



CITY OF HOBART

AGENDA

Community, Culture and Events Committee Meeting

Open Portion

Thursday, 24 September 2020

at 5:30 pm

THE MISSION

Working together to make Hobart a better place for the community.

THE VALUES

The Council is:

People	We care about people – our community, our customers and colleagues.
Teamwork	We collaborate both within the organisation and with external stakeholders drawing on skills and expertise for the benefit of our community.
Focus and Direction	We have clear goals and plans to achieve sustainable social, environmental and economic outcomes for the Hobart community.
Creativity and Innovation	We embrace new approaches and continuously improve to achieve better outcomes for our community.
Accountability	We are transparent, work to high ethical and professional standards and are accountable for delivering outcomes for our community.

ORDER OF BUSINESS

Business listed on the agenda is to be conducted in the order in which it is set out, unless the committee by simple majority determines otherwise.

APOLOGIES AND LEAVE OF ABSENCE

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**Community, Culture and Events Committee Meeting (Open Portion) held
Thursday, 24 September 2020 at 5:30 pm.**

**This meeting of the Community Culture and Events Committee is held in
accordance with a Notice issued by the Premier on 3 April 2020 under section
18 of the *COVID-19 Disease Emergency (Miscellaneous Provisions) Act 2020*.**

COMMITTEE MEMBERS

Sherlock (Chairman)
Sexton
Harvey
Dutta
Ewin

Apologies:

Leave of Absence: Nil

NON-MEMBERS

Lord Mayor Reynolds
Deputy Lord Mayor Burnet
Zucco
Briscoe
Thomas
Behrakis
Coats

**1. CO-OPTION OF A COMMITTEE MEMBER IN THE EVENT OF A
VACANCY**

2. CONFIRMATION OF MINUTES

The minutes of the Open Portion of the Community, Culture and Events Committee meeting held on [Thursday, 27 August 2020](#), are submitted for confirming as an accurate record.

3. CONSIDERATION OF SUPPLEMENTARY ITEMS

Ref: Part 2, Regulation 8(6) of the *Local Government (Meeting Procedures) Regulations 2015*.

Recommendation

That the Committee resolve to deal with any supplementary items not appearing on the agenda, as reported by the General Manager.

4. INDICATIONS OF PECUNIARY AND CONFLICTS OF INTEREST

Ref: Part 2, Regulation 8(7) of the *Local Government (Meeting Procedures) Regulations 2015*.

Members of the committee are requested to indicate where they may have any pecuniary or conflict of interest in respect to any matter appearing on the

agenda, or any supplementary item to the agenda, which the committee has resolved to deal with.

5. TRANSFER OF AGENDA ITEMS

Regulation 15 of the *Local Government (Meeting Procedures) Regulations 2015*.

A committee may close a part of a meeting to the public where a matter to be discussed falls within 15(2) of the above regulations.

In the event that the committee transfer an item to the closed portion, the reasons for doing so should be stated.

Are there any items which should be transferred from this agenda to the closed portion of the agenda, or from the closed to the open portion of the agenda?

6. REPORTS

6.1 Social Inclusion Index - Connected Community Program File Ref: F20/98921; 19/109

Report of the Manager City Information and the Director of City Innovation of 17 September 2020 and attachments.

Delegation: Council

**REPORT TITLE: SOCIAL INCLUSION INDEX - CONNECTED
COMMUNITY PROGRAM****REPORT PROVIDED BY:** Manager City Information
Director City Innovation**1. Report Purpose and Community Benefit**

This is a progress report regarding the establishment of the *Social Inclusion Index* within a broader Social Inclusion Framework. It includes estimates on the cost of establishing and maintaining a reliable index.

2. Report Summary

2.1. At its meeting held on 17 June 2019, the Council resolved:

“That a report be provided considering the addition of a Social Inclusion Index (SII), as an initiative of the Connected Community Program within the Connected Hobart Action Plan. The index would serve to support and measure the impact of, and potential actions for, homelessness in Greater Hobart.”

2.2. An initiative (CVI02) was subsequently included in the *Connected Hobart Action Plan* that would seek to better understand influences on priorities such as housing affordability, homelessness and social inclusion. The *Connected Hobart* program was endorsed by Council on 9 September 2019.

2.3. Officers subsequently undertook a broad policy and research review of existing national and international social and economic indicators, frameworks and reports. This review highlighted that in order for a Social Inclusion Index to provide a quantifiable measure of Hobart's progress towards becoming a socially inclusive city, and therefore guide decision-making, such an index would require a broader scope than that identified in the original motion (i.e. more than a focus on housing and homelessness).

2.4. The review identified that both the available data and qualitative publications were inconsistent in geographical aggregation, release frequency, and currency across their respective reference periods and that ownership of a significant portion of this data resides with agencies within the Tasmanian State and Commonwealth Governments.

2.5. As a result, it was established that extensive work would need to be undertaken to obtain data sources necessary to produce a Social Inclusion Index. The veracity of the Index would be otherwise diminished.

- 2.6. In adopting the recommendations, Council sought to clarify clause 7.2.1 of the report provided to the 4 December 2019 Community, Culture and Events Committee, by requesting the cost of establishing a reliable index.
- 2.7. To produce a meaningful cost estimate, a pilot was undertaken to obtain data and develop an initial set of dashboards.
- 2.8. The output of the pilot provides an example of valuable socio-economic data for potential use in both policy debate and as an important information service for the community.

3. Recommendation

That:

- 1. The Council receive and note the digital dashboards referenced by this report.**
- 2. The Council endorse publication of the pilot dashboards on the City of Hobart public website.**
- 3. The Council endorse the ongoing maintenance of the pilot socio-economic digital dashboards (and datasets).**
- 4. The Council not endorse the curation of the identified and future data sources into a single index at this time.**

4. Background

- 4.1. Development of a Social Inclusion Index (SII) was initially tabled at the Economic Development and Communications Committee held on 23 May 2019, as a motion titled "Social Inclusion Index – Connected Community Program".
- 4.2. On 17 June 2019, the Council subsequently resolved the following:

"That a report be provided considering the addition of a Social Inclusion Index (SII), as an initiative of the Connected Community Program within the Connected Hobart Action Plan. The index would serve to support and measure the impact of, and potential actions for, homelessness in Greater Hobart."
- 4.3. A broad review of existing national and international social and economic indicators, frameworks and reports was undertaken by officers between July and September 2019 as input into the potential development of an index.

- 4.4. A report was provided to the Community, Culture and Events Committee meeting held on 4 December 2019 incorporating a number of recommendations, including to endorse further analysis leading to the creation of a framework of indices.
- 4.5. The recommendations of the report were adopted by the Council at its meeting held on 16 December 2019, whereat the Council sought further clarification of clause 7.2.1 of the report by requesting the cost of establishing a reliable index.

5. Proposal and Implementation

- 5.1. In order to produce a meaningful cost estimate, a pilot was undertaken to obtain data and develop an initial set of visual dashboards. This was as a direct result of research activities that identified similar work being delivered at the Central Coast Council (NSW), which could be partially leveraged for the City of Hobart.
- 5.2. The pilot work included data sources for both a Housing and Homelessness Index (HHI) as well as a number of broader socio-economic data sources that could be used to develop a fully representative Social Inclusion Index (SII).
- 5.3. A set of 27 dashboards were developed from 13 data sources. All dashboards were developed to allow them to be added to over time (for example with rates hardship or cultural event accessibility data).
- 5.4. The pilot dashboards are currently available at <https://seechange.com.au/solutions/city-of-hobart/>
- 5.5. **Attachment A** to this report lists the data sources that have been utilised in development of the dashboards.
- 5.6. **Attachment B** to this report lists the dashboards that have been supplied in the pilot.
- 5.7. The dashboards are sufficient for the purposes of providing a cost estimate toward the development of a fully representative Social Inclusion Index. They also provide an example of valuable socio-economic data for potential use in both policy debate and as an important information service for the community.
- 5.8. Limited further activities are required to offer these dashboards as a service to the staff, community and elected members. These include further development of chart definitions, assessment of mobile availability, migration to the City of Hobart website and automating the collation and presentation of data.

- 5.9. Further activities required to complete the development of a fully representative index includes considerable alignment and manipulation of datasets to derive a consistent level of granularity, and ensuring availability and the veracity of meaningful combinations of data sources into a single index value.

6. Strategic Planning and Policy Considerations

- 6.1. Undertaking this initiative identified clear opportunities for the broader application of socio-economic data specific to the City of Hobart and Hobart City Council Local Government Area (LGA), especially in regards to the review and development of Council's strategy and policy agenda.
- 6.2. This report aligns with the City of Hobart Capital City Strategic Plan 2019 – 2029 Pillars 2, 5 and 7, namely:
- (i) Outcome 2.2 - Hobart is a place where diversity is celebrated and everyone can belong, and where people have opportunities to learn about one another and participate in city life.
 - (i) Strategy 2.2.6 - Identify those people in the community who are most disadvantaged, excluded and vulnerable and develop appropriate initiatives to address their issues, in partnership with stakeholders.
 - (ii) Outcome 2.4 - Hobart communities are safe and resilient, ensuring people can support one another and flourish in times of hardship.
 - (iii) Outcome 5.4 - Data informs decision-making.
 - (i) Strategy 5.4.2 - Gather relevant data that can be used to guide decision-making, monitor trends and measure progress.
 - (iv) Outcome 7.1 - Hobart has a diverse supply of housing and affordable homes.
- 6.3. This initiative would also support the following actions:
- (i) The City's Social Inclusion Strategy 2014-2019 states that it is the fundamental right of every individual to have equal opportunity to participate socially, culturally, economically, physically, spiritually and politically in society.
 - (ii) The City's Housing and Homelessness Strategy 2016-2019 states that all citizens should have access to appropriate and affordable housing.

- (iii) Connected Hobart Smart City Action Plan initiative CVI02 aims to assess the impact of the gig economy (AirBnB etc.) by working collaboratively through data-sharing partnerships to better understand influences on priorities such as housing affordability, homelessness and social inclusion.

7. Financial Implications

7.1. Funding Source and Impact on Current Year Operating Result

- (i) Development of the pilot, complete scope, and associated reports total approximately \$11k to date. A further \$4k will be required to make the pilot available to the community (\$15,000) and is available in operational budget.
- (ii) Maintenance of as-scoped data sets to keep up-to-date with monthly data updates is expected to cost \$11k for the 2020/2021 financial year (\$11,000) and is available in operational budget.
- (iii) An estimated \$23k - \$29k would be required to develop a full SII. The range depends on whether surrounding LGAs detailed data is included for comparison purposes. *This option is neither supported nor recommended.*
- (iv) Maintenance of the enhanced data sets and SII index to keep monthly currency is expected to cost \$19k - \$28k for the remainder of the 2020/2021 financial year. The range depends on whether surrounding LGAs detailed data is included for comparison purposes. *This option is neither supported nor recommended.*

7.2. Impact on Future Years' Financial Result

- (i) Maintenance of as-scoped data sets to keep up-to-date with monthly data updates is expected to cost approximately \$15k per year.
- (ii) Maintenance of the enhanced data sets and SII index could be expected to cost approximately \$25k - \$36k per year. The range would depend on whether surrounding LGAs detailed data is included for comparison purposes.

7.3. Asset Related Implications

- (i) None are foreseen.

8. Legal, Risk and Legislative Considerations

- 8.1. Production of the Social Inclusion Index will involve the execution of contractual arrangements for data sharing.

- (i) Beyond any specific commerciality agreements for either development or downstream commercialisation of the index, the likely legal implications in setting up and managing the data sharing agreements would include the need to manage the risks and protect potentially personal and sensitive information.

9. Social and Customer Considerations

- 9.1. Publication of open public data about key issues affecting the City and its communities would allow for significantly improved and targeted engagement between the community, community stakeholders and groups, and the various levels of government across Greater Hobart.

10. Community and Stakeholder Engagement

- 10.1. The Central Cost Council, the Tasmanian State Government and various non-government organisations were involved in the discussions around further development of the Social Inclusion Index. These included:

- (i) Communities Tasmania;
- (ii) SGS Economics;
- (iii) Alltherooms; and
- (iv) AIHW.

11. Delegation

- 11.1. This matter is delegated to the Council for determination.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.





Albert Hannemann
MANAGER CITY INFORMATION



Peter Carr
DIRECTOR CITY INNOVATION

Date: 17 September 2020
File Reference: F20/98921; 19/109

Attachment A: List of Data Sources ↓ 
Attachment B: List of Dashboards ↓ 

Attachment A: Data sources included in the SII pilot dashboards

Data	Source	Geo Level(s)	Frequency	Latest	Indicators
SEIFA	ABS	GCCSA SA2	4 yearly	2016	Relative Disadvantage Relative Advantage/Disadvantage Education/Occupation Economic Resources
Homelessness	AIHW	LGA SA3, SA2	Annual	Jun-19	Homelessness Count (Homeless/At Risk) Homelessness Rate (Homeless/At Risk)
Social Housing Stock	Data.Gov	LGA, SA2 Suburb	Annual	Jun-18	# Social Housing dwellings % Social Housing dwellings
Social Housing Indicators	PHIDU	LGA	4 yearly	2016	Aboriginal persons/dwellings mortgage/rent/financial stress social housing (persons/dwellings) low income households, housing suitability
Specialist Homelessness Services	AIHW	State	Quarterly	Q1 2020	# Housed on Housing Register, # on Housing Register Weeks to House, Indigenous Clients (#, Rate)
Social Security Benefits	DSS	GCCSA SA2	Quarterly	Mar-20	Rent Assistance, Low Income Card, Jobseeker Parenting Payment, Family Tax Benefit Age Pension, Disability Support
Short Term Rentals	Airbnb	Suburb	Monthly	Jul-20	Available supply, occupancy rate % Short term dwellings
National Cities Performance Index	BITRE	GCCSA	Various	N/A	Unemployment/Youth Unemployment, Income

					Social Housing, Homelessness
					Public Safety, Suicide Rate, Life Expectancy, Obesity
					Road Safety, Air Quality, Internet, Public Transport
Crime	ABS	State	Annual	Jun-19	Offence Rates by Offence Type by Year
Building Approvals	ABS	LGA, SA2	Monthly	Jun-20	Building Approvals by Type (#, \$)
Rental Affordability Index	AIHW, SGSEP	GCCSA, Postcode	Quarterly	Q2 2019	Rental Affordability Index
Housing Affordability Index	ABS	GCCSA, State	Quarterly	Mar-20	Property Index (Greater Hobart)/Wage Index (TAS)
Property Market Indicators	SQM Research	Postcode	Monthly	Jul-20	Vacancy Rate (%), # Vacancies, % Renters
Property Market Indicators	REA Group	Suburb (ssc)	Monthly	Jul-20	Average Weekly Rental
					Average Sale Price, Average Price Change
Unemployment	ABS	SA2	Monthly	Jul-20	JobSeeker/Youth Allowance payment recipients

Attachment B – List of Dashboards

1. Overview – Consolidated Summary Indicators
2. Homelessness (LGA level)
3. Homelessness (SA3 level)
4. Homelessness (SA2 level)
5. Relative Disadvantage (SEIFA)
6. Relative Advantage and Disadvantage (SEIFA)
7. Relative Education/Occupation Advantage (SEIFA)
8. Relative Economic Resources (SEIFA)
9. Crime Statistics (TAS level)
10. PHIDU Social Housing Indicators
11. Social Housing Stock (LGA)
12. Social Housing Stock (SA2)
13. Specialist Homelessness Services (TAS)
14. SHS Housing Register
15. DSS Social Security Payment Recipients
16. JobSeeker Payment and Youth Allowance Recipients
17. Rental Affordability Index (GCCSA level)
18. Rental Affordability Index (Postcode level)
19. Rental Property Market (Postcode level)
20. Housing Affordability Index
21. Short Term Rental Market
22. Residential Rental Vacancies V Short Term Rentals
23. BITRE Socio-Economic Indicators - Economic
24. BITRE Socio-Economic Indicators - Socio-Economic
25. BITRE Socio-Economic Indicators - Infrastructure & Sustainability
26. Building Approvals - Time Series
27. Building Approvals Detail

6.2 Social Inclusion Policy Update
File Ref: F20/100406

Memorandum of the Community Participation Coordinator, Manager
Community and Culture and the Deputy General Manager of 17
September 2020 and attachments.

Delegation: Council



City of **HOBART**

MEMORANDUM: COMMUNITY, CULTURE AND EVENTS COMMITTEE

Social Inclusion Policy Update

A draft Social Inclusion Policy was presented to Committee for consideration at its meeting held 27 August 2020. The original report accompanying the draft Policy can be found at **Attachment A** to this memorandum. After discussion, Committee resolved to defer the decision on the draft Policy pending further consideration of the detail within the policy. This memorandum provides Elected Members with further information relating to a number of items discussed.

Elected Members are advised that the proposed change from the 'Cultural Diversity Inclusion Policy' to the 'Social Inclusion Policy' is in alignment with the Welcoming Cities Standard. In particular, this revised Policy supports item 2.12 by ensuring alignment with Federal and State legislation for racial and religious non-discrimination.

Officers have considered the possibility of including all of attributes listed in the *Anti-Discrimination Act 1998* within the Policy Statement. As there are 22 distinct attributes, rather than listing them all, officers have proposed to amend the Policy to include the following reference to the attributes within the Act:

Council commits to building social inclusion and actively reducing discrimination on the ground of any attribute listed under section 16 of the Anti-Discrimination Act 1998. The Council commits to social inclusion and compliance with relevant anti-discrimination legislation in all aspects of council operations including strategic planning, service delivery, communications and design and delivery of public spaces.

Referring to the Act rather than listing the attributes has the added benefit of maintaining relevance to the Act in the case of future revisions. This change is indicated through track changes in the revised draft Policy.

Committee discussed the possibility of including a clear commitment within the Policy that the Council will **not** discriminate. It is to be noted that there are occasions in which it is appropriate and legal to discriminate, for example when a gender balance is required within a role or a position is to be reserved for Aboriginal people. In these instances, an exemption is required from the Anti-Discrimination Commissioner and this is considered legal discrimination and an appropriate action for Council. It is therefore considered more appropriate for the Policy to ensure alignment with the legislation.

Elected Members are advised that officers have undertaken a review of all current by-laws to consider any existing discrimination inherent within these and have found them to be compliant with current legislation, including the *Anti-Discrimination Act 1998*. All by-laws are required to be certified by a legal practitioner that its provision are in accordance with the law and, as such, this would include the *Anti-Discrimination Act 1998*.

The revised draft Social Inclusion Policy is re-submitted to the Council for consideration.

RECOMMENDATION

That:

- 1. *The Council rescind the City of Hobart Policy, Cultural Diversity Inclusion marked as Attachment B to this memorandum.***
- 2. *The Council endorse and adopt the new City of Hobart Policy, Social Inclusion marked as Attachment C to this memorandum.***
- 3. *A subsequent Social Inclusion Framework be developed for the Council's endorsement at the appropriate time.***

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.



Sophie Calic
**COMMUNITY PARTICIPATION
COORDINATOR**




Tim Short
DEPUTY GENERAL MANAGER



Kimbra Parker
**MANAGER COMMUNITY AND
CULTURE**

Date: 17 September 2020
File Reference: F20/100406

Attachment A: Copy of Social Inclusion Policy Report 27 August 2020 ↓ 

Attachment B: City of Hobart - Cultural Diversity Inclusion Policy ↓ 

Attachment C: Draft City of Hobart - Social Inclusion Policy - Revised ↓ 

REPORT TITLE: SOCIAL INCLUSION POLICY

REPORT PROVIDED BY: Community Participation Coordinator
Manager Community and Culture
Director Community Life

1. Report Purpose and Community Benefit

- 1.1. The purpose of this report is to seek the Council's endorsement of the newly created draft Social Inclusion Policy.
- 1.2. This policy document builds upon the work delivered under the Social Inclusion Strategy 2014-2019 and provides a formal policy to guide the organisation in supporting social inclusion and reducing the risk of discrimination and exclusion. The policy is intended to broaden and supersede the existing Cultural Diversity Inclusion Policy.
- 1.3. This policy is intended to sit alongside a Social Inclusion Framework which is currently in development, to replace the Social Inclusion Strategy 2014-2019.

2. Report Summary

- 2.1. Initial engagement during the review of the existing Social Inclusion Strategy 2014-2019 has determined that instead of replacing the existing strategy with a similar document, it would more appropriate to instead develop a Social Inclusion Policy to provide a policy setting for the organisation and a Social Inclusion Framework that would provide a forward looking, community facing document to outline the City's role in social inclusion and key focus areas for action.
- 2.2. The newly drafted Social Inclusion Policy (**Attachment A**) will broaden and supersede the existing Cultural Diversity Inclusion Policy (**Attachment B**) to align with current legislation and inclusion of all members of our community and working to prevent discrimination based on any attribute (as per the *Anti-Discrimination Act 1998 (Tas)*).
- 2.3. The Social Inclusion Policy commits Council to the following policy statement:

In alignment with the Universal Declaration of Human Rights, the Council recognises the fundamental right of every individual to participate socially, culturally, economically, physically, spiritually and politically in society.

The Council acknowledges that each member of the community has their own set of strengths, skills and resources and that the contribution of these is of benefit to the whole community.

The Council recognises that not everyone's experience of our community is the same. We acknowledge the systemic barriers within

the built, social and information environment that prevent people from thriving and contributing to society. Barriers include lack of employment opportunities, poverty, low literacy and numeracy, ill health, intimate and family violence, inadequate support services, stigma and discrimination and lack of housing affordability. These are challenges which the Council is committed to addressing through advocacy, partnership and direct action.

The Council commits to considering social inclusion and actively working to reduce discrimination in all aspects of council operations including strategic planning, service delivery, communications and public spaces.

- 2.3.1. The policy will apply to all City of Hobart Elected Members, employees, contractors and volunteers.
- 2.4. The review of the Social Inclusion Strategy 2014-19 will continue during the remainder of 2020, with the aim of presenting a draft Social Inclusion Framework to the Council for endorsement prior to community engagement.
 - 2.4.1. A workshop for Elected Members will be held at the appropriate time to provide the opportunity to have detailed input into the framework.
- 2.5. It is considered that the endorsement of this policy document could reduce the Council's reputational and legal risk by encouraging compliance with State and Federal legislation and responding to the community's expectations as set out in the Community Vision.

3. Recommendation

That:

- 1. The Council rescind the City of Hobart Policy, Cultural Diversity Inclusion marked as Attachment B to this report.***
- 2. The Council endorse and adopt the new City of Hobart Policy, Social Inclusion marked as Attachment A to this report.***
- 3. A subsequent Social Inclusion Framework be developed for Council's endorsement at the appropriate time.***

4. Background

- 4.1. The City of Hobart had a long term commitment to working in a manner that ensures that every individual has the equal opportunity to participate socially, culturally, economically, physically, spiritually and politically in society. The majority of the work undertaken over the past decade with a social inclusion outcome has been identified through the Social Inclusion Strategy.
- 4.2. First developed in 2009 and subsequently reviewed in 2014, the Social Inclusion Strategy has provided a strong, robust mechanism to ensure socially inclusive practices and activities are a key aspect of all work undertaken across the organisation providing strong outcomes for the community.
- 4.3. A project is currently underway to review the Social Inclusion Strategy 2014–19. The review to date has included research into best practice nationally; examination of Council's current practices; engagement with Community Sector Reference Group and internal stakeholders.
 - 4.3.1. Early engagement highlighted the need for a formal, internal policy setting to guide the organisation and mitigate risk from failure to comply with state and national discrimination law.
- 4.4. The Council currently has no policy relating to inclusion or discrimination other than on the basis of race in the existing Cultural Diversity Inclusion Policy shown at Attachment B.
 - 4.4.1. The Cultural Diversity Inclusion Policy was developed in response to the National General Assembly of Local Government and the Federal Government's reaffirmation of Racial Tolerance in October 2016.
- 4.5. The newly drafted Social Inclusion Policy (Attachment A) will broaden the Cultural Diversity Inclusion Policy to align with current legislation and support inclusion of all members of our community and working to prevent discrimination based on any attribute (as per the *Anti-Discrimination Act 1998 (Tas)*).
 - 4.5.1. It is noted that a large number of councils across the country have publicly available inclusion, access, discrimination and/or equity policies, akin to the policy presented with this report.
- 4.6. The policy is not intended to replace the Social Inclusion Strategy but rather will provide a stronger policy context to sit alongside the Social Inclusion Framework which will provide a forward looking, community facing document to outline the City's role in social inclusion and key focus areas for action.

- 4.7. The Social Inclusion Policy commits Council to the following Policy Statement:

In alignment with the Universal Declaration of Human Rights, the Council recognises the fundamental right of every individual to participate socially, culturally, economically, physically, spiritually and politically in society.

The Council acknowledges that each member of the community has their own set of strengths, skills and resources and that the contribution of these is of benefit to the whole community.

The Council recognises that not everyone's experience of our community is the same. We acknowledge the systemic barriers within the built, social and information environment that prevent people from thriving and contributing to society. Barriers include lack of employment opportunities, poverty, low literacy and numeracy, ill health, intimate and family violence, inadequate support services, stigma and discrimination and lack of housing affordability. These are challenges which the Council is committed to addressing through advocacy, partnership and direct action.

The Council commits to considering social inclusion and actively working to reduce discrimination in all aspects of council operations including strategic planning, service delivery, communications and public spaces.

- 4.8. The development of these two distinct but aligned documents mirrors the Community Engagement Policy and Community Engagement Framework.

5. Proposal and Implementation

- 5.1. It is proposed that the Social Inclusion Policy be adopted by the Council, thereby providing a formal, internal policy setting to guide the organisation.
- 5.1.1. The policy will apply to all City of Hobart Elected Members, employees, contractors and volunteers.
- 5.1.2. The General Manager, Divisional Directors, and Managers are responsible for ensuring alignment with the policy in all aspects of City operations including strategic planning, service delivery, communications and public spaces.
- 5.2. The review of the Social Inclusion Strategy 2014–19 will continue during 2020, with the aim of presenting a draft Social Inclusion Framework to Council for endorsement prior to community engagement.
- 5.2.1. A workshop for Elected Members will be held at the appropriate time to provide the opportunity to have input into the Framework.

- 5.3. Implementation of the policy will primarily be delivered through the Social Inclusion Framework and underlying strategies and community commitments.

6. Strategic Planning and Policy Considerations

- 6.1. The Social Inclusion Policy has been developed in direct response to and alignment with Hobart: *A community vision for our island capital and Capital City Strategic Plan 2019–29*.
- 6.2. The guiding principles outlined in the policy are derived from the pillar focus areas within the Community Vision.

7. Financial Implications

- 7.1. Funding Source and Impact on Current Year Operating Result
- 7.1.1. There are no financial implications to the current year operating budget as a result of this report.
- 7.2. Impact on Future Years' Financial Result
- 7.2.1. There are no financial implications to future operating budgets as a result of this report
- 7.3. Asset Related Implications
- 7.3.1. There are no asset related implications.

8. Legal, Risk and Legislative Considerations

- 8.1. The development of this Social Inclusion Policy fulfils our obligations under the following Federal and State legislation:
- *Anti-Discrimination Act 1998 (Tas)*
 - *Local Government Act 1993 (Tas)*
 - *Age Discrimination Act 2004*
 - *Racial Discrimination Act 1975*
 - *Sex discrimination Act 1984*
 - *Disability Discrimination Act 1992*
 - *Australian Human Rights Commission Act 1986*
 - State Legislation
- 8.2. Alignment with this policy is seen to reduce the Council's reputational and legal risk by ensuring compliance with State and Federal legislation and responding to the community's expectations.

9. Environmental Considerations

- 9.1. There are no environmental impacts from this report.

10. Social and Customer Considerations

- 10.1. The continual improvement of the City's strategic and policy frameworks for social inclusion directly responds to the community's expectations as set out in the Community Vision and demonstrates the organisation's commitment to providing each member of our community the opportunity, choice and freedom to participate fully in the life of the City.

11. Marketing and Media

- 11.1. The policy is intended as an internal document to guide the work of the organisation. The development of a subsequent Social Inclusion Framework will include the delivery of a communications plan and media opportunities will be maximised.

12. Community and Stakeholder Engagement

- 12.1. The policy has been developed in response to community and stakeholder engagement during the review of the Social Inclusion Strategy 2014–19.
- 12.1.1. The review has, to date, included in-depth engagement with the City's Community Sector Reference Group, Social Inclusion Implementation Team and a number of the City's community advisory groups.
- 12.2. Community and stakeholder engagement will continue throughout the development of the Social Inclusion Framework and a community engagement report will be provided to Council with the draft framework in due course.

13. Delegation

- 13.1. This report is delegated to the Council.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.



Sophie Calic
**COMMUNITY PARTICIPATION
COORDINATOR**



Kimbra Parker
**MANAGER COMMUNITY AND
CULTURE**

Item No. 6.1

Agenda (Open Portion)
Community, Culture and Events Committee Meeting
27/8/2020

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Tim Short
DIRECTOR COMMUNITY LIFE

Date: 31 August 2020
File Reference: F20/90904; 17/237

Attachment A: City of Hobart Policy - Social Inclusion
Attachment B: City of Hobart Policy - Cultural Diversity Inclusion

City of Hobart

Policy

Title: Cultural Diversity Inclusion

Category: Community Services and Events

Date Last Adopted: 23 September 2019

1. Objectives

To provide the City of Hobart with a position in respect to cultural diversity inclusion..

2. Background

This policy was first developed as a result of a motion on Racial Tolerance adopted by the National General Assembly of Local Government and the recent Parliamentary Statement on Racial Tolerance.

3. Policy

That:

In alignment with the National General Assembly of Local Government and the Federal Governments reaffirmation of Racial Tolerance in October 2016, the City of Hobart affirms its commitment to diversity and inclusion regardless of racial or cultural background and stands against racism and racial discrimination in all forms. The City of Hobart:

- (i) Reaffirms its commitment to the right of all Australians to enjoy equal rights and be treated with equal respect, regardless of race, colour, creed or origin.
- (ii) Reaffirms its commitment to support an immigration policy wholly non-discriminatory on grounds of race, colour, creed or origin.
- (iii) Reaffirms its commitment to social justice for Aboriginal and Torres Strait Islander people as the traditional and ongoing custodians of the land upon which the City of Hobart was built.
- (iv) Denounces racial intolerance in any form as incompatible with the kind of society we are and want to be.

Further to this, the City of Hobart commits to the following practical actions to support the above statements:

- (v) actively promoting the benefits of a cohesive, multicultural society through participation programs including Welcoming Cities, Racism it Stops with Me and Refugee Welcome Zones
- (ii) demonstrating leadership in Aboriginal social justice in partnership with Aboriginal people
- (iii) promoting access and equity in service provision for all members of their communities;
- (vi) acknowledging that not everyone experiences our city the same way and so providing targeted programs to support priority populations including people with an Aboriginal and/or culturally and linguistically diverse background.

4. Legislation, Terminology and References

Responsible Officer:	Director Community Life
Policy first adopted by the Council:	10/2/1997
History	
Amended by Council	7/3/2016
Amended by Council	23/9/2019
Next Review Date:	March 2020

City of Hobart

Policy

Title: Social Inclusion

Category: Community Services and Events

Date Last Adopted:

1. Objectives

To provide a policy position and set of guiding principles for the Council to support social inclusion across the organisation and reduce the risk of discrimination and exclusion.

The Policy demonstrates the Council's commitment to ensuring that each member of the community has the opportunity, choice and freedom to participate fully in the life of the City.

2. Background

The Policy was developed in response to community and staff engagement in the review of the Social Inclusion Strategy 2014–19 and builds upon the work delivered through the two previous Social Inclusion Strategies. The document provides a formal policy setting to guide the organisation.

3. Policy

Policy Statement

In alignment with the Universal Declaration of Human Rights, the Council recognises the fundamental right of every individual to participate socially, culturally, economically, physically, spiritually and politically in society.

The Council acknowledges that each member of the community has their own set of strengths, skills and resources and that the contribution of these is of benefit to the whole community.

The Council recognises that not everyone's experience of our community is the same. We acknowledge the systemic barriers within the built, social and information environment that prevent people from thriving and contributing to society. Barriers include lack of employment opportunities, poverty, low literacy and numeracy, ill health, intimate and family violence, inadequate support services, stigma and discrimination and lack of housing affordability. These are challenges which the Council is committed to addressing through advocacy, partnership and direct action.

~~The Council commits to considering social inclusion and actively working to reduce discrimination in all aspects of council operations including strategic planning, service delivery, communications and design and delivery of public spaces.~~

Council commits to building social inclusion and actively reducing discrimination on the ground of any attribute listed under section 16 of the Anti-Discrimination Act 1998. The Council commits to social inclusion and compliance with relevant anti-discrimination legislation in all aspects of council operations including strategic planning, service delivery, communications and design and delivery of public spaces.

4. Guiding Principles

The City of Hobart commits to the following guiding principles, derived from pillar focus areas within *Hobart: A community vision for our island capital*, to guide the application of this Policy:

Respect for Diversity	Pillar focus area 2.2.3
Social Justice	Pillar focus areas 2.2.7 and 2.2.8
Capacity Building	Pillar focus area 2.4.5
Equal Access	Pillar focus areas 2.5.3 and 7.3.2
Community Safety	Pillar focus area 2.6.3
Holistic Approach	Pillar focus area 2.5
Care and Resilience	Pillar focus area 2.6.1
Partnership and Collaboration	Pillar focus area 8.2.3
Proactive, Responsive Engagement	Pillar focus areas 8.5.3 and 6.6.2

5. Policy Scope and Implementation

The Policy applies to all City of Hobart Elected Members, employees, contractors and volunteers. The General Manager, Divisional Directors and Managers are responsible for ensuring alignment with the policy in all aspects of Council operations.

Implementation of the Policy is primarily delivered through the Social Inclusion Framework (under development) and underpinning Strategies and Community Commitments.

6. Legislation

[Anti-Discrimination Act 1998 \(Tas\)](#)

Under the *Anti-Discrimination Act 1998 (Tas)*, it is discrimination when a person is treated less favourably than other people because they have a particular characteristic, such as their age, race, sex or disability. It is also discrimination when a person is disadvantaged compared to other people because they have a particular attribute. Attributes listed under the act are:

- Age
- Race
- Disability
- Irrelevant medical record
- Gender
- Gender identity
- Intersex variations of sex characteristics
- Breastfeeding
- Pregnancy
- Sexual orientation
- Relationship status
- Lawful sexual activity
- Marital status
- Family responsibilities
- Parental status
- Irrelevant criminal record
- Religious belief or affiliation
- Religious activity
- Political belief or affiliation
- Political activity
- Industrial activity
- Association with a person who has or is believed to have any of the other attributes.

[Local Government Act 1993 \(Tas\)](#)

Division 2: 20. Functions and Powers

- (1) In addition to any functions of a council in this or any other Act, a council has the following functions:
 - (a) to provide for the health, safety and welfare of the community;
 - (b) to represent and promote the interests of the community;
 - (c) to provide for the peace, order and good government of the municipal area.
- (2) In performing its functions, a council is to consult, involve and be accountable to the community.

Other Relevant National Legislation

- [Racial Discrimination Act 1975](#)
- [Sex Discrimination Act 1984](#)
- [Australian Human Rights Commission Act 1986](#)
- [Disability Discrimination Act 1992](#)
- [Age Discrimination Act 2004](#)

7. Risk

Alignment with this policy is seen to reduce the Council's reputational and legal risk by ensuring compliance with State and Federal legislation and responding to the community's expectations as set out in the Community Vision.

8. Related Documents

The Social Inclusion Policy is supported by the Social Inclusion Framework (currently under development). The Framework sets out the City's role in Social Inclusion and key focus areas for action.

A suite of underlying strategies and community commitments outline specific actions and goals within these areas of focus.

This Policy directly responds to *Hobart: A community vision for our island capital* and the *Capital City Strategic Plan 2019-29*.

Responsible Officer:	Director Community Life
Policy first adopted by the Council:	
History	Not applicable
Amended by Council	Not applicable
Next Review Date:	July 2022
File Reference:	15/127-026-08

**6.3 City of Hobart Grants Program - Annual Program 2020
Recommendations
File Ref: F20/92939; 20/69-0003**

Report of the Community Activation and Grants Coordinator, Manager
Activation Programs and Tourism and the Deputy General Manager of
17 September 2020 and attachment.

Delegation: Council

REPORT TITLE: CITY OF HOBART GRANTS PROGRAM - ANNUAL PROGRAM 2020 RECOMMENDATIONS**REPORT PROVIDED BY:** Community Activation and Grants Coordinator
Manager Activation Programs and Tourism
Deputy General Manager**1. Report Purpose and Community Benefit**

- 1.1. This report seeks approval of the recommendations for the Event Partnership grant under the 2020-21 City of Hobart Grants Program.
- 1.2. The objective of the grants program is to encourage and support community and cultural organisations as well as small businesses and accredited schools to develop and deliver Hobart-based events, projects and activities that have community, cultural, urban sustainability, or economic outcomes that align with the City's Vision and Strategic Plan.

2. Report Summary

- 2.1. This round of the City of Hobart Annual Grants Program contained two grant categories:
 1. Event Partnership
 2. Community Christmas Carols.
- 2.2. The round opened on 5 August and closed 24 August 2020.
- 2.3. Assessment panels comprising of City officers and external subject matter experts assessed each stream against set criteria.
- 2.4. A total of five (5) applications were received in the Event Partnership category.
 - 2.4.1. Of these, all were deemed eligible for assessment.
 - 2.4.2. All five (5) applications are recommended for funding to a total value of \$192,885.
 - 2.4.3. The applicants recommended for funding are as follows:

EP2005	Beaker Street
EP2004	Tasmanian Museum and Art Gallery (TMAG)
EP2007	Ten Days on the Island
EP2003	Australian Institute of Architects
EP2006	John X Presents

- 2.4.4. The recommended funding allocations are provided at **Attachment A** to this report.

- 2.4.5. The recommended funding amount is within the current budget allocations for these programs.
- 2.5. The authority to approve the Community Christmas Carols grants recommendations was delegated to the General Manager by the Council at its meeting held 21 January 2019.
 - 2.5.1. The assessments of this grant has been delayed to allow further consideration in light of COVID-19 and Elected Members will be advised of the outcome accordingly.

3. Recommendation

That:

- 1. The Council approve the recommended level of funding to the respective applicants for assistance under the 2020-21 City of Hobart Grants Program, marked as Attachment A to this report, under the stream of Event Partnership.***
- 2. The value of the combined recommended projects is noted as \$192,885 for Event Partnership.***
- 3. The unallocated funds of \$12,115 are to be classified as an underspend for the program and recognised as savings.***
- 4. The funding for the grants be attributed to the Community Events - Grants and Assistance Budget Function in the 2020-21 Annual Plan.***
- 5. All funding applicants be advised accordingly.***
- 6. The total grant provision be recorded in the 'Grants, Assistance and Benefits provided' section of the City of Hobart's Annual Report.***

4. Background

- 4.1. This round of the City of Hobart Annual Grants Program contained two grants:
 1. Event Partnership
 2. Community Christmas Carols.
- 4.2. The round was advertised in August 2020 through the Mercury newspaper. It was also promoted through a broad range of community and cultural networks (online and broadcast) and previous applicants were contacted via email.
- 4.3. Grant information is made available on the City of Hobart website which provides online access to the application form, guidelines, and copies of relevant City of Hobart strategies that applications should respond to.
- 4.4. No public information sessions were held for this grant due to COVID-19 restrictions.
- 4.5. The application period closed on 24 August 2020.

Event Partnership category

- 4.6. The Event Partnership category is open to applicants once a year, traditionally opening in June. Applicants can apply for any amount from \$20,000 for a single event.
- 4.7. The grant was opened later in 2020 to ensure applicants could deliver large scale events and festivals that are compliant with public health advice.
- 4.8. In the 2020-21 financial year \$205,000 is allocated to the Events Partnership category.
- 4.9. The following table provides a comparison between the 2019-20 and 2020-21 years:

EVENTS PARTNERSHIP	2019 - 20	2020-21
Applications Received	10	5
Applications Assessed	9	5
Applications Supported	6	5
Total Available	\$300,000	\$205,000
Total Requested	\$461,668	\$227,885
Total Allocated	\$300,000	\$192,885
Highest funded assessment against criteria	85%	75%
Lowest Funded assessment against criteria	72%	61%

Community Christmas Carols category

- 4.10. The authority to approve the Community Christmas Carols grants recommendations was delegated to the General Manager by the Council at its meeting held 21 January 2019 (File Ref: F18/125072; 18/279).
- 4.11. At the time of writing this report a decision on the outcome of the Community Christmas Carols grant round has not been made.
 - 4.11.1. The assessment of these grants has been delayed to provide the opportunity for applicants to update their Carols proposal so that it demonstrates it aligns with current COVID-19 restrictions.
 - 4.11.2. In accordance with the policy the General Manager will approve the 2020 Christmas Carol grant recipients and the Elected Members will be advised of the outcome accordingly.

Assessment Panels

- 4.12. Assessment panels were established and the Event Partnership Grants Assessment Panel consisted of the following:
 - 1. Iris Goetzki, Manager Activation Programs and Tourism, Community Life
 - 2. Louisa Carter, Manager City Mobility, Traffic Engineering, City Planning
 - 3. Louisa Gordon (Convenor), Community Activation and Grants Coordinator, Activation Programs and Tourism, Community Life
 - 4. Marnie Craig, Chief Executive Officer, Business Events Tasmania
 - 5. Assessment support was provided by Toban Harris, Community Development Officer - Grants, Activation Programs and Tourism, Community Life.

Assessment Criteria

- 4.13. Applications were assessed under the Council policy 'City of Hobart Grants Program' which was approved by the Council at its meeting held on 27 July 2020.
- 4.14. All assessments were carried out on a points-scored basis against all criteria. Some applicants may have rated highly against specific criteria such as alignment with strategies or community benefit, but rated lower against criteria such as overall quality and capacity, and as in previous rounds, the applications recommended for funding were those that scored the highest points overall.

- 4.15. Each application in the Event Partnership grant program was assessed on its individual merit and its capacity to:
- align with at least one of the outcomes City of Hobart Strategic Plan outcomes
 - demonstrate benefits to the community as an outcome of the project by:
 - (i) supporting and enhancing the cultural life of Hobart and acknowledging and celebrating its cultural diversity
 - (ii) involving local communities, organisations and individuals (including relevant professionals) in the development and implementation of the event
 - (iii) encouraging local communities into the City of Hobart area
 - activate, enliven and engage local areas and facilities by:
 - (i) producing innovative, high quality, creative festival and event outcomes
 - (ii) enhancing the image of the City as a vibrant place to live, work and visit
 - delivers measurable economic and media/promotional yield outcomes
 - drives intrastate visitation, and has the potential to drive interstate and international visitation
 - demonstrates that the project is well planned, that suitably skilled people are involved and that the applicant and the project are financially viable
 - demonstrates that the level of funding requested is commensurate with the expected audience numbers and participants involved.
- 4.16. Should Elected Members wish to discuss the merits of any particular application, they are invited to contact the Deputy General Manager. There will also be more detailed information on how each organisation rated against the criteria provided under separate cover on the Closed Elected Member hub.

Event Partnership Grant Applications

- 4.17. There were five (5) eligible applications received for the Event Partnership grant program requesting a total amount of \$227,885 for an available pool of \$205,000 funding.
- 4.18. Three applications are being recommended for full funding and two applications are being recommended for partial funding to the total value of \$192,885, noting:
- any reduction in the requested amount was assessed against budgets provided
 - all applications recommended for support rated between 75 per cent and 60 per cent against the criteria.

- 4.19. The applications that are being recommended for support have a total economic impact in excess of \$1,125,000 leveraged off the investment of the City. This equates to a return of \$5.84 for every dollar that the city invests.
- 4.20. The applications recommended for support have a total anticipated participation rate (volunteers, artists, participants and audiences) of 42,890 people. This equates to an investment of \$4.50 per participant.
- 4.21. The panel recognised applications that were capable of delivering high quality professional events and has recommended support for events that have the ability to attract diverse audiences into the city.
- 4.22. Similarly the panel felt that the recommended applications will add to the overall activation of the city and reflect the diverse character of Hobart.
- 4.23. All of the recommended events show a strong alignment to the City's strategic plan and vision as well as the meaningful inclusion of Tasmanian Aboriginal recognition.

Assessment Outcomes

- 4.24. The following table outlines the recommendations for the Event Partnership category:

ID	Applicant	\$ Request	\$ Approved	Total Score (/84)	Score %
EP2005	Beaker Street	\$45,000	\$45,000	63	75%
EP2004	Tasmanian Museum and Art Gallery (TMAG)	\$42,885	\$42,885	62	74%
EP2007	Ten Days on the Island	\$50,000	\$50,000	60	73%
EP2003	Australian Institute of Architects	\$50,000	\$30,000	61	71%
EP2006	John X Presents	\$40,000	\$25,000	51	61%

5. Proposal and Implementation

- 5.1. All applications were acknowledged upon receipt and all applicants will be advised of the Council's decision and invited to contact staff for feedback on their applications if they wish.
- 5.2. Each successful applicant will be required to formally accept the City of Hobart's assistance by signing an agreement that requires them to:
- agree to the conditions of the assistance
 - provide any documentation necessary for compliance under the Goods and Services Tax (GST)
 - detail the ways in which they will acknowledge the City of Hobart's support

- provide an acquittal within 90 days after the completion of their project.
- 5.3. The projects recommended for full funding and partial funding from this round of the City of Hobart Grants Program are detailed in Attachment A to this report.
- 5.3.1. All applicants recommended for partial funding have agreed to accept a part-funded offer if it was to be made.
- 5.4. All awarded grants will be noted in the City of Hobart's Annual Report in accordance with the Council's policy in respect to grants and benefits disclosure.

6. Strategic Planning and Policy Considerations

- 6.1. The applications within this round respond to Pillars 1, 2, 3, and 6 of the *Capital City Strategic Plan 2019-29*, specifically:
- 1.1 *Hobart keeps a strong sense of place and identity, even as the city changes.*
 - 2.1 *Hobart is a place that recognises and celebrates Tasmanian Aboriginal people, history and culture, working together towards shared goals.*
 - 2.2 *Hobart is a place where diversity is celebrated and everyone can belong, and where people have opportunities to learn about one another and participate in city life.*
 - 3.1 *Hobart is a creative and cultural capital where creativity is a way of life.*
 - 3.2 *Creativity serves as a platform for raising awareness and promoting understanding of diverse cultures and issues.*
 - 3.4 *Civic and heritage spaces support creativity, resulting in a vibrant public realm*
 - 6.5 *Hobart's bushland, parks and reserves are places for sport, recreation and play.*
- 6.2. The provision of Event Partnership grant aligns very strongly with both the *Creative Hobart Strategy* and the *Social Inclusion Strategy 2014-19*.
- 6.3. The City of Hobart grants program aligns with the following identity statements and pillars of *Hobart: A community vision for our island capital*:
- Identity Statement 5 - how we live.*
- Pillar 2 - Community inclusion, participation and belonging*
- 2.3 - *We are connected...we create opportunities for new connections to develop.*

2.5 - We are healthy, joyful and content...our natural and built spaces and facilities enable activity and support and enhance our health and wellbeing.

Pillar 3 - Creativity and culture

3.2 - We are a creative and cultural capital...we are home to some of Tasmania's best-loved cultural institutions. We support them and invite others to enjoy them.

3.4 - We support our artists...we are a city that supports its writers, visual artists, filmmakers, performers, producers and venues.

7. Financial Implications

7.1. Funding Source and Impact on Current Year Operating Result

7.1.1. There is \$205,000 allocated in the Event Partnership grants allocation of the Event activity in the 2020-21 Annual Plan. It is recommended to grant the \$192,885 of the allocation.

7.1.2. The total amount of funds recommended for Council approval through the 2020-21 annual round of the City of Hobart Grants Program is \$192,885.

7.1.3. The remaining funds of \$12,115 are unallocated and are recommended to be recorded as underspend for the program.

7.2. Impact on Future Years' Financial Result

7.2.1. There are no impacts on future year's financial results. All applicants who receive a funding offer will be notified that an invoice or Recipient Created Tax Invoice (RCTI) must be submitted for payment before the end of the Financial Year.

7.3. Asset Related Implications

7.3.1. Not applicable.

8. Legal, Risk and Legislative Considerations

8.1. All applicants were required to provide a COVID-19 safety plan to demonstrate how their event complies with current restrictions.

8.2. Applicants confirmed the events will comply with current gathering restrictions:

Gathering limits are now determined by the density of the area, up to a maximum of:

- 250 people for an undivided space in an indoor premises; and
- 500 people in an undivided space outdoors.

Maximum density limit is one person per 2 square metres.

- 8.3. Recommended applications will be required to comply with special conditions set in the grant agreement to ensure the event is compliant with public health advice, this includes being able to provide an updated COVID-19 safety plan if requested.

9. Environmental Considerations

- 9.1. The projects recommended through the City of Hobart Grants Program are required to, wherever possible, support the objectives of the City of Hobart Waste Management Strategy 2015-30. In particular, applicants must outline their commitment to sustainable events, certified compostable food packaging and reducing waste to landfill.

10. Social and Customer Considerations

- 10.1. The projects recommended have been selected taking into account the widest community benefit.
- 10.2. The projects and activities recommended through the City of Hobart Grants Program should not be exclusive to a particular segment, but have broad appeal and can be attended by the general public. If the event is ticketed, tickets must be available to purchase by the general public.
- 10.3. The projects recommended through the City of Hobart Grants Program must not discriminate by way of race, religion, gender or sexual orientation in employment, marketing, advertising practices or within the event itself.
- 10.4. The Unit will work with officers and the community to maximise promotion of the projects.
- 10.5. Outside of section 6.0 and 10.1 (above) there are no other Social and Customer considerations as part of this report.

11. Marketing and Media

- 11.1. Each successful applicant will be provided with the Grant and Partnership Acknowledgment Guidelines and as part of the condition of funding are required to ensure recognition of the City's support.

12. Community and Stakeholder Engagement

- 12.1. The Community Development Officer - Grants and Manager Community and Culture, and the external panel members have been consulted in the preparation of this report.

13. Delegation

- 13.1. This matter is delegated to the Council.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.



Louisa Gordon
**COMMUNITY ACTIVATION AND
GRANTS COORDINATOR**



Iris Goetzki
**MANAGER ACTIVATION PROGRAMS
AND TOURISM**



Tim Short
DEPUTY GENERAL MANAGER

Date: 17 September 2020
File Reference: F20/92939; 20/69-0003

Attachment A: Event Partnerships - Summary of Recommendation ↓ 

Event Partnerships

Summary of Recommendations

Total Request:	\$ 227,885
Budget Allocation	\$ 205,000
Total Recommended	\$ 192,885
Unspent Funds Available	\$ 12,115
Applications Approved	5
Applications Assessed	5

Smarty ID	Applicant	\$ Request	\$ Approved	Score	%
EP2005	Beaker Street	\$ 45,000	\$ 45,000	63	75%
EP2004	Tasmanian Museum and Art Gallery (TMAG)	\$ 42,885	\$ 42,885	62	74%
EP2007	Ten Days on the Island	\$ 50,000	\$ 50,000	61	73%
EP2003	Australian Institute of Architects	\$ 50,000	\$ 30,000	60	71%
EP2006	John X Presents	\$ 40,000	\$ 25,000	51	61%
		\$ 227,885	\$ 192,885		

Event Partnerships 2020/21 Assessment Panel Recommendations

Beaker Street

Project Title	Beaker Street Festival		
Application ID	EP2005		
Brief Project Description	Beaker Street Festival is an annual celebration of science and art, centred in and around Hobart's Tasmanian Museum and Art Gallery. Beaker Street introduces Australia's public to today's most exciting scientific minds and ideas, facilitates innovative science/art collaborations, and delivers an accessible and engaging festival that brings our community together.		
Event dates	6 to 8 August 2021		
Total Amount Requested	\$45,000.00		
Total Allocated	\$45,000.00		
Final Score	63 / 84	<i>Initial Score*</i>	60 / 84
Recommendation	Fully fund		
Conditional funding	Yes		
Funding conditions	The applicant is in the process of becoming a legal entity, and the funding will be awarded once the organisation's ABN has been provided. This must be provided by 31 March 2021.		
Alignment to the City of Hobart Strategic Plan	The application demonstrates strong alignment to the City of Hobart Strategic Plan.		
Level benefits to community	The application demonstrates a good level of community benefit		
Event activates enlivens and engages	The application demonstrates a good level of activating, enlivening or engaging local areas and facilities.		
Ability to drive visitation	The application demonstrates a good ability to drive visitation.		
Level measurable economic and media	The application demonstrates a good level of economic and promotional outcomes		
Quality of planning and personnel	The application demonstrates a significant level of professional planning and appropriately skilled personnel		
Funding request proportionate to outcome	Yes		
Assessment Panel Final Comment	<p>* During the discussion, one panel member increased their score by three points. The final assessment was 63 out of a potential 84 (75%)</p> <p>The Beaker Street Festival has become a significant event within Tasmania's Science Week, that is well run and consistently addressing STEAM themes in a exciting way. In supporting this application the panel recognised the strong alignment to the City's Strategic Plan is contributing to our sense of place, community inclusion and creativity. Beaker Street clearly articulated how the local science and arts community will be involved and had diverse partners contributing to the project with cash and in-kind support.</p>		

Tasmanian Museum and Art Gallery (TMAG)

Project Title	Lift Off!
Application ID	EP2004
Brief Project Description	Lift Off! is TMAG's rebranded festival for children and young people. Staged in and around TMAG's city site, the festival will see TMAG partner with a wide range of program partners to activate this cultural precinct for families and children with a dynamic low-cost cultural program.
Event dates	20 to 23 April 2021
Total Amount Requested	\$42,885.00
Total Allocated	\$42,885.00
Final Score	62 / 84
Recommendation	Fully fund
Conditional funding	Yes
Funding conditions	The applicant is asked to provide more details on how the accessible parking will be made available to the community during the event.
Alignment to the City of Hobart Strategic Plan	The application demonstrates strong alignment to the City of Hobart Strategic Plan.
Level benefits to community	The application demonstrates a significant level of community benefit
Event activates enlivens and engages	The application demonstrates a good level of activating, enlivening or engaging local areas and facilities.
Ability to drive visitation	The application demonstrates a good ability to drive visitation.
Level measurable economic and media	The application demonstrates a good level of economic and promotional outcomes
Quality of planning and personnel	The application demonstrates a significant level of professional planning and appropriately skilled personnel
Funding request proportionate to outcome	Yes
Assessment Panel Final Comment	<p>In supporting this application the panel acknowledged the importance of the festival for children and its role in making the City attractive to families. The investment TMAG has made in the festival is evident in the quality of the programming to be enjoyable and educational, as well as partnering with like-minded organisations and practitioners to deliver the activity. The festival has a strong track record, coupled with the experienced personnel, the panel is confident this festival will provide significant benefit to the community in 2021.</p> <p>It is noted, that TMAG received an Event Partnership Grant for the 2019 festival which has been delayed until October 2020 due to Covid-19.</p>

Ten Days on the Island

Project Title	Ten Days on the Island 2021		
Application ID	EP2007		
Brief Project Description	Ten Days' Festival 2021 will be presented across the island, with Hobart as the anchor for our Southern region program. This funding will elevate the Hobart program to be more visible and inclusive, supporting events that explore the creative future of the city and public activation of Festival arts experiences.		
Event dates	5 to 21 March 2021		
Total Amount Requested	\$50,000.00		
Total Allocated	\$50,000.00		
Final Score	61 / 84	Initial Score*	44 / 84
Recommendation	Fully fund		
Conditional funding	No		
Funding conditions	N/A		
Alignment to the City of Hobart Strategic Plan	The application demonstrates good alignment to the City of Hobart Strategic Plan.		
Level benefits to community	The application demonstrates a good level of community benefit		
Event activates enlivens and engages	The application demonstrates some level of activating, enlivening or engaging local areas and facilities.		
Ability to drive visitation	The application demonstrates a good ability to drive visitation.		
Level measurable economic and media	The application demonstrates a good level of economic and promotional outcomes		
Quality of planning and personnel	The application demonstrates a good level of professional planning and appropriately skilled personnel		
Funding request proportionate to outcome	Yes		
Assessment Panel Final Comment	<p>* The panel requested further information to clarify how the grant request will be support artists and creative practitioners and how the community will access the activities. As a result of this additional information, the panel increased their ratings by 17.</p> <p>As the only applicant identifying as an arts festival, Ten Days on the Island's grant request is going directly to the development and presentation of Tasmanian artistic content within the festival program. This support is critical for the sector at this time. Based on the application and the additional information, the panel acknowledged the significant emphasis on aboriginal content which the grant will be supporting as well as providing multiple opportunities for the community to engage with the festival events. Ten Days on the Island are encouraged to maintain close relationships with the Council officers to ensure the festival activities are delivered in partnership with the City.</p>		

Australian Institute of Architects

Project Title	Open House Hobart
Application ID	EP2003
Brief Project Description	Based on the premise of social equity, Open House Hobart (OHH) allows a behind-the-scenes look at Hobart's built environment, connecting the public with unique places within our city and state. OHH offers access to 80+ iconic and hidden spaces, as well as tours with architects, designers, historians and in-the-know locals.
Event dates	13 to 14 November 2021
Total Amount Requested	\$50,000.00
Total Allocated	\$30,000.00
Final Score	60 / 84
Recommendation	Part fund
Conditional funding	No
Funding conditions	N/A
Alignment to the City of Hobart Strategic Plan	The application demonstrates some alignment to the City of Hobart Strategic Plan.
Level benefits to community	The application demonstrates some level of community benefit
Event activates enlivens and engages	The application demonstrates a good level of activating, enlivening or engaging local areas and facilities.
Ability to drive visitation	The application demonstrates some ability to drive visitation.
Level measurable economic and media	The application demonstrates a good level of economic and promotional outcomes
Quality of planning and personnel	The application demonstrates a significant level of professional planning and appropriately skilled personnel
Funding request proportionate to outcome	No
Assessment Panel Final Comment	Open House Hobart has become a regular event that has strong community support with the City providing support since 2016. The panel noted that the event activates the City by exploring unique places within Hobart (and surrounds). The event provides significant opportunities for the community to build an appreciation for the City, its spaces and its social and built history. While supportive of the event, the panel recognised the program proposal did not demonstrate new experiences or innovations that enhance the outcomes for the City of Hobart and as a result, did not identify extra value for the extra sum requested for 2021. The panel recommends the application be part funded.

John X Presents

Project Title	Big Band Under the Stars		
Application ID	EP2006		
Brief Project Description	We are looking to produce a series of Covid-19 Safe, Professional, Big Band Concerts at the Royal Tasmanian Botanical Gardens. Performed by Matt Ives and his Big Band in conjunction with John X Presents and Croon.		
Event dates	10 to 14 February 2021		
Total Amount Requested	\$40,000.00		
Total Allocated	\$25,000.00		
Final Score	51 / 84	<i>Initial Score *</i>	44 / 84
Recommendation	Part fund		
Conditional funding	No		
Funding conditions	N/A		
Alignment to the City of Hobart Strategic Plan	The application demonstrates good alignment to the City of Hobart Strategic Plan.		
Level benefits to community	The application demonstrates some level of community benefit		
Event activates enlivens and engages	The application demonstrates some level of activating, enlivening or engaging local areas and facilities.		
Ability to drive visitation	The application demonstrates a good ability to drive visitation.		
Level measurable economic and media	The application demonstrates a good level of economic and promotional outcomes		
Quality of planning and personnel	The application demonstrates a good level of professional planning and appropriately skilled personnel		
Funding request proportionate to outcome	No		
Assessment Panel Final Comment	<p>* During the discussion, one panellist increased their scoring by a total of seven points. The final assessment was 51 out of a potential score of 84 (61%).</p> <p>The panel recognised that this event would be welcomed by the community and provided good alignment to the City's strategic plan. The application demonstrated a strong partnership with the Royal Tasmanian Botanical Gardens, the proposal is reliant on support from the City of Hobart. As a first time applicant, John X Presents demonstrated a considered plan for managing the event. The event is highly commercial and has a good opportunity to draw in additional event partners, as such the panel recommends the application be part funded.</p>		

**6.4 Applications Approved Under the Delegated Authority of the Deputy
General Manager for Quick Response Grants
File Ref: F20/99373; 20/74**

Memorandum of the Deputy General Manager of 16 September 2020
and attachment.

Delegation: Committee



City of **HOBART**

MEMORANDUM: COMMUNITY, CULTURE AND EVENTS COMMITTEE

**Applications Approved Under the Delegated Authority of
the Deputy General Manager for Quick Response Grants**

The Deputy General Manager submits for information the attached table of Quick Response Applications approved under delegated authority.


RECOMMENDATION

That the information be received and noted.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.

Tim Short
DEPUTY GENERAL MANAGER

Date: 16 September 2020
File Reference: F20/99373; 20/74

Attachment A: Quick Response Applications Approved Under Delegated
Authority ↴ 

**APPLICATIONS APPROVED UNDER THE DELEGATED
 AUTHORITY OF DEPUTY GENERAL MANAGER
 FOR QUICK RESPONSE GRANTS – FILE REF: 20/74**

Applicant	Project Description	Grant Stream	Value of Grant \$ excl	Date of Approval
Hobart Bangladesh Community Inc 27/9/2020	<i>Hobart Bangladesh Community Badminton Cup 2020</i> A social Badminton Tournament was organised that provided Hobart Bangladesh community members an opportunity to meet and greet. Participating members got to know other community members and also learned about facilities available within the Hobart region for recreational sports.	Community	\$500	26/8/2020
Derwent Symphony Orchestra 6/9/2020	<i>Beethoven 9 Project</i> The Derwent Symphony Orchestra members with an invited choir played through Beethoven's Symphony No. 9 "Ode to Joy" for the first time together. As the weekly rehearsal space was of insufficient size the Hobart Town Hall was chosen as a suitable venue and in fact, played for the picture of Beethoven, depicted on the wall of the Town Hall, on this, his 250th anniversary year. An invited audience of 45 sang as a choir in the last movement of the symphony. This was the culmination of the Derwent Symphony's Beethoven symphony cycle in which all nine of his Symphonies have been rehearsed.	Event Support	\$289 in-kind	26/8/2020
Hobart Chamber Orchestra 20/9/2020	<i>Hobart Chamber Orchestra in Concert</i> The HCO is presenting a concert featuring Gary Wain as conductor and Miranda Carson as violin soloist presenting the Simple Symphony by Benjamin Britten, Concerto in d minor for violin by Mendelssohn and Serenade for Strings by Max Bruch.	Event Support	\$578 in-kind	16/9/2020

7. COMMITTEE ACTION STATUS REPORT

7.1 Committee Actions - Status Report

A report indicating the status of current decisions is attached for the information of Elected Members.

RECOMMENDATION

That the information be received and noted.

Delegation: Committee

Attachment A: Status Report for the month of September

COMMUNITY, CULTURE AND EVENTS COMMITTEE – STATUS REPORT

OPEN PORTION OF THE MEETING

September 2020

Ref	Meeting	Report / Action	Action Officer	Comments
1	<p>INCLUSION ZONING</p> <p>AFFORDABLE HOUSING IN DEVELOPMENTS AND PRECINCTS</p> <p>Council, 8/10/2018, Item 11</p> <p>Council, 18/6/2018, Item 13</p>	<p>That:</p> <p>1. A report be prepared that provides options for the Council to seek State Government support for legislative changes that gives the Council a “Head of Power” under the Local Government and/or <i>Land Use Planning and Approvals Acts</i> specifically allow the Council to require the provision of affordable and/or long term rental apartments/housing in certain developments and or precincts.</p> <p>That the report also consider:</p> <p>(a) Further planning incentives such as bonuses to density, building envelopes, dwelling unit factors or permitted height allowances similar to those within the Commercial Zone of the <i>Hobart Interim Planning Scheme 2015</i> for affordable and/or long term rental accommodation;</p> <p>(b) Guidelines for binding agreements between the Council, developers and/or social housing providers to manage any affordable housing provided in accordance with any new head of power outlined above; and</p> <p>(c) Options to require any dwellings approved under bonus provisions to remain on the rental market for a minimum of 5 to 10 years depending on the development or planning bonuses.</p>	<p>Director Community Life</p>	<p>Complete</p> <p>A report in relation to Item 1 was considered by the Council at its meeting on 20 May 2019.</p>

Ref	Meeting	Report / Action	Action Officer	Comments
		2. The matter be included as part of the Council's review of its <i>Housing and Homelessness Strategy</i> .		The issue of affordable housing and homelessness continues to be a strong focus requiring staffing resources to be fully utilised in this area.
2	<p>NORTH HOBART MULTICULTURAL FESTIVAL PROPOSAL – COUNCIL ASSISTANCE</p> <p>Council, 10/3/2020 Item 13</p>	<p>Notice of Motion</p> <p>"That the Council consider providing guidance, assistance and support in facilitating the resurgence of the North Hobart Multicultural street festival in North Hobart, in consultation with the North Hobart Traders Association, the North Hobart Residents and Community Associations and other relevant community associations, in line with the festivals of the late 1980's & 90's.</p> <p>(i) The report to address the potential estimated costs to the Council to provide the requested guidance and support to facilitate the event.</p>	Director Community Life	Officers will consider this matter post COVID-19.

8. RESPONSES TO QUESTIONS WITHOUT NOTICE

Regulation 29(3) *Local Government (Meeting Procedures) Regulations 2015*.
File Ref: 13-1-10

The General Manager reports:-

"In accordance with the procedures approved in respect to Questions Without Notice, the following responses to questions taken on notice are provided to the Committee for information.

The Committee is reminded that in accordance with Regulation 29(3) of the *Local Government (Meeting Procedures) Regulations 2015*, the Chairman is not to allow discussion or debate on either the question or the response."

8.1 Neighbourhood House
File Ref: F20/100320

Memorandum of the Manager Community and Culture and the Deputy General Manager of 17 September 2020 and attachment.

Delegation: Committee

That the information be received and noted.



City of **HOBART**

Memorandum: Lord Mayor
Deputy Lord Mayor
Elected Members

Response to Question Without Notice

NEIGHBOURHOOD HOUSE

Meeting: Community, Culture and Events
Committee

Meeting date: 27 August 2020

Raised by: Lord Mayor Reynolds

Question:

Can the Director advise why there is no State Government funded neighbourhood house in the City of Hobart local government area. Is there any particular requirements for a local government area to qualify for a neighbourhood house in their boundary. If yes what is it?

Response:

Funding requests for new Neighbourhood Houses are considered against the placement of other local and place-based services, Government priorities and the needs of the community. As an overriding principle, funding of any new Neighbourhood Houses would be targeted to priority regions of the highest need which meet the other criteria.

The Tasmanian Government considers new requests on a case-by-case basis. For instance, in 2018, Phoenix House on King Island was recognised as a remote Neighbourhood House and now receives ongoing funding. There have been no new Houses funded since that time. The establishment of a new Neighbourhood House must be driven directly from the community and managed by the community.

Communities seeking to establish new Houses must align with the Framework and the funding and eligibility criteria prior to seeking support for a new proposal. The Framework is shown at **Attachment A**.

Assessment will be linked to budgetary capacity within Communities Tasmania and also require demonstration of the factors below:

- As an overriding principle Communities Tasmania will target funding of new Houses to priority geographic areas of highest need as defined by agreed needs-based demographic funding criteria. Communities Tasmania and Neighbourhood Houses Tasmania are in the process of further developing a funding and eligibility framework.
- Prior to being eligible, proposals must provide an annual strategic plan and report on a community consultation process in accordance with the Framework.
- New House proposals must have a viable Board of Governance representative of a diversity of interests in the community. The Board must have not less than 10 active members with a quorum set at not less than six, or numbers as defined by its constitution.
- To ensure diversity of representation and avoid conflicts of interest, not more than one representative of any group or organisation, or not more than two immediate family members, can be Board members or staff at the same time without seeking specific exemption from Communities Tasmania in writing. As far as practicable, new Houses must be located geographically to best serve the spread of population in the target area.

As signatory to this report, I certify that, pursuant to Section 55(1) of the Local Government Act 1993, I hold no interest, as referred to in Section 49 of the Local Government Act 1993, in matters contained in this report.



Kimbra Parker
**MANAGER COMMUNITY AND
CULTURE**



Tim Short
DEPUTY GENERAL MANAGER

Date: 17 September 2020
File Reference: F20/100320

Attachment A: Neighbourhood House Strategic Framework 2018-23 ↓ 





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Introduction



This Strategic Framework builds on the success of previous versions, continuing to elevate the work and approach of the network of Neighbourhood Houses across Tasmania.

This document was produced during 2018 in a collaboration between the Department of Communities Tasmania (Communities Tasmania), previously Department of Health and Human Services (DHHS), and the sector peak body, Neighbourhood Houses Tasmania Inc. (NHT), in consultation with Houses around the state.

This Framework is in two parts:

Part 1 is an overview of the Neighbourhood House Program Strategy. Part 2 is an Operations and Practice Guide and contains detailed information on implementing the Framework at an individual House level, and history of the program and the updated funding and eligibility matrix.

Today our House network is established, recognised and respected for its community development achievements under prior versions of the Strategic Framework (the Framework).

The Framework updates the program goals based on feedback and program growth, and includes new information about the Department's Outcome Reporting approach.

This document gives an overview of the sector. It provides links to practice and operational resources to support and advance the work of individual Neighbourhood Houses.

Thank you to the Boards, members, staff and volunteers of Houses throughout Tasmania who made valuable contributions to this process and final product.

Thank you to the Communities Tasmania staff, especially those in the Community Services Program, and the ongoing commitment from our friends in Neighbourhood Houses across the state and NHT for their dedication and work on this new Framework and for inspiring and improving community outcomes for Tasmania.

Foreword from the Minister



Tasmania's Neighbourhood House network is at the heart of our local communities. Houses link effort with spirit, harness momentum and grow goodwill. Their teams leverage opportunity, see possibilities, work with purpose, connect and upskill people to strengthen local communities.

I thank all the staff and volunteers who run our Houses and provide these vital connections.

When I visit our Houses I see the development opportunities first hand. Over time I've watched participants become volunteers and true local leaders. Put simply, Houses reach through the barriers and give hope to people – and people give back.

A House broadcasts and also captures effort. People reinvest themselves into their community through their local House. Through collaboration and collective impact communities become more vibrant. Personal and community health and wellbeing become priorities. A sense of citizenry and pride grows. Things change for the better; and local people set and lead the direction.

The Hodgman Liberal Government is committed to supporting these important community services to continue their vital work in the community. This is why we have boosted funding to Neighbourhood Houses by \$8.8 million over four years – an increase of \$45,000 per year, per house. This is in addition to new funding for capital works and security measures.

This increase will help our Neighbourhood Houses to engage additional staff to assist in their vital work. Recurrent funding was also granted to Phoenix Community House on King Island for the first time, as a Remote Community Neighbourhood House, giving certainty to that community and growing the network.

I am pleased to introduce this updated program framework to guide the network's next five years. During the period of the 2013–2018 Framework, our Houses made a leap into outcomes measurement. This has advanced the

sophistication of the network as it began to operate and measure its work using a Results Based Accountability framework.

The outcomes reporting back to government allows mapping of the achievements of the network as a whole and will contribute to our understanding of how place-based approaches make a difference in our communities.

This shift into place-based outcomes investment marks a step up in our approach to funding the Neighbourhood House network. We value the importance of Houses to our Tasmanian communities. While funding in the earliest days was to simply keep doors open and allow people a place to meet, Houses have grown to provide so much more. They have a lasting impact on the lives of the people who engage with them and support and coordinate positive changes in their communities.

The Tasmanian Government is committed to creating strong, active and inclusive communities. We want our children, families and communities to thrive and be strong and resilient. Communities Tasmania will deliver more holistic and joined up support and development opportunities. The name of this new agency is significant and reflects our ongoing commitment to work in close partnership with the community, for the community.

I commend our Houses for their work to date, and am confident in a brighter future for Tasmanian communities with their ongoing involvement.

The Hon. Roger Jaensch MP
 Minister for Human Services
 Minister for Housing
 Minister for Planning

Foreword from the NHT President



Community development has long been seen as a way to produce happy, healthy and engaged communities, but how do we describe it? This updated Strategic Framework doesn't change our goal posts, but highlights the goals that grassroots community development is able to achieve.

The Strategic Framework succinctly covers our four program goals about connecting, supporting, creating opportunity and encouraging local leadership. At its core, it's about experiencing community, tapping into the ideas and resources of local people and facilitating people's hopes and dreams.

Starting in the 1970s Neighbourhood Houses provided opportunities for local communities to come together in a welcoming meeting space to work on local needs. Nearly 50 years later we are still providing similar opportunities, an incredible range of new opportunities, and finding the need for our community development work greater than ever. Some things about human nature do not change; the need for connection within our local neighbourhood; meaningful opportunities; and the joy in making our world a bit better will always be part of the success of community development.

As part of the review for this edition of the Strategic Framework, the House network and government have identified how effective the Houses and NHT have been in supporting each other in their community development practice and local governance. By using a new method of reporting, Results Based Accountability, greater impact has been shown through funding place-based community development.

One of the difficulties in the past for Houses has been that everyone involved knew Houses had a great impact in their community – often by having witnessed it firsthand. However, demonstrating that impact very clearly on paper was not easy.

Evaluation is important to funding bodies, our communities and our own management, as it demonstrates we are measured, reflective and thoughtful about our work and its aims.

On behalf of the network I'd like to thank the staff at the Department of Communities, and in particular, Baden Phillips, for the effort they put in to collaborate so thoroughly in reviewing the previous Framework.

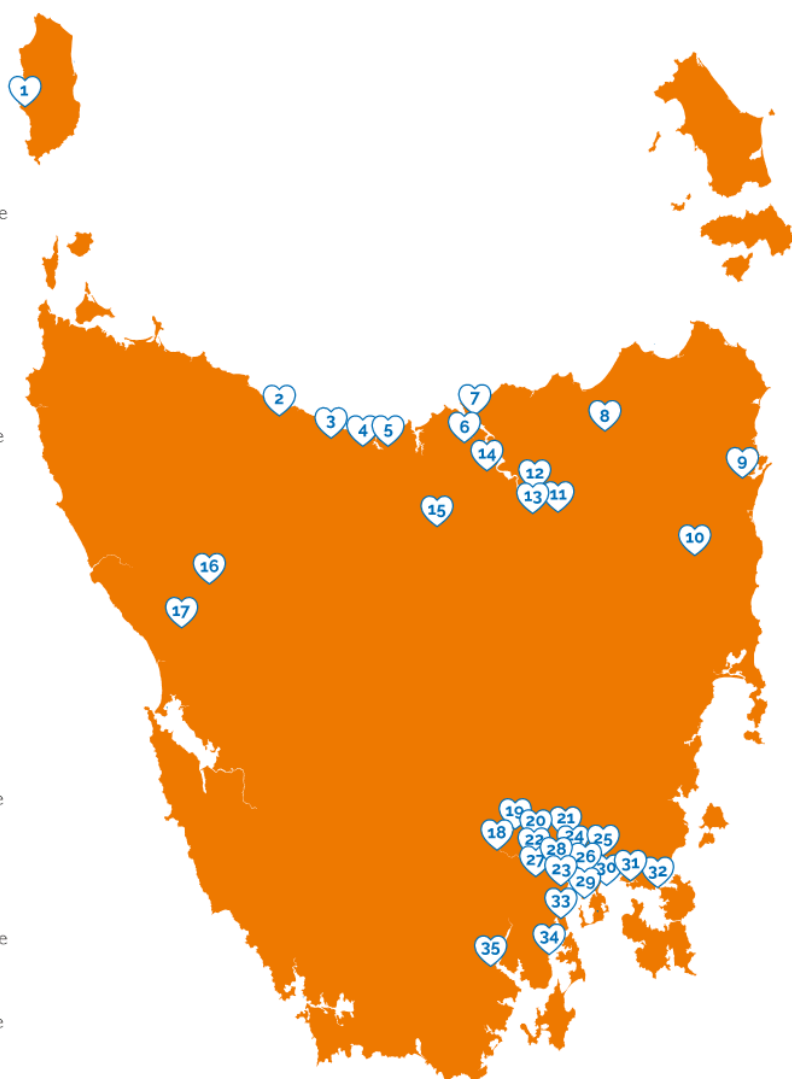
Neighbourhood Houses Tasmania is very pleased to endorse this 2018–2023 version of the Strategic Framework. We thank the state government and Department of Communities for their continued support of Houses and their commitment to a clear framework that ties our funding, reporting and compliance to our core business of community development. The network of Houses, through the Framework, has continued to lead in community development practice which has brought great benefits to our communities and Tasmania as a whole.

Kate Beer
 NHT President

Neighbourhood House Network Map

An integrated network of 35 Neighbourhood Houses supports Tasmania. The Tasmanian Government via the Department of Communities funds 34 Houses. The Australian Government Department of Defence funds the House at Dowsing Point. Neighbourhood Houses Tasmania is the sector peak body which leads and represents the interests of Houses.

1. Phoenix Community House
2. Burnie Community House
3. Ulverstone
Neighbourhood House
4. Devonport Community House
5. East Devonport Community House
6. Beaconsfield House
7. George Town Neighbourhood House
8. Dorset Community House
9. St Helens Neighbourhood House
10. Fingal Valley Neighbourhood House
11. Northern Suburbs Community
Centre (Newnham)
12. Northern Suburbs Community
Centre (Mowbray)
13. Starting Point Neighbourhood House
14. Tresca Community Centre (Exeter)
15. Deloraine House
16. Rosebery Community House
17. Zeehan Neighbourhood Centre
18. Derwent Valley Community House
19. Bridgewater Community Centre
20. Gagebrook Community Centre
21. Risdon Vale Neighbourhood House
22. Bucaan Community House
23. West Moonah Community House
24. Warrane Mornington
Neighbourhood Centre
25. Midway Point Neighbourhood House
26. Dowsing Point Community Centre
27. Karadi Aboriginal Corporation
28. Goodwood Community Centre
29. Rokeby Neighbourhood Centre
30. Clarendon Vale Neighbourhood Centre
31. Okines Community House
32. Dunally/Tasman House
33. Maranoa Heights Community Centre
34. West Winds Community Centre
35. Geeveston Community Centre



Strategic Framework Summary

A House will reach out to the community and reflect these statements and values internally in its work.

Who we are

We are a network of organisations supported by the Tasmanian Government to support and coordinate local community development.

How we do it

We link and connect with community information and referrals, develop and maintain partnerships, run community events, promote pride. (Goal 1)

What we do

- We respond to community needs
- We build community capacity
- We represent community views
- We enable delivery of community programs and services

We have opportunities for socialising, learning and skills development for people and groups. (Goal 2)

We provide access to programs to increase everyday literacy, financial, life, communication and employment skills. (Goal 3)

Our Goals

Goal 1
Connect Community
Goal 2
Support People
Goal 3
Create Opportunity
Goal 4
Local Leadership

We have a Board of Governance elected from community representatives who manage the organisation using good governance practices. (Goal 4)

Principles of a Neighbourhood House

The purpose of Neighbourhood Houses in Tasmania is to be local community-led organisations that build community capacity using a community development framework.

Neighbourhood Houses are welcoming safe places, which are inclusive and respectful and aim to connect people and community. Houses can vary in focus and activities but must always reflect the elements below.

What a Neighbourhood House is:

- a locally based community asset
- run by volunteers – residents and people who work in the community focused on strengthening the community
- recognised and participating as a vital community resource
- not-for-profit
- a legally incorporated association
- a member of Neighbourhood Houses Tasmania Inc.
- led by this Strategic Framework and Communities Tasmania Funding Agreement requirements
- non-partisan – not aligned to any political party
- secular - not aligned to any religion

What a Neighbourhood House does:

- delivers programs using a community development model
- consults to plan its priorities and actions
- works to meet the diverse needs of communities and their people
- promotes belonging and community spirit
- works to reduce social isolation
- has 'open door' access, is welcoming, inclusive and non-discriminatory
- fosters personal and group supports, community connections and learning opportunities
- provides a local structure for responding to community needs, representing community views, delivering community programs and building community capacity.

Values and practices: I know it's a House because we...

- have an 'open door' policy that welcomes people equally and with respect
- make spaces to enrich personal, family and community development
- facilitate social, cultural, learning and creative programs
- create supportive environments to allow self and group development
- have a social justice and human rights approach
- facilitate programs to address people's identified needs

- have strong links with organisations and service providers to meet community needs
- are engaged with the local service system
- have cooperative working relationships with other Neighbourhood Houses
- maintain high ethical standards at an organisational and personal level.

Values that guide our work with communities and their people

We:

- cooperate and share information and resources with each other
- involve people affected by our work in planning and delivery
- respect the rights, culture and dignity of people involved in or affected by our work
- actively seek to collaborate, network and work with other agencies and organisations
- have accountable and responsive programs
- are not influenced by external or internal bias or self-interests
- consult with our community to make our plans
- report back to our community on our progress and achievements
- look for measurable outcomes
- look for opportunity, not deficits
- look for root causes and work with the community towards solutions.

About the Strategic Framework

The Tasmanian Government funding of the Neighbourhood Houses Program is an investment in place-based community development. It enables each House and its members to coordinate and support local community development.

Houses spark and fuel community strengthening activities. They maintain a focus on community development by:

- responding to community needs
- representing community views
- delivering programs using community practices
- facilitating delivery of services locally
- building community capacity.

This means that the way Houses do their work is as important as the projects chosen.

House programs and activities always strive to ensure community members feel welcomed, included, represented and have a say in what happens.

Why we use a Strategic Framework

A Strategic Framework is a guide for activity and operations. It is a way to ground your activity. We have one for the Neighbourhood House Program to unify effort and practice. Having a Framework means fairness and consistency across the Program. It also allows for improvement through the sharing of good practices and ideas.

The role played by Houses is important to each local community as well as the whole state. This underpins government investment in Houses. Under the Outcomes Framework progress and achievements by

each Neighbourhood House will demonstrate contributions toward building a better Tasmania.

In the table below are some of the needs and benefits of this Framework.

Benefits of the Strategic Framework

Need	Benefits
To support Houses to support and coordinate local community development.	<ul style="list-style-type: none"> • Houses have an agreed shared guide that outlines shared values, planning processes and a community development model.
Focus the House program on broad outcomes to improve the wellbeing, independence and self-efficacy of people, families and communities.	<ul style="list-style-type: none"> • Communities have improved wellbeing outcomes, and a positive influence on local health and social conditions. • People have a say in what matters to them, and what happens about it at an individual and community level.
Enhance the contribution of Houses towards community capacity building, resilience and sustainability.	<ul style="list-style-type: none"> • House programs and services are targeted at community identified needs and designed to build community capacity using existing strengths and assets. • House outcomes contribute to population level improvements.
Describe the House program including the: <ul style="list-style-type: none"> • Four program goals • Government's core funding investment • commitment to community development, not service delivery • governance and management structures • the Peak body's role in supporting Houses • outcomes reporting approach being used by the network and government. 	<ul style="list-style-type: none"> • Houses can deliver targeted programs and services • Houses operate by clear and agreed principles • The integrity of the place-based community development model is maintained • House Boards maintain their responsibilities • Houses know how to report on their work to the funding body.

About the Strategic Framework (continued)

Alignment with other strategies

The House program aligns with other government strategy and policy directions such as:

- A Healthy Tasmania, and the associated Thrive Tasmania model
- The Tasmanian Government Framework for Community Engagement.

A Healthy Tasmania recognises that by far the main contributors to health and wellbeing are social, environmental and behavioural conditions. The House program aligns with A Healthy Tasmania by:

- increasing the health and wellbeing intelligence provided to government via its outcome reporting
- adopting a life-course and Social Determinants of Health (SDOH) approach to addressing inequalities
- building resilience in people and communities
- being place-based and designed to empower communities and individuals through collaborative approaches which address inequality.

The House program centres around the three elements of A Healthy Tasmania: place-based action, statewide action, and evidence-based action. Some of the House network's most successful activity during recent years has been consistent with the Thrive Tasmania model.

The Tasmanian Government Framework for Community Engagement aims to support better community engagement practices, coordination and information sharing and improves community participation to achieve better outcomes for communities and government.

Strategy – Interconnecting concepts

Four Program Goals

Guide direction and areas of focus

Community Development Practices

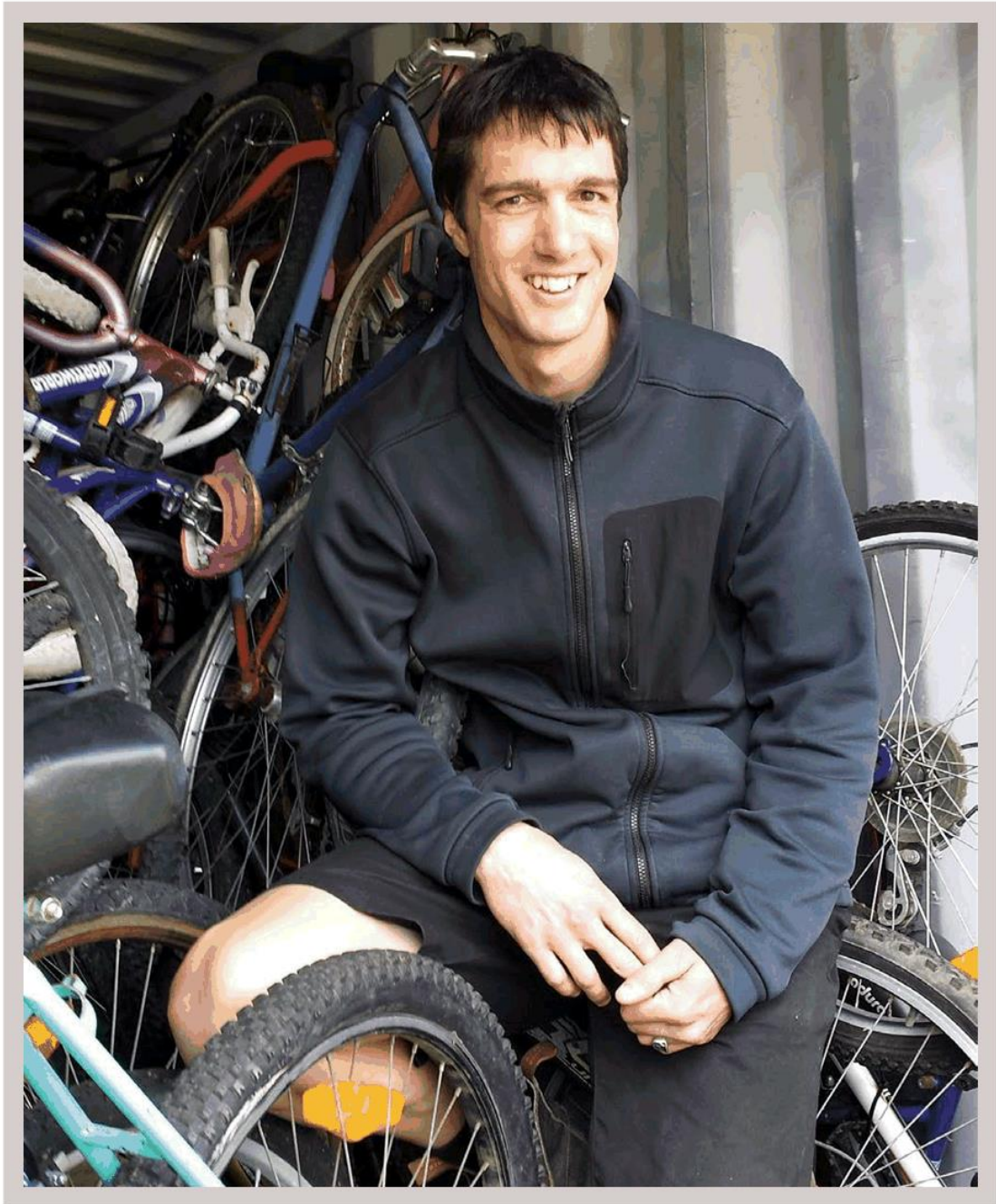
Engage people for lasting change

Outcomes Focus

Used in design and evaluation. Measure change against goals

Collaboration

Strategic partnerships to see the work gets done. That it is done matters, not by whom



The Four Program Goals



The House program goals were set during earlier Framework development processes. They have been refined and updated as the program evolved. As part of the funded network each House works towards the four program goals.

There is flexibility in how Houses work towards the four program goals. Local conditions and resources will influence these decisions.

The four program goals are:

1. **Connect Community**
2. **Support people**
3. **Create Opportunity**
4. **Local Leadership.**

Central to the program goals is the idea of community development. Community development refers to both processes and outcomes – the doing and the result. It is a way of working that has been fundamental to the success of the Neighbourhood House network and is the basis for government investment.

Community development and the program goals

This way of working is as important as the goals it seeks to meet. Neighbourhood Houses facilitate local solutions to community-identified issues. Directed through consultation, Houses take a leadership role. They work with community development principles and practices to make lasting change.

The community development approach is asset based. It works by tapping into the resources, strengths and ideas of local people and communities. It harnesses that energy, expertise and passion into unified effort.

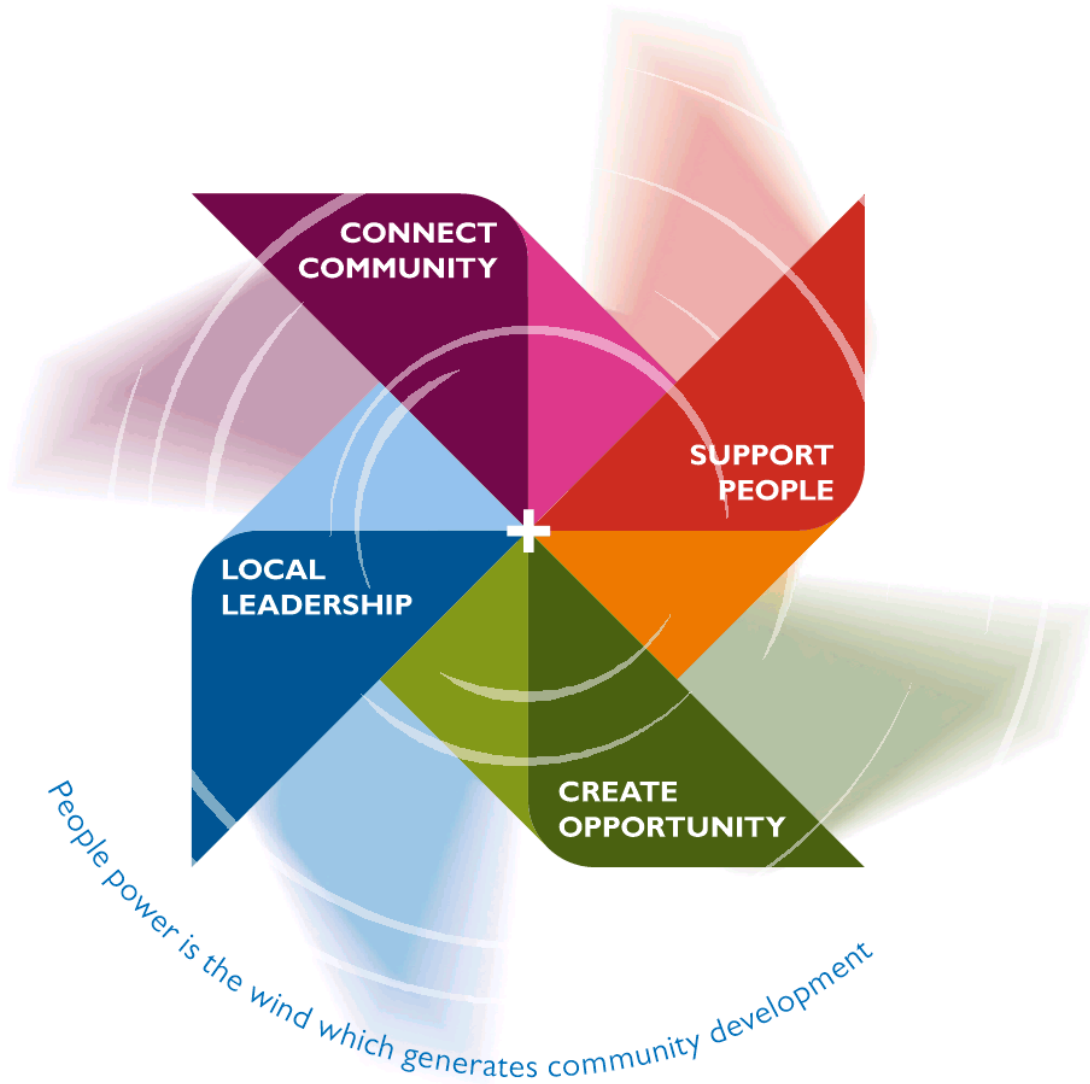
Being involved in a community development process brings new perspectives, skills, empowerment and ownership of the results to participants and their communities.

Resources for community development are available online at the NHT website, including the NHT Community Development Toolkit.

www.nht.org.au/resources/community-development/

The Four Program Goals (continued)

Community Development Pinwheel



The Four Program Goals (continued)



Goal 1: Connect Community

Neighbourhood Houses build, connect and support community networks of inclusiveness, involvement, trust and cooperation to improve community spirit, cohesion and wellbeing.

Neighbourhood Houses engage the broader community to develop ways of working together around a shared goal. This approach aims to increase community ability and capacity to respond to issues or opportunities.

While Houses are a key element in harnessing strengths and coordinating community development, lasting change cannot occur in isolation. Effective community building will have the support and collaboration of many players. This may include working with other Houses, community groups and residents, local service providers, organisations, institutions and businesses.

The Tasmanian Government Population Outcomes this contributes towards are:

- Communities are inclusive, safe and resilient (Population Outcome 3)
- Tasmanians have good health and wellbeing (Population Outcome 4).

The Four Program Goals (continued)



Goal 2: Support People

Neighbourhood Houses support the development of the personal skills, knowledge, abilities and resilience of people to improve the health and wellbeing of themselves and their communities.

This goal recognises that communities include people with different strengths who, at times, may face different challenges. It recognises that people go through life changes and support from peers and community can be beneficial. Supporting people may include attracting funded services, such as individual or relationship counselling. However, support is not always during a crisis.

Preventative support can include growing resilience in people and groups by bringing people together to reduce isolation and gain new skills. It can include projects that strengthen relationships, grow interpersonal skills and improve confidence. Workshops on effective communication,

emotional literacy and peer groups that encourage sharing of experience all work towards strengthening a community by supporting people under this goal.

The Tasmanian Government Population Outcomes this contributes towards are:

- Families are strong and supportive (Population Outcome 2)
- Tasmanians have good health and wellbeing (Population Outcome 4).

The Four Program Goals (continued)



Goal 3: Create Opportunity

Neighbourhood Houses support skills development, life-long learning, training and employment readiness opportunities to improve people's social engagement and economic opportunities.

This goal is about life-long learning opportunities to develop and renew life and/or employment skills. Activities under this goal often work to create pathways for people into further training and/or employment. Some Houses work to improve literacy and numeracy levels. Others may focus on informal training opportunities. These may include skills and personal development through group activities, projects, social enterprise and peer support networks.

The idea is to increase pathways and opportunities for people. It often means taking that first step on a new path, or a new journey.

For example, by engaging with a House program a person's confidence in group settings can grow, new skills are developed, and they strengthen skills they already have. From here they may feel positive about going on to formal training after years of feeling that this was not an option.

The Tasmanian Government Population Outcomes this contributes towards are:

- Individuals reach their potential (Population Outcome 1)
- Tasmanians have good health and wellbeing (Population Outcome 4).

The Four Program Goals (continued)



Goal 4: Local Leadership

Neighbourhood Houses must be community operated organisations, led by a Board of Governance consisting of volunteers living or working in the local community.

Maintaining local governance is central to the Neighbourhood Houses Program philosophy and is a requirement of the core funding. The model requires Houses to be community-led organisations that are responsive and accountable to a local community. A mix of locally connected people, consulting with the community and making governance decisions to set strategic directions gives a strong basis to the community development approach.

In addition to governance roles the Houses program aims to develop local leadership through other roles in Houses, including for:

- program participants
- volunteers
- House managers
- other House staff.

Board of Governance

This governance model ensures that there is consultation with the community and that is reflected in a House's strategic planning. The Board sets the behind the scenes governance structure of a House. It does not make day-to-day management or operational decisions. It is legally accountable to its membership base and government funding to:

- maintain effective governance processes
- ensure staff are well supported
- endorse the strategic and policy framework of the organisation
- ensure the financial viability of the legal entity
- ensure compliance with all legislative, statutory and contractual requirements.

The Four Program Goals (continued)

Goal 4: Local Leadership (continued)

The governance model aims for members of the community to engage and become skilled and supported Board members.

The Board works cooperatively and collaboratively with staff, volunteers, House participants and the wider community. The principles used to work with the community are the same as those at play inside the organisation.

The House Program has protections against organisational or personal self-interest and bias in Board memberships. This includes:

- ethically managing actual or perceived conflicts of interests within Board membership including maintaining a Register of Interests
- ensuring diversity of community representation and avoiding conflicts of interest by limiting Board membership to:
 - not more than one representative of any group or organisation at the same time without seeking specific exemption from the Department in writing.
 - not more than two immediate family members as Board and/or staff at the same time without seeking specific exemption from the Department in writing.

NHT provides technical and operational support to Boards.

Participants and volunteers: design and deliver programs

A House will use the expertise of local people to design and deliver programs.

These people are the experts in their own lives and experience. A developmental program will harness this experience to improve skills, confidence, competence and knowledge of those taking part.

Past barriers are often overcome through the House's inclusive approach. This includes listening, trusting, responding, and making safe spaces for change. Personal and community benefits grow from new opportunities, skills and a greater sense of connection, purpose, contribution and belonging.

Participants and volunteers: peer leaders

These people are the backbone of House programs. They provide the people power to drive programs. Attending gives opportunities to uncover and develop their own skills and resourcefulness. People often realise they have leadership qualities when given the space to feel comfortable and explore them in safe environments. Participants and volunteers become peer leaders and a resource that binds programs and groups.

House manager

Day-to-day management functions are undertaken by the House manager, who is employed by the Board.

The manager role is generally responsible for:

- managing the operations, internal processes, and day-to-day affairs and activities
- advising and informing the Board of activity, often via regular reporting.

House staff

Houses may have other paid staff positions. These roles and positions will vary across the network, often tied to administrative or support roles, specific projects or grant funding.

- Positions to support the House manager or specific programs.
- Paid staff.
- Often drawn from past participants and volunteers.
- A policy to employ locally is often used.

Supporting staff and volunteers

As part of the Funding Agreement with the Department, Houses must allocate a portion of the annual budget for staff development and staff and volunteer support. NHT has preferred provider arrangements for a range of organisational supports.

NHT governance resources

The Governance Handbook, detailed information and processes on governing a House, including sample position descriptions and template policies and procedures are available on the NHT website.

www.nht.org.au/resources

The Tasmanian Government Population Outcomes this contributes to are:

- Individuals reach their potential (Population Outcome 1)
- Communities are inclusive, safe and resilient (Population Outcome 3).

The Four Program Goals (continued)

Goal Area	Gut Feeling/Values	Outcomes/Aims	Examples
Connect Community	See <i>Notice the potential we have in this place</i>	<ul style="list-style-type: none"> Awareness Belonging Participation Citizenry Spirit Harmony Self-representation Self-expression Good news 	<ul style="list-style-type: none"> Programs to link people News to unite Places people can go Events Work to unify effort Social enterprise Social mapping Partnerships Strategic planning Synergies Computers and communication Outside the box ideas
Support People	Hear <i>Listen and respond to what matters to us</i>	<ul style="list-style-type: none"> People Family Groups – across the spectrum of age, ability, background and culture. Skills development Socialisation Belonging Healthier choices 	<ul style="list-style-type: none"> New populations Emerging need Food availability Food production Engagement opportunities Skills development Counselling services Information for living Peer support
Create Opportunity	Link <i>Notice the potential we have in this place</i>	<ul style="list-style-type: none"> Socialisation Connection Skills Qualifications Recreation 	<ul style="list-style-type: none"> Individual and group Formal and informal Volunteering Hobby Education Training Work preparation Job seeking and skills
Local Leadership	Lead <i>Walk with us – stepping up to new futures/opportunities</i>	<ul style="list-style-type: none"> Own direction Management skills Work with community Design programs Run activities Measure outcomes Set strategic futures 	<ul style="list-style-type: none"> Induction and review Governance training Peer support Supervision and development Program evaluation and reporting Organisational memberships Sector collaboration

The Four Program Goals (continued)

Outcomes focus

The DHHS Commissioning for Outcomes Model was established in 2014 to drive funding decisions that achieve the greatest impact on the health and wellbeing of Tasmanians. It aims to measure improvement in Population Outcomes.

Population Outcomes are high level health and wellbeing goals for the whole state.

While the four program goals of this Strategic Framework are within the direct influence of House programs, Population Outcomes are not.

The Population Outcomes are:

1. Individuals reach their potential
2. Families are strong and supportive
3. Communities are inclusive, safe and resilient
4. Tasmanians have good health and wellbeing.

These Population Outcomes are not the responsibility of individual organisations to achieve. Neighbourhood Houses are funded through this Framework to contribute towards improvements in Population Outcomes.

Houses do this by reporting on Program Outcomes. The Commissioning for Outcomes Statement for Neighbourhood Houses established the following Program Outcomes:

1. Neighbourhood Houses facilitates the achievement of agreed community goals.
2. Neighbourhood Houses priorities and goals reflect what is important to the community.

3. Community members, volunteers, local organisations and support providers are actively involved in the Neighbourhood Houses activities.

The annual collation of House Outcomes Reporting will map how Houses collectively contribute towards Population Outcomes.

This reporting provides a clear evidence base about the difference made by Houses, and helps Houses to identify opportunities to improve community outcomes into the future.

Collaboration

While primarily undertaking community development in local areas, the House network works together as a whole to improve the wellbeing of Tasmanian communities and the people and groups living there. The network has a collective impact. Partnership and alliances made locally also extend the reach of the place-based community development.

As collective impact experts Houses reach out and engage with other community assets to achieve community identified goals. These may include businesses, community, sporting and social groups as well as government.

Working in partnership broadens the capacity and reach of social programs and can advance shared goals. Successful partnerships and projects will continue to build towards the Program Goals and Population Outcomes.

Journeys and pathways

A House does not only focus within its four walls. Community development is about creating connections with other community groups, organisations and services to meet community needs.

The work done by Houses has a positive impact on people using the House as well as the broader community.

People volunteering or participating in a House's programs may find personal and social benefits to their volunteering. This could range from increased self-confidence, new connections, new skills, and opportunities, to a sense of purpose and belonging.

Many Houses also work to make the whole community a better place for everyone by:

- reducing place-based stigma; using community events and media to combat negative perceptions
- lobbying for change on issues identified by a community
- increasing community cohesion by building bridges – within and between communities
- promoting local areas as friendly and supportive places to live
- improving local health and wellbeing
- attracting services to an area.

The Four Program Goals (continued)

Why use a community development model?

Community development involves ways of working that empower individuals and groups of people to make changes in their community on issues that affect them.

At its most simple – and powerful – community development is the art of bringing people together, united by a community concern or opportunity, and choosing to work together to deliver change.

The process of working together connects people, groups and organisations with a greater sense of purpose and meaning. It also has greater potential for collective impact.

There are as many definitions for community development as there are differences in communities. The concept joins the ideas of 'community' and 'development' – with the joining signifying that the community itself takes the lead in its own development. Other forms of 'development', which involve external experts setting the rules for locals and not including local perspectives or strengths, are not part of this approach.

Houses bring people together to work on what is important for them and their community. Part of this bringing together is to facilitate personal and community development. This could be through developing social skills, making new connections, or working towards new opportunities for work or study.

People engaging with Houses have experienced personal growth just by joining in. Part of joining in can include designing and delivering programs. Examples include:

- improved parenting skills
- better communication skills
- work-readiness competencies – confidence, organisational and administrative experience
- improved self-esteem
- discovery of existing skills such as leadership or in assisting others.

Houses make a difference by being approachable, by listening to what did not work in the past, being imaginative about better futures, and remaining innovative and responsive to need.

Place-based action

Community development is sometimes known as place-based action. Place-based action is about community approaches that tap into and harness local capacity. It is where the private, government and community sectors can work together to promote good health and wellbeing. This approach is about addressing the daily conditions of living that influence health, sustainability, economic engagement and equity.

Place-based action means:

- empowering individuals and groups in communities
- developing skills, knowledge and confidence
- increasing social connections and relationships

- making services more responsive to local need
- mobilising resources for communities in need
- community support of the action – because they designed it.

Service delivery tensions

Community development is not about service delivery; it is not a worker running a project for the community. It is drawing people together to unite and run with a possibility.

One of the greatest challenges facing Houses is the risk of moving into 'service delivery' rather than community development. To build community capacity a House may, at times, use grants to broker a service, or collaborate with an organisation to deliver a needed service locally. However, a House's core function is community development.

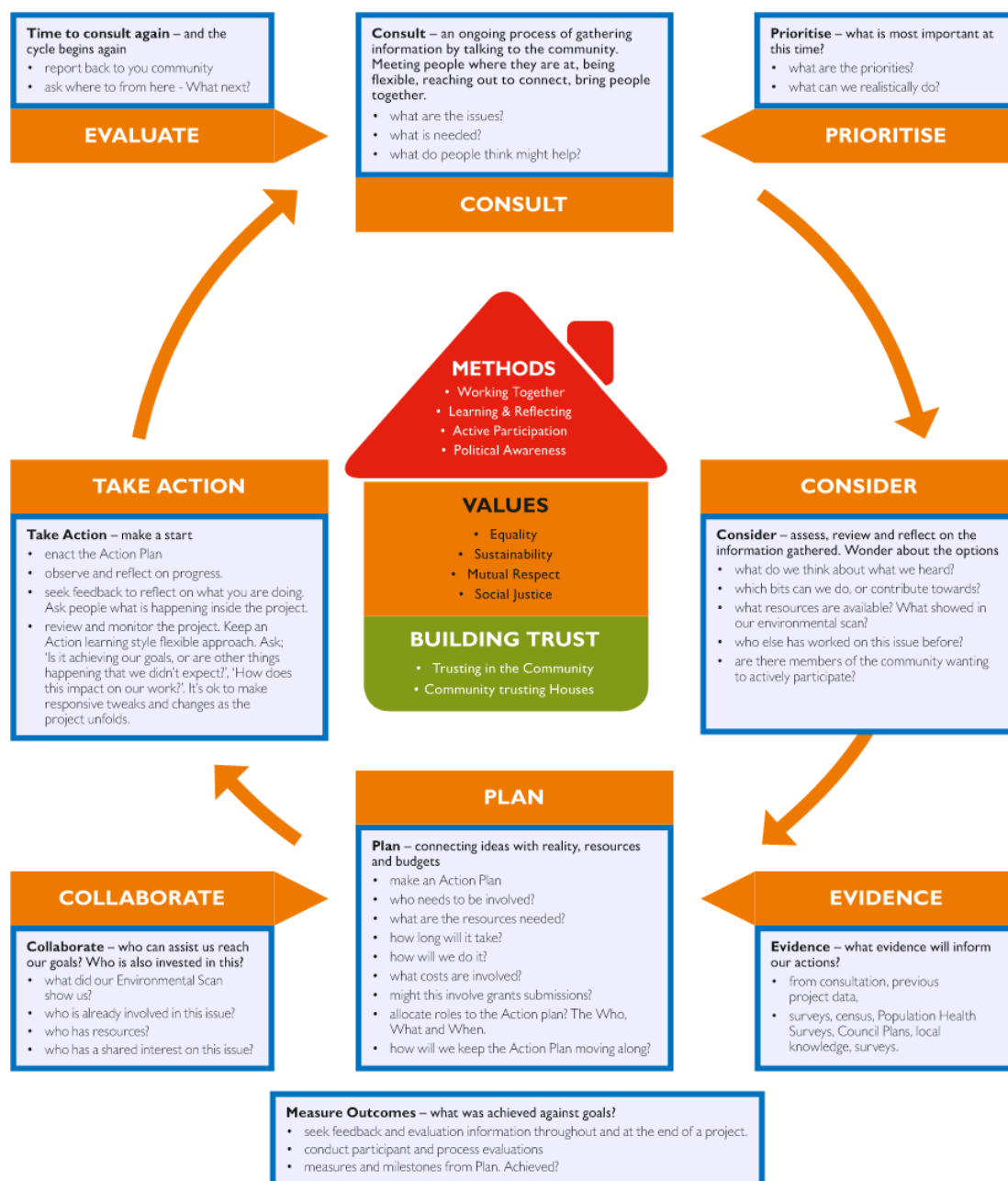
Programs must engage and grow the skills, strengths and capacities of participants and volunteers. Service models which 'funnel down' expertise onto local community members are not developmental in approach and will not have the lasting impacts of a community development approach.

As one House manager said, "if something only works because there is a paid worker running it, with no volunteers to drive it, then who wants it and why would we continue with it?"

NHT has tips for Boards of Governance on balancing these tensions in its Community Development Toolkit.

The Elements of Community Development for Neighbourhood Houses

Elements of Community Development and Consultation for Neighbourhood Houses

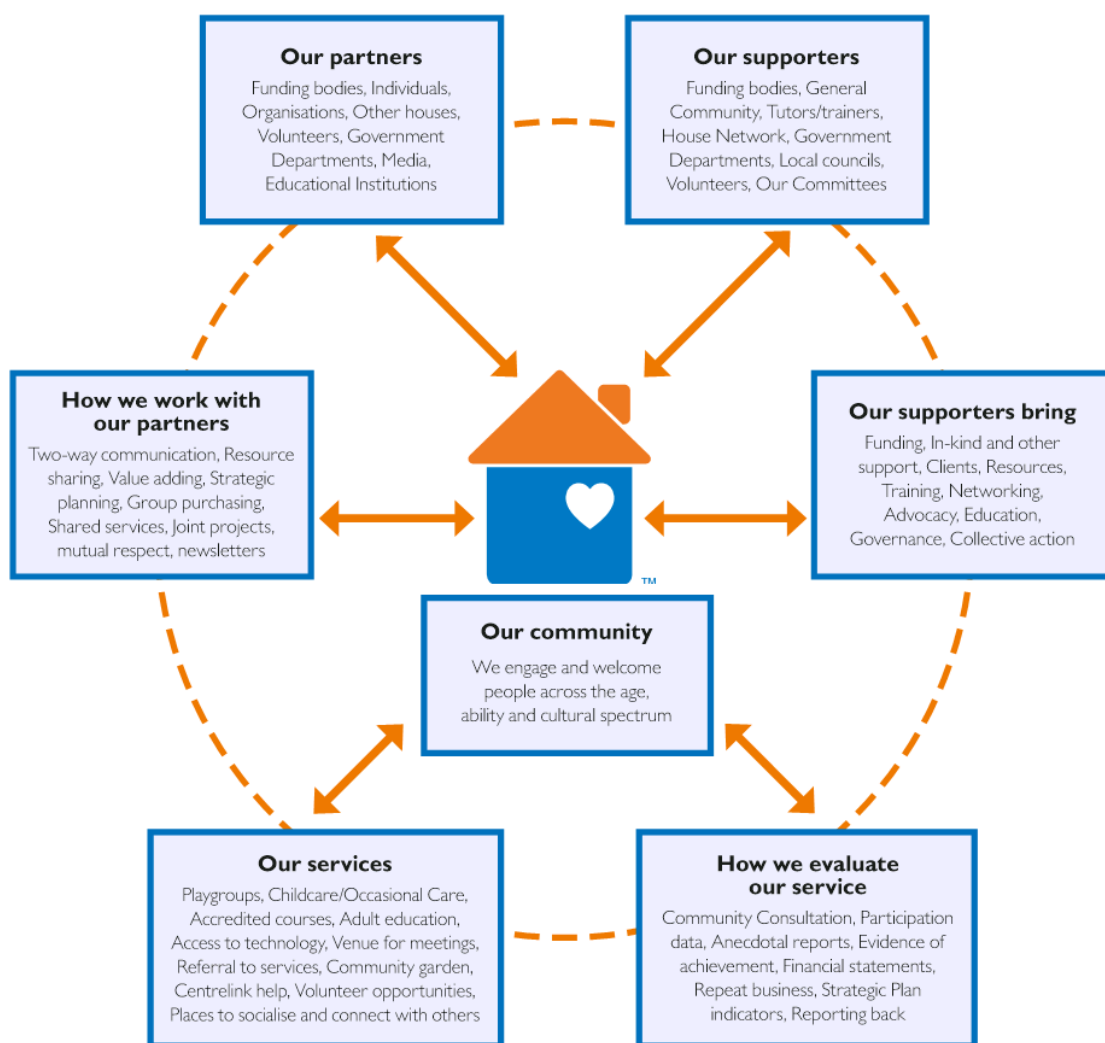


Collaborating and consulting

Houses play an important grassroots networking and linking role. They channel a voice for their communities and facilitate place-based solutions. The work is based on the relationships they have, or will make, to meet their community's needs.

Many individuals, groups, agencies, government departments and businesses work to support and develop the Tasmanian community. This diagram recognises the extent of the relationships and the various roles all the members may play. The diagram places Houses at the

centre to demonstrate the extent of working relationships needed to achieve community development and capacity-building outcomes for communities.



Community development



Community development is, at its heart, about people coming together around a common issue or opportunity and then working together to do something about it. Neighbourhood Houses work within a community development framework.

What is community development?

Our guiding principles of community development include:

- CD promotes change by the community, for the community
- CD values local knowledge, local skills, local culture, local resources and local processes
- CD is a process that can be owned, controlled and sustained by the community itself
- CD is not a means to an end but a dynamic process, with the journey itself as important as the outcome – good process is the key to good community development.
- CD is an inclusive, fair and responsive approach to creating solutions within communities

- CD encourages active participation, consultation and involvement from the broad community in the design, development, delivery and evaluation of a project
- CD improves the ability of communities to collectively make better decisions about the use of resources in their community
- CD is about following the energy and motivation of the people involved – you may initially start out planning to go from Point A to Point B – but you end up at C or J – and that's okay if you've gone with the energy and the input from the community
- CD is about giving up your "power" as a worker and collaborating with others
- CD provides the vehicle for people to act on community concerns
- CD builds on existing skills, experience, potential and passion of the community while continuing to foster leadership, entrepreneurship, learning and collaboration
- CD is about creating opportunities where people can 'rub shoulders', a chance to meet and connect with others in their community
- CD is more than a planning process – it is an ongoing learning process where new attitudes, ideas and networks develop from acting and reflecting together:

The principles of community development guide the process rather than a recipe or prescription. It is about drawing people together to unite and run with a POSSIBILITY.

Community development (continued)



At the NHT State Conference 2016 staff, volunteers and supporters from 30 Houses gathered, and in one session the question was posed to the audience:

Community development is our core business – so what does it mean to you?

Why we use this approach

Their answers show why we are all committed to community development:

... Dynamic

Community-driven...

...Empowering

Enabling...

...Building capacity of community for everyone

Working with community...

...Offering opportunities

Connected...

...Making mistakes & learning from these mistakes...

...Building resilience...

...Opening up the space to explore and change...

... Creating community ownership...

Creating community involvement that's sustainable...

... Developing skills and experience

Being responsible...

...Creating a safe environment...

...facilitating connections...

Positive future...

...Constantly changing

The heart of our community – our promotional video

This two – minute video gives an overview of the great work done by Neighbourhood Houses and why they really are amazing places..

www.nht.org.au/video

Community development (continued)



Community development is our core business.

We are all committed to community development because it has been proven to make effective and lasting change.

Reflections on community development

It is:

- Dynamic
- Community driven
- Empowering
- Enabling
- Constantly changing.

Community development is about:

- Building capacity of the community for everyone
- Working with community
- Offering opportunities

- Making mistakes and learning from them
- Building resilience
- Opening up the space to explore and change
- Creating community ownership.

"A key to good community development is bringing people together and collectively exploring the cause of an issue. This could happen at one meeting or over many social occasions. Take the time to truly understand the issue."

"Community building is a sea of events and people, not a racetrack over a set course with a starting and finishing line."

"Lasting community development is evolution, not revolution."

"We do it with no ego, it's about the outcomes."

"Something really beautiful happens at Neighbourhood Houses. Their gentle and accepting manner, safe environment and supportive focus make their reach and impact unique."

"Houses piece together community by filling the gaps they find in society."

"By welcoming socially isolated people our House has shown we are all connected in community development."

"Our House is a hub for our diverse community. We have one roof and many groups."

Funding environment



Ongoing core funding commitment

Communities Tasmania, through its Community Services Program (CSP) provides core funding to Neighbourhood Houses and their peak body Neighbourhood Houses Tasmania (NHT). Funding includes a component of \$1.5 million sourced from the Community Support Levy (CSL).

This Framework and the associated Funding Agreements (Agreements) with Neighbourhood Houses address the program and reporting requirements of that funding.

This Framework signals a commitment to place-based action and community development. It indicates ongoing State Government funding support of the program and continued investment in the existing state-funded network of 34 Houses and their peak body.

As detailed in the Agreements, annual core funding levels will be maintained for the 34 Houses and NHT with upwards adjustments made to include additional funds to accommodate annual indexation and the staggered implementation of the Equal Remuneration Order (if applicable). The funding schedule in the Agreement specifies the amounts and timing of payments.

Additionally announced in 2018, the network is set to benefit from:

- infrastructure improvements through a \$2m Capital Investment Program to address amenity and usability
- a \$150 000 grant fund to provide for safety upgrades for staff and volunteer safety and security at individual House sites.

King Island was also granted recurrent funding for its Phoenix Community House, which was recognised by the incoming government in 2018 as a Remote Island Community Neighbourhood House. Its unique funding level was set in recognition of the remoteness and distinct needs impacting that island community. This was an allocation requiring special consideration and endorsement by the Minister following successful demonstration of capacity and need by the organisation and community.

Additional resources and project funding

Individual Houses may also gain additional project or program funding from various bodies. This is a good idea. Additional resources could be in the form of in-kind support, donations of goods or services or project funding which extend the reach of a House's work and outcomes.

Gathering in-kind and other support from business and community groups demonstrates that a House has good connections with and support from its community. The efforts contribute to the processes of community development and can get more people aware of and involved in a House's work.

Additional funding may require special reporting to the funding body or sponsor. This would be specified by them in the guidelines attached to the funding.

Funding environment (continued)



All projects must build on core NHH Program goals

Communities Tasmania expects that all local programs and services run by or with Houses will align with the community development intent of the core funding.

Establishment of funding levels

Prior iterations of this Framework described the original assessment and eligibility criteria used to establish House funding levels (e.g. Category A or B) and methods to identify communities of need in which Houses would be funded.

Budget submissions by NHT over recent years have resulted in increased core funding levels. These amounts represent a minimum baseline. Each of the 34 existing Houses is funded to maintain a priority focus on the low socio-economic community members

in their immediate catchments as defined in the original framework. Communities Tasmania and NHT commit to developing an updated funding and eligibility criteria in 2018 to assess future community proposals for new Neighbourhood Houses which will be published in Part 2 of this Framework, the Operations and Practice Guide. It should be noted that any new Houses must not impinge on the original catchment areas of the 34 existing Houses.

Requirements for establishing new Neighbourhood Houses

Communities seeking to establish new Houses must align with the Framework and the funding and eligibility criteria prior to seeking support for a new proposal. Assessment will be linked to budgetary capacity within Communities Tasmania and also require demonstration of the factors below.

As an overriding principle Communities Tasmania will target funding of new Houses to priority geographic areas of highest need as defined by agreed needs-based demographic funding criteria. Communities Tasmania and NHT will publish this updated funding and eligibility framework once it is developed.

Prior to being eligible, proposals must provide an annual strategic plan and report on a community consultation process in accordance with the Framework.

New House proposals must have a viable Board of Governance representative of a diversity of interests in the community.

The Board must have not less than 10 active members with a quorum set at not less than 6, or numbers as defined by its constitution.

To ensure diversity of representation and avoid conflicts of interest, not more than one representative of any group or organisation, or not more than two immediate family members, can be Board members or staff at the same time without seeking specific exemption from Communities Tasmania in writing.

As far as practicable, new Houses must be located geographically to best serve the spread of population in the target area.





Neighbourhood Houses
Tasmania



Tasmanian
Government

9. QUESTIONS WITHOUT NOTICE

Section 29 of the *Local Government (Meeting Procedures) Regulations 2015*.
File Ref: 13-1-10

An Elected Member may ask a question without notice of the Chairman, another Elected Member, the General Manager or the General Manager's representative, in line with the following procedures:

1. The Chairman will refuse to accept a question without notice if it does not relate to the Terms of Reference of the Council committee at which it is asked.
2. In putting a question without notice, an Elected Member must not:
 - (i) offer an argument or opinion; or
 - (ii) draw any inferences or make any imputations – except so far as may be necessary to explain the question.
3. The Chairman must not permit any debate of a question without notice or its answer.
4. The Chairman, Elected Members, General Manager or General Manager's representative who is asked a question may decline to answer the question, if in the opinion of the respondent it is considered inappropriate due to its being unclear, insulting or improper.
5. The Chairman may require a question to be put in writing.
6. Where a question without notice is asked and answered at a meeting, both the question and the response will be recorded in the minutes of that meeting.
7. Where a response is not able to be provided at the meeting, the question will be taken on notice and
 - (i) the minutes of the meeting at which the question is asked will record the question and the fact that it has been taken on notice.
 - (ii) a written response will be provided to all Elected Members, at the appropriate time.
 - (iii) upon the answer to the question being circulated to Elected Members, both the question and the answer will be listed on the agenda for the next available ordinary meeting of the committee at which it was asked, where it will be listed for noting purposes only.

10. CLOSED PORTION OF THE MEETING

RECOMMENDATION

That the Committee resolve by majority that the meeting be closed to the public pursuant to regulation 15(1) of the *Local Government (Meeting Procedures) Regulations 2015* because the items included on the closed agenda contain the following matters:

- Confirm the minutes of the closed portion of the meeting.
- Questions without notice in the closed portion

The following items are listed for discussion:-

Item No. 1	Minutes of the last meeting of the Closed Portion of the Council Meeting
Item No. 2	Consideration of supplementary items to the agenda
Item No. 3	Indications of pecuniary and conflicts of interest
Item No. 4	Questions Without Notice