members will be required to report to the Council on their professional development training and development activities, in accordance with the policy.

The total cost of elected members participation in professional development activities will be attributed to individual elected members under this specific category and will appear on the City of Hobart's website.

\*In all instances involving elective professional development planning for the Lord Mayor, the Deputy Lord Mayor will act in lieu of the Lord Mayor.

**D. REPRESENTING COUNCIL AS A CONFERENCE SPEAKER**

The Council may resolve to send an elected member as a representative of the City to a conference/forum/panel etc in the capacity of speaker, presenter, or to accept an award.

Elected members who may represent the Council as a speaker or presenter will be required to provide a report to the Council on their attendance, in accordance with the policy.

The total cost of elected members' participation in activities under as a conference speaker will be attributed to individual elected members under this specific category and will appear on the City of Hobart's website, however the cost will not form part of the \$5,000 annual allowance.

**E. REPRESENTATION OF THE COUNCIL IN LOCAL GOVERNMENT AND RELATED BUSINESS ACTIVITIES**

As the City's civic leader, the Lord Mayor, is a member of a range of local government bodies, including the Local Government Association of Tasmania, the Southern Tasmanian Council's Association and the Council of Capital Cities Lord Mayor's.

The Lord Mayor also participates on various working parties and special committees representing local government activities.

Participation in these activities are not subject to Council approval as they form part of the operational activities of the Council.

The Lord Mayor may, due to unavailability, request an elected member to represent the Lord Mayor by participating in such activities.

The cost of the Lord Mayor's participation in local government activities, as the representative of the City will be recorded in the operating budget for the Office of the Lord Mayor, as will be the case for any elected member who represents the Lord Mayor, at the Lord Mayor's request.

The total cost of elected members' participation in activities representing Council in Local Government and related business activities be attributed to individual elected members under this specific category and will appear on the City of Hobart's website, however the cost will not form part of the \$5,000 annual allowance.

**F. STUDY AND INSPECTION TOURS**

The Council may resolve to send one or more elected members participating in a study or inspection tour to examine a particular program or activity operating outside of the City, in order to assess its application or suitability for the City of Hobart.

In considering participation in study tours, the Council will be provided with details of all costs associated with attendance, including resourcing and any other associated costs.

The total cost of elected members' participation in study and inspection tours will be attributed to individual elected members under this specific category and will appear on the City of Hobart's website, however the cost will not form part of the \$5,000 annual allowance.

**G. INTERNATIONAL RELATIONSHIPS**

Individual elected members may elect to participate in Council funded and approved international city relationship delegations, up to a maximum budget allocation of \$6,000, during their four-year term of office.

As part of any such visit, where appropriate, the Council may advise community representatives, business, State Government and other relevant stakeholders, in order to ascertain their interest in participating in the visit as part of the Council delegation.

In addition to Council delegations, the Council may also approve participation in appropriate delegations conducted by the State Government or other relevant agencies.

The following criteria applies to travel on international delegations:

- (a) The objectives of individual visits should be clearly defined.
- (b) Visits will be timed to coincide with or support:
  - (i) Significant events in the life of the City acknowledged by the Council as a City of significance or with which the Council has a formal relationship;
  - (ii) Trade missions and delegations;
  - (iii) Major cultural events; or
  - (iv) Strategic opportunities to build on and reinforce relationships.

In relation to international cities relationships, where the Council may send a delegation to a Sister City or international destination of significance, as resolved by the Council; with the exception of the Lord Mayor's partner, elected members' partners shall meet their own costs of travel and accommodation (excluding ordinary travel insurance costs).



Where an elected member represents the Lord Mayor on an international delegation, the policy provisions which relate to funding by the Council of travel for the Lord Mayor and their partner, also apply to the representing elected member.

The total cost of elected members' participation in international relationship delegations will be attributed to individual elected members under this specific category and will appear on the City of Hobart's website.

#### **H. GENERAL PROVISIONS**

1. Where an elected member undertaking travel on City of Hobart business, may seek to add a personal travel component, this can only occur where the elected member can demonstrate that there is no financial or material detriment to the City.
2. Where elected members are required to provide reports in respect to activities undertaken under this policy, the report is to include the name, location and date of the activity, together with a summary of the outcomes, including any matters which may be considered relevant to the City of Hobart. An electronic template will be made available for this purpose. Reports will be submitted to the relevant Council committee.
3. Upon return from any activity approved under the Elected Members Development and Support Policy, elected members are to provide a reconciliation of all expenditure incurred in attending the activity, within 30 days.
4. All additional costs associated with a partner accompanying an elected member undertaking any activity covered under this policy are the responsibility of the individual elected member and are to be met personally by them.
5. All air travel for elected members is to be economy class.



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6. A daily incidentals travel allowance of \$40 shall be provided to (elected members) who travel away from the City in all circumstances of legitimate Council business, as covered under this policy. This allowance is not subject to any acquittal or reconciliation process.
  7. The Council's administration will make and pay for all arrangements for elected members' travel.

#### I. ALLOWANCES

The *Local Government Act 1993* provides that councillors are entitled to prescribed allowances. Mayors and deputy mayors are entitled to additional allowances.

The *Local Government (General) Regulations 2015* prescribe those amounts, which are adjusted by the CPI inflationary figure as at 1 November in each year.

Allowances are paid in arrears.

In the interest of transparency and good governance, there is no capacity to debit from elected member's allowances.

#### J. SPONSORSHIPS

Where the Council resolves to support events through a grant or sponsorship, free tickets maybe provided to the Council by the event organisers.

Where tickets are made available to elected members, their value will be advised to them at the time in order to enable elected members to make an informed choice as to whether or not they wish to accept tickets.

Where elected members elect to accept free tickets, the details of the event and the estimated value will only appear in the Elected Members Gifts and Donations Register, to be recorded by the Manager Legal and Governance on behalf of those elected members concerned.

Confirmation of the details entered into the Register will then be provided in writing for the information of those elected members.

**K. EXPENSES REIMBURSEMENT**

Regulation 43 of the *Local Government (General) Regulations 2015* provides that an councillor is entitled to be reimbursed for reasonable expenses in accordance with this policy in relation to:

- (a) Telephone rental, telephone calls and use of the internet; and
- (b) Travelling; and
- (c) Care of any person who is dependent on the councillor and who requires the care while the councillor is carrying out his or her duties or functions as a councillor; and
- (d) Stationery and office supplies.

The Council will reimburse elected members for reasonable out-of-pocket expenses incurred in relation to the abovementioned, provided that such expenses are incurred whilst they are carrying out the functions of office, pursuant to Section 28 of the *Local Government Act 1993*.

The following arrangements will apply in respect to the prescribed expenses:

**1. Telecommunications;**

Elected members are entitled to be reimbursed for reasonable out-of-pocket expenses incurred as part of their roles in relation to expenses for telephone rental and calls and the use of the internet.

In respect to mobile phone services, elected members may make their own arrangements in terms of the selection of a call and data service provider of their own choice and claim reimbursement of costs incurred.

Alternatively, they may elect to use the Council's provider, in which case individual plans are required for each elected member to enable the identification of individual usage for transparency purposes.

In order to avoid excessive mobile phone accounts, and where required, the Council purchase relevant mobile phone data packs, for use by elected members who are travelling overseas in the following circumstances:

- (i) Where the Lord Mayor, as the Council's principal elected representative may be overseas on leave from Council, and considers it appropriate to retain contact in respect to Council issues; with the agreement of the General Manager, and

- (ii) Where an elected member may be representing the City as part of a Council approved delegation.

Under such circumstances the cost of data pack(s) be attributed and disclosed as an expense to the Lord Mayor or individual elected member, however the cost of the pack(s) not be included as part of the annual telecommunications cap.

An annual expenditure cap of \$2,000 per elected members per financial year applies for telecommunications expenses.

The Council not be involved in the provision of telecommunications connections to elected members' private property.

## 2. Travelling;

### Local Travel

For the purposes of this policy, travel is defined as modes of transport utilised by elected members for local travel which attract costs, such as, fuel, taxi and bus services etc.

Elected members may claim the cost of travel incurred by means other than private vehicle use such as taxis and other public transport by the lodgement of a reimbursement claim to be accompanied by appropriate tax invoices and receipts indicating proof of payment along with details of the travel undertaken including date, cost, destination and details of the Council activity being undertaken.

Where public transport costs are incurred through pre-loading funds to a card, the costs of this can be claimed by an elected member provided that evidence of payment can be provided (ie: receipts)

Where elected members utilise private vehicles, they will be requested to nominate one (only) of the following options in any financial year:

- (i) Seek the reimbursement of costs through the submission of kilometre claims, which will be paid at the relevant rate per km, as set by the State Public Service, (as also applying to City of Hobart employees), subject to the provision of supporting information including travel date, destination, and details of the Council activity undertaken.
- (ii) As an alternative to kilometre claims, elected members may nominate to be issued with a fuel card which enables a maximum allocation of 1,500 litres of fuel to be drawn from the Council's provider in each calendar year. Under



this option there is no requirement for elected members to submit travel details. Elected members who nominate to draw from this fuel allocation must only do so by utilising the Council issued fuel card.

#### **Non-Local Travel**

Travel for purposes other than local transport will be approved and funded by the Council as part of its policy on elected members' professional development activities under section C, or as part of travel associated with international relationships under section G.

The Council may provide an elected member with a travel card pre-loaded with funds to cover incidental expenses while travelling.

#### **3. Care of any Person Who is Dependent on an Elected Member;**

Care claims must be accompanied by either a receipt from a licensed care provider or, a document with dual signatures of the claiming elected member and the service provider detailing the following:

- (i) The name, address and phone contact details of the care provider;
- (ii) The date and time of the service, including the hours involved;
- (iii) The hourly rate paid; and
- (iv) Details of the Council event attended by the elected member.

A maximum hourly rate of \$20 applies for care, unless otherwise approved by the Lord Mayor, or in the case of the Lord Mayor, the Deputy Lord Mayor.

Council funding of care relates only to Council or Council committee meetings and Council attended events.

Elected members may seek the approval of the Lord Mayor or Deputy Lord Mayor for the reimbursement for additional care arrangements, in extenuating circumstances.

#### **L. CLAIMS PROCESSING**

Claims for the reimbursement of expenses incurred, as provided in this policy must be submitted directly to the Manager Legal and Governance together with tax invoices and receipts indicating proof of payment along with the full details of the nature of the expenditure. \*

\*In instances where service providers do not issue tax invoices (such as Uber) receipts will suffice.

In respect to reimbursements and reconciliations where there is genuinely no means available to provide the stipulated supporting documentation, a statutory declaration must be submitted, together with an adequate description of the purchase, in support of the expense being claimed.

The Manager Legal and Governance will verify that claims are in accordance with the policy and will subsequently follow the approval/authorisation process by seeking the approval of claims by the Lord Mayor and authorisation for payment from the General Manager.

The Deputy Lord Mayor will approve claims submitted by the Lord Mayor.

In the interest of good governance claims are to be submitted within sixty (60) days of the expense being incurred.

Where for good reason, this requirement cannot be met; the approval of the Lord Mayor or Deputy Lord Mayor and General Manager will be required to reimburse a claim.

Where, in the opinion of the General Manager, a question arises as to whether a claim for reimbursement of expenses is ineligible under these policy provisions, the General Manager shall determine such claims, and in so doing, take such action as considered appropriate, including seeking advice from Council's internal auditors.

The claim form for reimbursement and reconciling expenditure is located on the Hub.

Upon submission of the appropriate paperwork to the Manager Legal and Governance, claims will be paid within a 30 day period.

Under no circumstance should an elected member transact a purchase of any nature which is subsequently claimed as an elected member expense, where the goods or services purchased are intended for personal use.

#### **M. BENEFITS**

The Council has resolved to make the following benefits available to elected members:

##### **1. Parking Permits**

In order to provide parking for elected members in Council controlled areas whilst they are undertaking their duties of office, the following arrangements will apply.

Elected members must provide the details (including make, model, colour and registration number) of a maximum of two

vehicles to the Manager Legal and Governance for inclusion in the Council's parking database as elected members' vehicles. Elected members must ensure that these details remain current at all times.

Elected members will subsequently be provided with one transferrable parking permit (which is issued in each financial year) which must be displayed on the windscreen of their nominated vehicle(s) whilst they are on Council business.

The display of the permit will enable elected members to park in the following Council controlled areas only:

- (i) In the space designated for elected members parking on the Town Hall parking deck, without any time limit;
- (ii) In the Council's Argyle Street, Centrepont, and Hobart Central multi- storey car parks, without any time limit; and
- (iii) In on-street metered parking spaces and in the Council's Dunn Place and Salamanca Square voucher car parks, for the maximum time allowable, without the need to pay the required fee\*

\*In respect to clause (iii) above, it should be noted that the permit does not cover overstaying beyond the maximum parking time allowed.

In consideration of the provisions outlined in this policy, where an elected member believes that an infringement has been issued in error and subject to adherence to the following requirements:

- (i) The Council's records verifying that the vehicle details match the those appearing on the parking database, and
- (ii) The elected member's parking permit being appropriately displayed on the vehicle, thereby verifying that the elected member was on Council business at the time of the infringement,

elected members may submit an application to the General Manager to have the infringement withdrawn.

The General Manager will seek the endorsement of the Lord Mayor in determining such applications.

**2. Doone Kennedy Hobart Aquatic Centre Access**

In line with the Council's commitment to health and wellbeing, elected members are permitted access to the Doone Kennedy Hobart Aquatic Centre at no cost.

Elected members are required to identify to the Manager Legal and Governance their preferred membership category or casual entry preference from the Centre's approved schedule of fees and charges, to enable costs associated with elected members' usage of the Centre to be accurately identified in the Gifts and Donations Register.

**3. Community Activities Participation Allocation**

In order to facilitate the participation of elected members in community functions and activities which contribute to the advancement of the Council's strategic objectives, funding will be provided for such purposes subject to the following annual cap (per financial year):

The Lord Mayor -	\$5,000;
The Deputy Lord Mayor -	\$2,500; and
Elected Members	\$1,000

Elected members may elect to have their partner accompany them to an event, in which case the cost of attendance will also be allocated to their individual cap.

Arrangements for attendance at such functions, including payment, where applicable, are to be made by individual elected member.

Where elected members attend functions and activities involving a cost, they are requested to submit a reimbursement form to the Manager Legal and Governance, including the name and date of the function, the tax invoice outlining the cost of attendance and proof of payment.

**4. Office of the Lord Mayor – Determination of Discretionary and Non-Discretionary Funding**

There are two arrangements related to funding for ticketed events where the Lord Mayor attends or where the Lord Mayor is represented by an elected member:

**(iv) Non-Discretionary Activities:**

Where an invitation/request is received for the Lord Mayor to be a special invited guest or to take on a participatory role (ie; to speak, to make a presentation, to open an event or unveil a plaque, or to receive an award on behalf

of the Council) and the event contributes to the advancement of the Council's strategic activities and/or where the presence of a Council representative is deemed to be required, the costs associated with the event for either the Lord Mayor or their representative be charged to the Lord Mayor's civic Activities Function and not recorded against the attendee's Community Activities Participation allocation.

(v) Discretionary Activities:

Where an invitation/request is received for the Lord Mayor with no participatory role, but the invitation contributes to the advancement of the Council's strategic activities, should the Lord Mayor choose to attend, the costs associated with the event will be noted against the Lord Mayor's \$5,000 community Activities Participation Allocation for discretionary activities, and be included in the elected member's expenses report and disclosed accordingly.

If an elected member has agreed to represent the Lord Mayor at a discretionary event, then the cost of the event will be noted against the relevant elected member's Community Activities Participation allocation (\$2,500 for the Deputy Lord Mayor and \$1,000 for elected members).

In determining what may be discretionary or non-discretionary in relation to specific invites, the General Manager will provide clarification on a case by case basis, as required.

**5. Funded Business and Topical Issues Events**

From time to time the Council receives invitations to business functions which the Lord Mayor and General Manager may deem to be of specific relevance and interest to the City of Hobart. Examples include budget briefings and forums on topical issues.

In such circumstances, all elected members will be invited to attend the function which will be paid for by the Council, with the cost being subsequently attributed as an expense to those elected members who attend.



**6. Elected Members Assistance Program**

In support of the health and wellbeing of elected members they are entitled to utilise the services of the Council's contracted counselling service.

The Elected Members Assistance Program will provide up to three, free (and totally confidential) counselling sessions per annum (financial year) to assist with personal, family or work issues that may be affecting elected members' personal wellbeing.

Further free sessions may be approved in consultation with the Lord Mayor and General Manager.

Counselling costs associated with the program are not to be disclosed, given the confidential nature of the service.

**N. DISCLOSURE OF EXPENSES AND BENEFITS**

In the interests of transparency and accountability, the Council has resolved to publicly report information pertaining to allowances, entitlements and expenses for individual elected members.

Accordingly, information is made available on a monthly basis on the City of Hobart website.

The Manager Legal and Governance will provide details of the information to be published on the website to each individual elected member two business days prior to publication to enable any queries to be addressed.

**O. FACILITIES**

The Council makes a number of facilities and services available to elected members in support of their roles.

**1. Elected Members' Lounge**

The use of the Elected Members' Lounge is confined to elected members who may, from time to time, extend an invitation to those persons who are in the Town Hall on Council business or municipal affairs to join them.

In addition to this general usage, individual elected members may, if they so desire, host a private function in the Aldermen's Lounge, subject to the following procedures and conditions:

- (i) Elected members wishing to host such a function shall book the room with the Manager Legal and Governance.

- (ii) All refreshments provided at functions hosted by individual elected members will be funded by the host.
- (iii) Functions are not to be conducted immediately prior, during or directly after a scheduled Council or committee meeting.
- (iv) Elected members who host functions are to be responsible for admitting any guests arriving outside normal office hours, seeing their guests off-site and securing the premises when they leave.
- (vi) No Council employee is to be involved in Town Hall security or in the serving of food or drink during such functions.

## **2. Office Facilities**

As the City's civic leader, the Lord Mayor is provided with a suite of rooms in the Town Hall in which to conduct day-to-day business and host civic functions and activities.

Elected members are provided with a furnished and equipped office space in the Town Hall for use for Council business, at their convenience.

The elected members' office area includes a furnished communal space provisioned with standard office equipment. A kitchen facility is also provided.

## **P. LOAN OF EQUIPMENT**

As a means of supporting elected members in their roles, the Council will make the following services and equipment available:

### **EQUIPMENT**

- (i) Hosted email account
  - ald.[surname]@hobartcity.com.au or  
cr.[surname]@hobartcity.com.au
- (ii) Mobile phone
  - iPhone (current model)
  - Included accessories:
    - Apple silicone case
    - One additional charging cable
- (iii) Tablet device
  - Microsoft Surface LTE (current generation - specifications available upon request)  
LTE/4G Data Service

- Included accessories:  
Keyboard Type Cover  
Stylus  
Wireless Mouse

(iv) Printer

- HP Officejet Printer (current available model)  
All-in-one unit that provides printing and scanning functionality.

Equipment will be replaced in line with the Council's standard replacement schedules.

Retiring elected members may make application to the General Manager to purchase equipment which has been issued to them subject to their agreement to pay the market/valuation price, as determined by the General Manager.

### SUPPORT

The Enterprise Technology Unit provides technical support to the Council in the performance of their elected member duties. Aldermen/Councillors are asked to address their queries and requests through the channels listed below for technology related issues.

Business Hours (Monday to Friday 8am – 5pm)

Enterprise Technology Unit: Floor 2, Annex to the Town Hall, 50 Macquarie St, Hobart TAS 7000

Email: [helpdesk@hobartcity.com.au](mailto:helpdesk@hobartcity.com.au)

Phone: 6238 2784

When wishing to speak to a technician in person, if possible, please call ahead to help ensure the technician or equipment will be available upon your arrival, so your request can be actioned with minimal delay.

Technical services provided:

- Support & troubleshooting of items included in the Aldermanic Technology and Telecommunication services offering
  - Requests for new or replacement items included in the Aldermanic Technology Offering
  - Replacement consumables for council issued printers
  - General operational technical support and advice \*
  - Reporting of lost, stolen or damaged devices
  - Questions or feedback about ICT support and services
- \* Enterprise Technology may not be able to provide advice or support of technologies that are not included in the Aldermanic Technology Offering.



**After Hours**

(Outside business hours and public holidays)

Phone: (03) 8508 7664

Technical services provided:

- Report failure of major Enterprise Technology IT Services
- Report the loss or theft of IT equipment provided by Enterprise Technology
- Report cyber security incidents

Reception will take your details and a summary of the problem.  
A technician will then contact you within 30 minutes.

**Q. REIMBURSEMENT OF LEGAL EXPENSES**

This section of the policy specifies the circumstances under which elected members are entitled to reimbursement of legal expenses in accordance with Clause 1(2)(b) of Schedule 5 of the Local Government Act 1993.

Clause 1(1) of Schedule 5 of the Local Government Act 1993, requires the Council to adopt a policy with respect of payment of expenses incurred by Aldermen in carrying out the duties of office.

Sub-clause (2) entitles an elected member to be reimbursed for reasonable expenses in accordance with the policy adopted under Sub-clause (1) in relation to any expenses prescribed in the Local Government (General) Regulations 2015, and any other expenses the Council determines appropriate.

Pursuant to Clause 1(2)(b) of Schedule 5 of the *Local Government Act 1993*, an elected member will be reimbursed their reasonable legal expenses in the following circumstances:

- (i) Where the elected member is defending or responding to a claim, action or demand made by a third party against the elected member;
- (ii) Where the elected member is acting as a plaintiff in a claim, action or demand against a third party to the extent that the elected member may obtain initial advice regarding the merits of their claim.

Any reimbursement provided in accordance with this policy is subject to:

- (i) The elected member acting in accordance with the functions of an elected member as specified in Section 28 of the *Local Government Act 1993*;
- (ii) The elected member acting in good faith; and
- (iii) The quantum of costs sought to be reimbursed being reasonable.

In determining whether an individual elected member is entitled to reimbursement in accordance with this policy, the General Manager is authorised to approve initial legal consultation and to obtain professional external legal advice that the circumstances of an elected member's claim satisfy the criteria listed above.

No reimbursement for legal expenses will be provided to an elected member in relation to any claims, actions or demands made against another elected member or the Council itself.

For the purposes of this policy, the term "third party" excludes another elected member the Council as an organisation and any single or joint authorities that the Council has established pursuant to the provisions of the Local Government Act 1993.

Where:

- (i) An elected member is entitled to reimbursement of legal expenses in accordance with this policy;
- (ii) That elected member is successful in the proceedings; and
- (iii) In those proceedings that elected member receives an award of costs and/or damages;

any reimbursement in accordance with this policy is to be discounted by the value of any sum awarded as part of the proceedings.

The Council is to provide final approval of any reimbursement.

#### **R. USE OF VEHICLE AND DRIVER – LORD MAYOR**

A vehicle and driver will be made available for use by the Lord Mayor and their partner in the following circumstances:

- (i) For civic and ceremonial occasions where the Lord Mayor and their partner are representing the City. A vehicle will be available for pickup and delivery from the Town Hall or the Lord Mayor's principal place of residence, or from their place of employment when time constraints would otherwise preclude their attendance at a civic or ceremonial function.
- (ii) This policy does not preclude the Lord Mayor or their partner being accompanied by other dignitaries or staff or other persons and family members on those occasions when the Lord Mayor and their partner have attended a civic function and family members may be picked up if he or she is between the function location and the home address; and

- (iii) When the Lord Mayor is representing the Council on matters involving the Council (e.g. Think South and LGAT meetings).
- (iv) This policy also applies to any other elected member and their partner who may be representing the Lord Mayor on civic and ceremonial occasions.

The General Manager or their nominee may authorise the use of a vehicle and driver on such other occasions as deemed appropriate.

A vehicle will not be available for the following use:

- (i) Attending to normal duties at the Town Hall including Council or Committee meetings or for use in the role as an elected member, other than on those occasions when the Lord Mayor or their partner has had civic responsibilities to attend to immediately prior to or after Council and Committee meetings; and
- (ii) Personal or family use.

#### **S. RETIREMENT FUNCTION – LONG-SERVING ELECTED MEMBERS**

The Lord Mayor is to extend an invitation to arrange a farewell dinner on behalf of the Council, to honour any retiring elected member who has given three (3) terms of service to the Council



Where the retiring elected member accepts the Lord Mayor's offer, invitations to this function are to be extended to serving elected members and their partners, together with the General Manager, Divisional Directors and their partners.

Any retiring elected member may invite four other persons to attend the dinner as their personal guests, should they so wish.

The Certificate of Appreciation of their service as an elected member, Lord Mayor or Deputy Lord Mayor, as appropriate and as provided under clause A of this Policy will be presented at the farewell function, wherever possible.

#### **T. ELECTED MEMBER USE OF SOCIAL MEDIA GUIDELINES**

- 1.1 Elected Members may maintain their own social media accounts identifying themselves as Elected Members for the City of Hobart.
- 1.2 Elected Members should qualify their comments on social media as being their own, and not necessarily the position of the Council.
- 1.3 Information that is not already publicly available must not be disclosed at any time.
- 1.4 The personal details of City of Hobart staff or management must not be shared or disclosed.

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- 1.5 Content that could bring the City of Hobart, its Elected Members or its Employees into disrepute, or which defames or otherwise harms the reputation of the City of Hobart should not be published or shared.
  - 1.6 All external communications must be respectful of all members of the community and comply with the principles of the Elected Member Code of Conduct.
  - 1.7 Personal (not specific to their role as an Elected Member) social media accounts may also be maintained by Elected Members but are subjected to the same conditions as their more official accounts.
  - 1.8 Elected Members are reminded that they are responsible for all content published on their social media accounts whether this be posted by themselves or a third party.  
  
Comments, links, images and videos that includes material that may be deemed as offensive, discriminatory, defamatory or vulgar to any person should be removed.

#### **4. Legislation, Terminology and References**

*Local Government Act 1993*

*Local Government (General) Regulations 2015*

#### **5. Appendix**

*A: Guidelines to the elected members' Development and Support Policy*

<b>Responsible Officer:</b>	Director City Government
<b>Policy first adopted by the Council:</b>	25/3/1985
<b>History</b>	
Amended by Council	15/12/1986
Amended by Council	27/1/1987
Amended by Council	26/9/1994
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Amended by Council	12/6/2001
Amended by Council	11/2/2003
Amended by Council	14/6/2005
Amended by Council	14/8/2006
Amended by Council	13/11/2006
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Amended by Council	12/9/2011
Individual policy documents amalgamated into a single consolidated policy	31/10/2011
Amended by Council	13/4/2014
Amended by Council	14/7/2014
Amended by Council	9/6/2015
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Amended by Council	7/3/2016
Amended by Council	9/5/2016
Amended by Council	7/11/2016
Amended by Council	24/7/2017
Amended by Council	17/9/2018
Amended by Council	22/10/2018
Amended by Council	18/2/2019
Amended by Council	23/9/2019
<b>Next Review Date:</b>	March 2020
<b>File Reference:</b>	F16/78700

## Appendix A


**Guidelines to the Elected Members Development and Support Policy**

The following guidelines support the implementation and delivery of the Elected Member Development and Support Policy.

**ANNUAL ELECTIVE PROFESSIONAL DEVELOPMENT – PLANNING:**

- (i) In accordance with the role of the Lord Mayor to oversee the performance of the Elected Members, the Lord Mayor will facilitate annual elective professional development planning for individual Elected Members, with administrative support from the General Manager.
- (ii) In order to assist the Lord Mayor with the preparation and approval of individual plans, the General Manager will inform the Lord Mayor of the total annual budget which is available for expenditure.
- (iii) The Lord Mayor will contact individual Elected Members to discuss their requirements and formulate a professional development plan.
- (iv) To assist this process, a checklist of training and development activities which would support professional development for Elected Members of the City of Hobart will be provided to each Elected Member.
- (v) Where an Elected Member may elect to seek the input of a training needs facilitator to assist with the identification of their particular needs, the General Manager will provide access to a suitable practitioner. Where there may be a cost for this service, it will be attributed to the cost of professional development for the Elected Member concerned.
- (vi) The annual planning process will not preclude an Elected Member approaching the Lord Mayor to discuss “out of session” professional development activities; or variations to professional development plans, which the Lord Mayor may consider, taking account of the policy provisions.



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- (vii) Elected Members are to submit a bi-monthly report in respect to professional development activity undertaken within the preceding two month period to the relevant Council committee. For the purposes of this process, the monthly periods are defined as calendar months.
  - (viii) Further to clause (vii) above, where professional development involves formal education or a training activity which is conducted over a set period of time and/or involves some form of examination, assessment and/or accreditation, the finalisation date of the activity will be deemed as either the last date on which the activity occurred; or the date of receipt of notification of the evaluation or examination result, whichever is the latter.